



Australian Government

**Department of Education, Employment
and Workplace Relations**

Labour Market Assistance Outcomes

September 2011

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For more information on *Labour Market Assistance Outcomes* please email ppmsurvey@deewr.gov.au
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1. Labour Market Assistance Outcomes - Overview

This publication presents the employment and education outcomes of job seekers in Job Services Australia (JSA), Disability Employment Services (DES) and Indigenous Employment Program (IEP) for the year ending September 2011.

The key information on employment and education outcomes is based on survey responses collected through DEEWR's Post Program Monitoring Survey, which is conducted around three months after job seekers have been assisted in employment services.

The outcomes refer to the labour market and education status of job seekers at the time of the survey.

- An employment outcome is achieved when a job seeker indicates they are employed.
- An education outcome is achieved when a job seeker indicates they are studying or training.
- A positive outcome is achieved when a job seeker indicates they are working and/or studying/training.

Since the publication of the June 2011 report, some 'in-scope populations' for the tables 1.1–2.5 and 2.7 were revised. As a result, comparisons between those in-scope populations for June and September may show larger than expected variation. While these revisions have had minimal impact on related outcome rates, comparisons between in-scope populations should be interpreted with caution.

Key Observations - September 2011

The employment and education outcome rates for JSA Streams 1-4 for the 12 month period ending September 2011 are comparable to the previous 12 months ending June 2011.

- Overall, employment outcomes were achieved by 47.7% of job seekers assisted in JSA Streams 1-4 in the year ending September 2011, compared to 47.6 % in the year ending June 2011.
- Overall, education outcomes were achieved by 20% of job seekers assisted in JSA Streams 1-4 in the year ending September 2011 compared to 19% in the year ending June 2011.

The outcomes for Stream 4 job seekers have continued to improve with:

- employment outcomes at 28.5% in the year ending September 2011 compared to 25.4% in the year ending June 2011; and
- education outcomes increasing to 18.1% in the year ending September 2011 compared to 16.1% in the year ending June 2011.

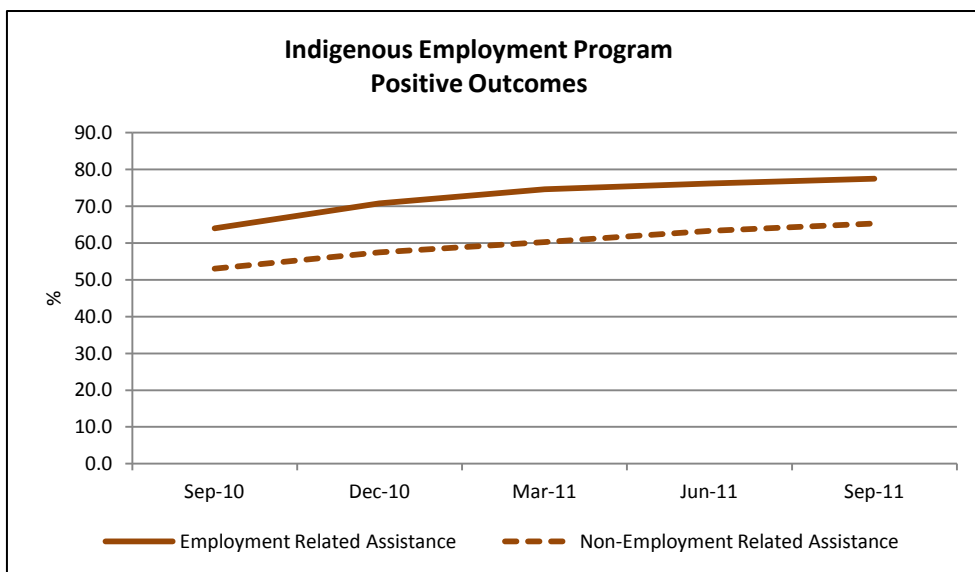
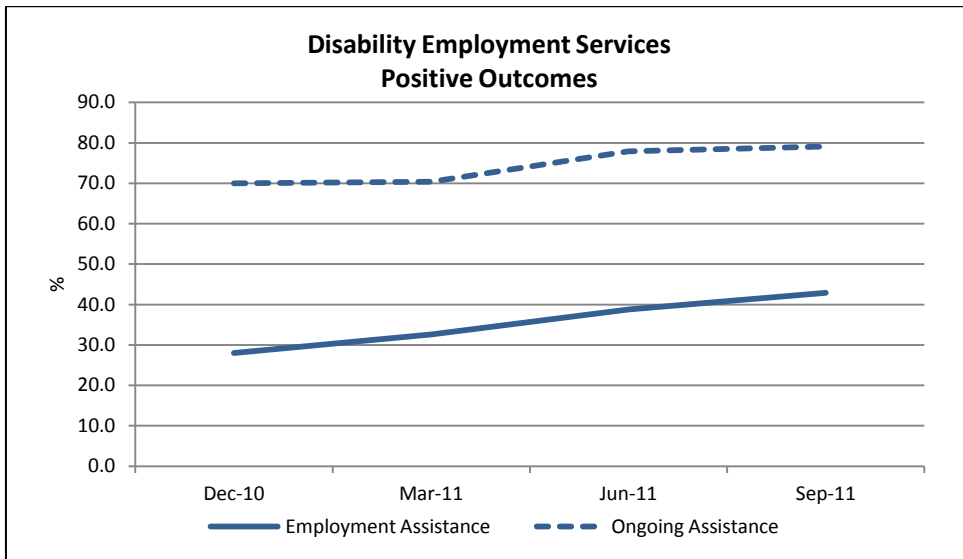
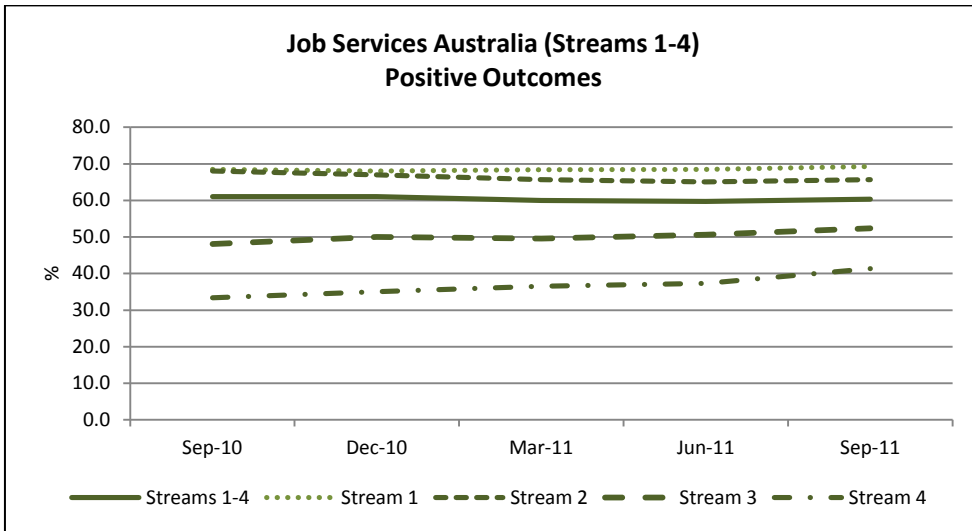
The results for the year ending September 2011 also show that:

- 47.3% of job seekers were either working or studying/training, or both, following participation in an activity undertaken during the Work Experience Phase;
- 60.4% of job seekers who were employed following participation in DES employment assistance/post placement support were working in casual, seasonal or temporary employment; and
- 26.6% of job seekers who were employed following participation in IEP employment related activities were combining work with studying.

Key Results - September 2011

Employment Assistance	Employment Outcomes (%)	Education Outcomes (%)	Positive Outcomes (%)
JSA Stream 1-4	47.7	20.0	60.3
JSA Stream 1	58.7	20.1	69.3
JSA Stream 2	54.0	19.6	65.7
JSA Stream 3	35.8	21.4	52.4
JSA Stream 4	28.5	18.1	41.3
JSA Stream 1 (Limited)	47.5	21.3	61.9
DES - Employment Assistance/Post Placement Support	34.5	12.7	42.9
DES - Ongoing Support	76.8	10.3	79.1
IEP - Employment Related Activities	73.2	23.7	77.5
IEP - Non-Employment Related Activities	49.3	33.3	65.3

Positive Outcomes - September 2011



Employment Outcomes - September 2011

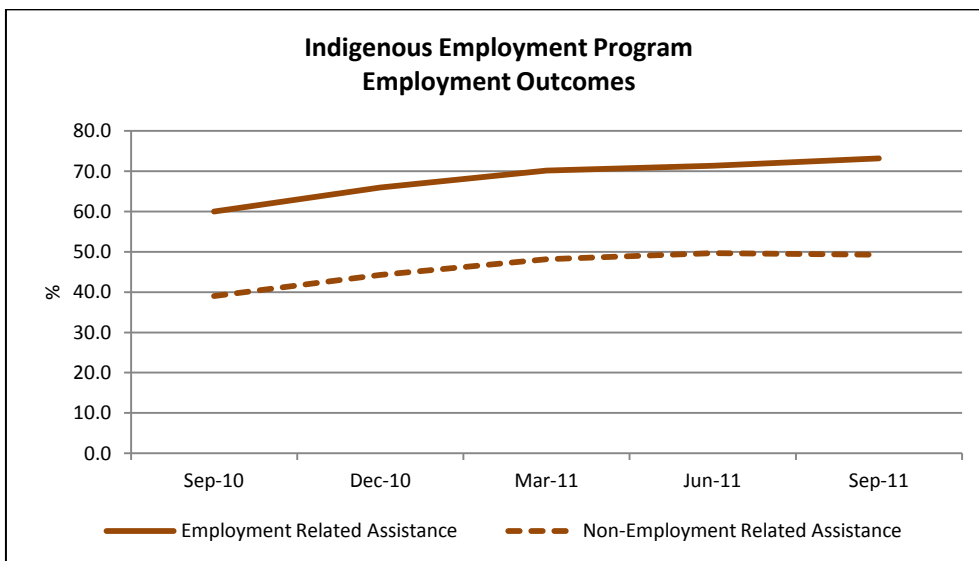
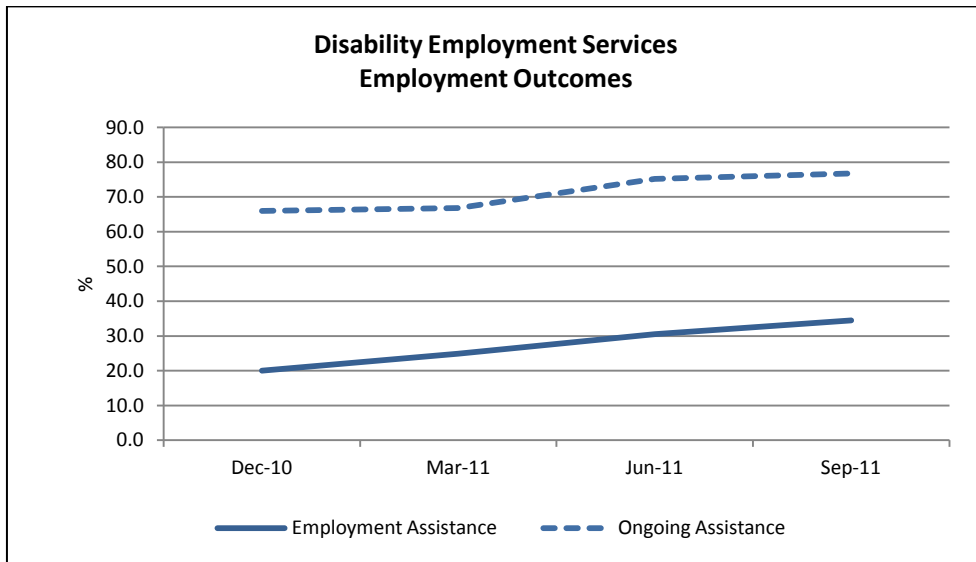
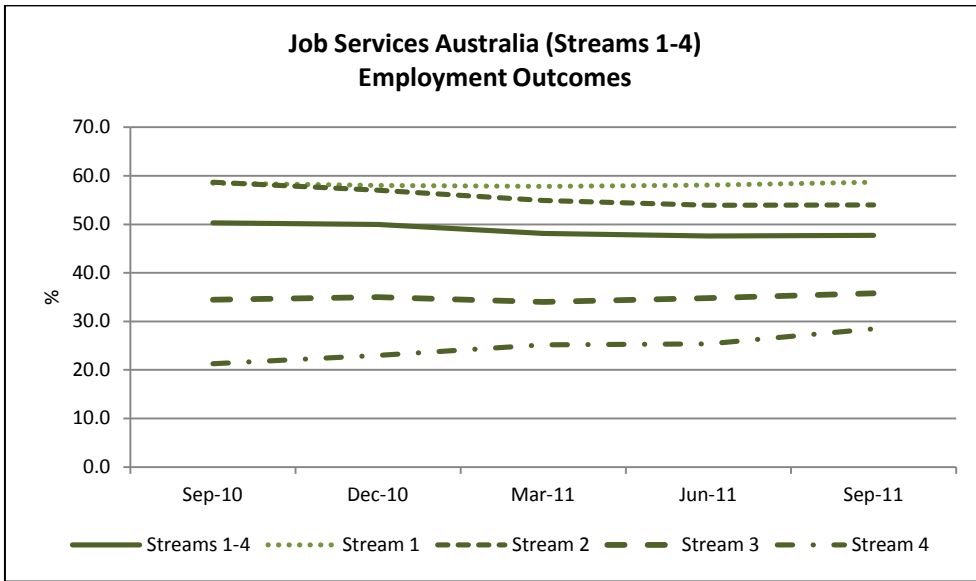


Table 1.1 – Labour Market Outcomes - September 2011 and June 2011

	Employed (%)	Unemployed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In-scope population (no.)
September 2011¹						
JSA Stream 1-4	47.7	36.7	15.6	20.0	60.3	1 566 171
JSA Stream 1	58.7	32.7	8.6	20.1	69.3	502 438
JSA Stream 2	54.0	34.0	12.0	19.6	65.7	479 436
JSA Stream 3	35.8	44.6	19.6	21.4	52.4	359 939
JSA Stream 4	28.5	38.8	32.7	18.1	41.3	224 358
JSA Stream 1 (Limited)	47.5	42.2	10.3	21.3	61.9	76 015
DES - Employment Assistance/Post Placement Support	34.5	34.2	31.3	12.7	42.9	119 639
DES - Ongoing Support	76.8	14.9	8.3	10.3	79.1	19 753
New Enterprise Incentive Scheme (NEIS)	85.7	10.5	3.8	10.9	88.1	6 122
IEP - Employment Related Activities	73.2	22.5	4.2	23.7	77.5	10 541
IEP - Non-Employment Related Activities	49.3	40.6	10.1	33.3	65.3	9 637
June 2011²						
JSA Stream 1-4	47.6	35.9	16.5	19.0	59.7	1 473 437
JSA Stream 1	58.1	32.9	9.0	19.6	68.5	502 261
JSA Stream 2	53.9	33.6	12.5	18.8	65.1	461 589
JSA Stream 3	34.8	42.3	22.9	20.0	50.6	337 655
JSA Stream 4	25.4	38.0	36.6	16.1	37.3	171 932
JSA Stream 1 (Limited)	47.5	42.1	10.5	20.6	61.1	89 663
DES - Employment Assistance/Post Placement Support	30.5	33.8	35.7	11.7	38.8	90 443
DES - Ongoing Support	75.2	15.5	9.4	10.2	77.9	19 099
New Enterprise Incentive Scheme (NEIS)	83.9	11.5	4.7	11.3	86.4	4 454
IEP - Employment Related Activities	71.4	23.3	5.3	25.2	76.2	8 726
IEP - Non-Employment Related Activities	49.7	41.2	9.1	32.4	63.3	8 273

The 'In-scope population' varies across programs and services. The in-scope populations were revised since the publication of the June 2011 report. Comparisons between the in-scope populations for June and September may show larger than expected variation. While these revisions have had minimal impact on related outcome rates, comparisons between in-scope populations should be interpreted with caution. For further details regarding the in-scope populations shown in this report, see the 'Sampling, In-scope populations and Results' section on page 31.

¹These refer to outcomes for job seekers who participated in employment assistance in the 12 months to June 2011, with outcomes measured around 3 months later.

²These refer to outcomes for job seekers who participated in employment assistance in the 12 months to March 2011, with outcomes measured around 3 months later.

Table 1.2 – Employment Outcomes - September 2011 and June 2011

	Permanent employees (%)	Casual, Temporary or Seasonal employees (%)	Self Employed (%)	Employed, seeking more work (%)	Full-time employed, seeking more work (%)	Part-time employed, seeking more work (%)	Employed & studying (%)	In-scope population (no.)
September 2011¹								
JSA Stream 1-4	36.7	54.5	8.7	46.5	9.0	36.9	15.4	746 623
JSA Stream 1	37.3	53.6	9.0	46.5	9.7	35.9	16.2	294 876
JSA Stream 2	39.6	52.0	8.5	44.3	8.9	34.8	14.7	258 943
JSA Stream 3	29.9	62.1	8.0	50.4	7.3	42.2	13.4	128 808
JSA Stream 4	36.3	53.7	9.9	47.3	9.9	39.0	18.7	63 996
JSA Stream 1 (Limited)	36.3	57.5	6.3	52.5	11.4	40.7	14.5	36 087
DES - Employment Assistance/Post Placement Support	32.0	60.4	7.6	38.5	3.4	34.6	11.4	41 212
DES - Ongoing Support	50.6	46.5	3.0	34.3	2.7	31.4	10.4	15 165
IEP - Employment Related Activities	71.5	26.5	2.0	33.2	16.5	19.0	26.6	7 719
IEP - Non-Employment Related Activities	n.p.	n.p.	n.p.	41.1	13.7	27.7	35.0	4 747
June 2011²								
JSA Stream 1-4	37.5	53.6	9.0	44.5	8.5	35.5	14.6	701 844
JSA Stream 1	38.7	52.3	9.0	44.8	9.1	35.1	15.7	291 714
JSA Stream 2	39.9	51.4	8.7	43.9	8.6	34.6	14.1	248 839
JSA Stream 3	30.1	61.0	8.9	46.7	6.7	39.3	12.3	117 636
JSA Stream 4	35.5	54.4	10.0	40.5	9.0	33.1	16.4	43 654
JSA Stream 1 (Limited)	35.0	58.5	6.5	51.7	11.7	39.8	14.7	42 548
DES - Employment Assistance/Post Placement Support	31.8	60.1	8.1	39.2	3.6	35.0	10.1	27 518
DES - Ongoing Support	50.7	45.7	3.7	33.8	2.7	31.0	9.8	14 348
IEP - Employment Related Activities	n.p.	n.p.	n.p.	30.2	17.3	12.9	28.5	6 232
IEP - Non-Employment Related Activities	n.p.	n.p.	n.p.	36.5	10.2	26.3	37.9	4 111

Not published (n.p.) indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

The 'In-scope population' varies across programs and services. The in-scope populations were revised since the publication of the June 2011 report. Comparisons between the in-scope populations for June and September may show larger than expected variation. While these revisions have had minimal impact on related outcome rates, comparisons between in-scope populations should be interpreted with caution. For further details regarding the in-scope populations shown in this report, see the 'Sampling, In-scope populations and Results' section on page 31.

¹These refer to outcomes for job seekers who participated in employment assistance in the 12 months to June 2011, with outcomes measured around 3 months later.

²These refer to outcomes for job seekers who participated in employment assistance in the 12 months to March 2011, with outcomes measured around 3 months later.

Table 1.3 – Education Outcomes - September 2011 and June 2011

	Studying Full-time (%)	Studying Part-time (%)	Studying at Year 10, 11 or 12 level (%)	Studying at certificate level (%)	Studying at diploma level or higher (%)	Studying at 'other' or unspecified level (%)	In-scope population (no.)
September 2011¹							
JSA Stream 1-4	54.5	45.5	6.1	53.8	25.4	14.7	312 654
JSA Stream 1	55.2	44.8	2.9	46.9	37.0	13.2	101 012
JSA Stream 2	55.2	44.8	6.2	55.7	25.5	12.5	94 036
JSA Stream 3	53.1	46.9	7.7	60.2	14.5	17.6	77 003
JSA Stream 4	54.0	46.0	11.1	54.7	16.6	17.6	40 603
JSA Stream 1 (Limited)	47.3	52.7	2.9	59.7	23.6	13.8	16 168
DES - Employment Assistance/Post Placement Support	40.1	59.9	9.8	55.3	19.8	15.2	15 132
DES - Ongoing Support	26.9	73.1	8.3	57.2	18.9	15.7	2 036
IEP - Employment Related Activities	46.1	53.9	10.6	77.6	11.8	0.0	2 502
IEP - Non-Employment Related Activities	48.8	51.2	33.5	62.7	3.8	0.0	3 206
June 2011²							
JSA Stream 1-4	53.7	46.3	6.4	54.9	24.0	14.7	280 004
JSA Stream 1	54.5	45.5	3.5	49.1	34.6	12.9	98 212
JSA Stream 2	53.1	46.9	6.7	57.5	23.2	12.6	86 615
JSA Stream 3	53.4	46.6	8.0	60.0	13.1	18.9	67 549
JSA Stream 4	53.4	46.6	11.5	55.3	15.6	17.6	27 628
JSA Stream 1 (Limited)	50.6	49.4	3.0	58.4	23.5	15.1	18 433
DES - Employment Assistance/Post Placement Support	41.5	58.5	10.4	54.5	21.7	13.4	10 599
DES - Ongoing Support	29.0	71.0	9.0	63.9	15.5	11.6	1 956
IEP - Employment Related Activities	46.0	54.0	11.2	78.2	10.7	0.0	2 198
IEP - Non-Employment Related Activities	45.2	54.8	29.2	65.3	5.5	0.0	2 681

The 'In-scope population' varies across programs and services. The in-scope populations were revised since the publication of the June 2011 report. Comparisons between the in-scope populations for June and September may show larger than expected variation. While these revisions have had minimal impact on related outcome rates, comparisons between in-scope populations should be interpreted with caution. For further details regarding the in-scope populations shown in this report, see the 'Sampling, In-scope populations and Results' section on page 31.

¹These refer to outcomes for job seekers who participated in employment assistance in the 12 months to June 2011, with outcomes measured around 3 months later.

²These refer to outcomes for job seekers who participated in employment assistance in the 12 months to March 2011, with outcomes measured around 3 months later.

2. Job Services Australia (JSA)

Table 2.1 – JSA Streams 1 to 4 Outcomes - September 2011

	Employed Full-time (%)	Employed Part-time (%)	Employed total (%)	Unemployed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In-scope population (no.)
Age Group (Years)								
15 to 20	19.9	25.8	45.7	37.4	16.9	37.1	67.6	285 837
21 to 24	24.1	28.2	52.3	35.0	12.6	26.9	67.2	216 775
25 to 34	23.0	26.8	49.8	36.3	13.9	21.2	62.6	350 079
35 to 49	18.2	30.8	49.0	36.2	14.8	18.1	61.1	466 819
50 or more	13.2	28.9	42.1	37.6	20.3	12.3	50.8	246 661
Duration of Unemployment (Months)								
0 to less than 6	25.5	30.1	55.6	32.0	12.4	21.4	67.8	898 319
6 to less than 12	13.6	29.2	42.8	39.0	18.2	20.1	56.1	133 514
12 to less than 24	12.1	28.3	40.3	41.9	17.8	20.1	55.1	232 033
24 to less than 36	6.8	30.6	37.4	42.7	19.9	21.4	52.4	106 978
36 or more	5.9	24.9	30.8	46.0	23.2	13.3	41.0	195 314
Educational Attainment								
Less than Year 10	9.2	19.5	28.7	43.0	28.3	21.8	46.5	217 140
Year 10 or 11	15.2	28.6	43.8	39.7	16.5	15.3	54.5	491 354
Year 12	19.1	31.9	51.0	35.2	13.8	26.1	66.4	284 620
University	27.1	32.3	59.3	30.9	9.8	22.2	70.7	215 933
Vocational	22.9	31.9	54.8	33.7	11.4	17.0	64.1	353 053
Gender								
Males	23.4	23.1	46.4	40.9	12.7	15.8	56.5	871 445
Females	13.6	35.5	49.1	32.0	18.9	24.5	64.5	694 726
Equity Groups								
Disability	10.4	24.6	35.0	38.2	26.8	15.9	46.3	242 528
Indigenous	15.1	18.0	33.1	47.6	19.3	18.0	44.7	177 389
CALD	16.6	24.3	40.9	39.2	19.9	27.8	62.0	264 227
Sole Parents	7.9	41.7	49.5	32.7	17.8	23.7	64.9	129 100
Income Support Type								
Newstart Allowance	18.6	27.8	46.4	38.1	15.5	16.9	57.4	1 007 725
Youth Allowance (other)	18.6	24.3	42.9	39.2	17.9	36.2	65.5	216 780
Disability Support Pension	3.9	19.6	23.6	34.1	42.2	14.9	34.5	11 218
Parenting Payment Single	7.7	42.0	49.7	32.7	17.6	23.8	65.1	125 577
Parenting Payment Partnered	6.3	34.5	40.8	35.7	23.5	30.5	64.4	23 346
TOTAL	18.6	29.1	47.7	36.7	15.6	20.0	60.3	1 566 171

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to June 2011, with outcomes measured around 3 months later.

The 'In-scope population' varies across programs and services. The in-scope populations were revised since the publication of the June 2011 report. Comparisons between the in-scope populations for June and September may show larger than expected variation. While these revisions have had minimal impact on related outcome rates, comparisons between in-scope populations should be interpreted with caution. For further details regarding the in-scope populations shown in this report, see the 'Sampling, In-scope populations and Results' section on page 31.

Table 2.2 – JSA Stream 1 Outcomes - September 2011

	Employed Full-time (%)	Employed Part-time (%)	Employed total (%)	Unemployed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In-scope population (no.)
Age Group (Years)								
15 to 20	23.6	34.1	57.8	31.2	11.0	39.1	77.0	85 073
21 to 24	32.3	28.4	60.8	30.6	8.7	25.0	73.4	95 210
25 to 34	31.5	28.0	59.5	32.1	8.4	21.0	70.1	126 367
35 to 49	26.8	32.3	59.1	32.8	8.1	16.0	68.2	139 832
50 or more	21.4	33.1	54.5	35.9	9.6	11.1	61.0	55 956
Duration of Unemployment (Months)								
0 to less than 6	29.3	30.5	59.8	31.6	8.6	20.6	70.6	443 836
6 to less than 12	13.3	35.1	48.4	43.0	8.6	18.5	59.1	28 411
12 to less than 24	17.3	35.4	52.7	37.8	9.5	20.7	63.5	24 434
24 to less than 36	7.2	37.8	45.0	35.3	19.8	9.8	51.6	3 414
36 or more	15.8	39.1	54.9	31.0	14.1	19.1	65.0	2 343
Educational Attainment								
Less than Year 10	15.8	28.8	44.6	40.9	14.4	13.3	54.7	21 535
Year 10 or 11	23.6	30.5	54.1	36.6	9.3	13.1	62.5	107 620
Year 12	22.4	34.1	56.5	33.4	10.1	26.9	70.9	125 414
University	33.1	32.1	65.2	28.6	6.2	22.7	75.7	108 348
Vocational	30.7	30.4	61.1	30.7	8.2	18.1	69.8	139 120
Gender								
Males	31.6	24.8	56.4	36.9	6.7	17.7	66.1	296 337
Females	22.0	39.9	61.8	27.1	11.1	23.2	73.5	206 101
Equity Groups								
Disability	18.7	34.4	53.1	33.3	13.6	19.4	63.8	20 160
Indigenous	27.8	17.0	44.9	45.5	9.7	23.5	61.6	9 912
CALD	23.4	26.5	50.0	38.0	12.1	25.1	66.6	87 007
Sole Parents	13.5	52.5	66.0	23.2	10.8	21.3	76.4	13 553
Income Support Type								
Newstart Allowance	27.4	30.3	57.7	34.1	8.1	17.3	67.1	347 702
Youth Allowance (other)	20.8	34.3	55.2	32.7	12.2	39.7	76.2	51 513
Disability Support Pension	7.2	11.7	19.0	36.3	44.7	8.9	25.7	310
Parenting Payment Single	12.9	53.6	66.5	22.6	10.9	21.4	76.9	12 951
Parenting Payment Partnered	12.2	45.3	57.5	28.2	14.3	17.0	67.5	3 342
TOTAL	27.1	31.6	58.7	32.7	8.6	20.1	69.3	502 438

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to June 2011, with outcomes measured around 3 months later.

The 'In-scope population' varies across programs and services. The in-scope populations were revised since the publication of the June 2011 report. Comparisons between the in-scope populations for June and September may show larger than expected variation. While these revisions have had minimal impact on related outcome rates, comparisons between in-scope populations should be interpreted with caution. For further details regarding the in-scope populations shown in this report, see the 'Sampling, In-scope populations and Results' section on page 31.

Table 2.3 – JSA Stream 2 Outcomes - September 2011

	Employed Full-time (%)	Employed Part-time (%)	Employed total (%)	Unemployed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In-scope population (no.)
Age Group (Years)								
15 to 20	22.7	25.9	48.7	37.1	14.3	37.4	70.3	117 847
21 to 24	23.5	32.4	56.0	32.7	11.3	30.5	72.8	55 541
25 to 34	26.4	30.2	56.6	32.0	11.4	20.4	68.2	90 324
35 to 49	23.4	35.7	59.1	31.7	9.2	17.1	69.5	132 661
50 or more	16.6	32.8	49.3	35.0	15.7	10.9	56.2	83 063
Duration of Unemployment (Months)								
0 to less than 6	26.1	31.0	57.0	30.4	12.6	20.4	68.5	308 913
6 to less than 12	15.3	33.7	49.1	38.6	12.3	17.9	61.3	45 178
12 to less than 24	14.2	34.4	48.6	41.2	10.2	18.4	60.4	96 953
24 to less than 36	9.1	40.9	50.0	36.3	13.7	26.6	70.0	21 118
36 or more	9.0	36.0	44.9	42.1	13.0	17.6	57.9	7 262
Educational Attainment								
Less than Year 10	14.0	26.3	40.3	41.4	18.3	19.5	54.5	47 886
Year 10 or 11	18.2	32.0	50.2	36.6	13.2	16.7	61.4	165 140
Year 12	22.4	33.2	55.5	32.4	12.0	24.6	69.9	86 870
University	27.2	33.6	60.8	30.3	8.9	22.4	72.3	65 737
Vocational	24.5	35.5	60.0	30.8	9.2	16.2	68.2	112 843
Gender								
Males	27.6	25.7	53.4	37.5	9.1	14.8	62.8	270 099
Females	15.0	39.8	54.9	30.0	15.2	24.8	69.1	209 337
Equity Groups								
Disability	15.8	29.6	45.4	39.4	15.3	14.5	55.1	49 006
Indigenous	22.3	24.8	47.1	40.2	12.7	21.5	58.3	33 167
CALD	19.7	26.9	46.6	37.8	15.7	25.6	65.5	82 379
Sole Parents	11.3	51.3	62.6	25.6	11.8	22.9	74.9	37 582
Income Support Type								
Newstart Allowance	21.3	31.8	53.1	35.1	11.8	16.3	63.1	272 701
Youth Allowance (other)	22.2	25.8	48.0	38.0	14.0	37.2	70.0	95 226
Disability Support Pension	6.0	20.8	26.8	33.2	39.9	12.5	37.2	1 255
Parenting Payment Single	11.1	51.8	62.9	25.6	11.4	22.7	75.2	36 694
Parenting Payment Partnered	4.7	46.1	50.8	33.0	16.2	25.9	67.7	7 014
TOTAL	21.6	32.4	54.0	34.0	12.0	19.6	65.7	479 436

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to June 2011, with outcomes measured around 3 months later.

The 'In-scope population' varies across programs and services. The in-scope populations were revised since the publication of the June 2011 report. Comparisons between the in-scope populations for June and September may show larger than expected variation. While these revisions have had minimal impact on related outcome rates, comparisons between in-scope populations should be interpreted with caution. For further details regarding the in-scope populations shown in this report, see the 'Sampling, In-scope populations and Results' section on page 31.

Table 2.4 - JSA Stream 3 Outcomes - September 2011

	Employed Full-time (%)	Employed Part-time (%)	Employed total (%)	Unemployed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In-scope population (no.)
Age Group (Years)								
15 to 20	10.7	18.9	29.5	50.0	20.5	34.9	55.5	40 871
21 to 24	11.5	26.4	37.9	46.2	15.9	24.1	54.2	39 190
25 to 34	11.1	26.8	37.9	46.6	15.5	24.5	55.9	77 585
35 to 49	9.1	30.3	39.4	43.8	16.8	23.8	58.0	118 773
50 or more	6.7	25.4	32.1	42.1	25.8	15.2	44.4	83 520
Duration of Unemployment (Months)								
0 to less than 6	12.9	27.0	39.9	37.5	22.6	26.9	60.3	84 087
6 to less than 12	10.8	24.7	35.5	42.3	22.2	26.4	55.7	29 139
12 to less than 24	9.1	23.9	33.0	46.7	20.3	22.9	52.7	65 911
24 to less than 36	5.7	31.6	37.3	47.0	15.7	21.8	52.4	54 708
36 or more	6.4	28.9	35.3	47.0	17.7	13.2	45.3	126 093
Educational Attainment								
Less than Year 10	6.5	19.4	25.9	47.7	26.4	25.6	48.7	85 817
Year 10 or 11	8.8	28.9	37.7	45.7	16.6	15.1	49.0	132 761
Year 12	8.4	29.1	37.4	43.5	19.0	28.9	58.8	48 165
University	11.1	33.1	44.2	39.1	16.8	22.1	58.5	28 852
Vocational	9.3	32.3	41.6	41.4	17.0	18.2	54.2	63 466
Gender								
Males	11.9	21.3	33.2	50.6	16.2	15.2	45.0	168 232
Females	6.1	31.9	38.0	39.8	22.2	26.3	58.4	191 707
Equity Groups								
Disability	7.7	26.3	33.9	43.1	22.9	16.8	47.5	86 088
Indigenous	12.9	20.6	33.5	52.9	13.6	13.9	42.8	94 542
CALD	8.1	22.0	30.1	43.3	26.6	35.1	60.2	68 614
Sole Parents	5.5	38.2	43.6	39.1	17.2	26.1	62.2	61 864
Income Support Type								
Newstart Allowance	8.7	25.2	33.9	46.5	19.6	18.6	48.8	229 565
Youth Allowance (other)	9.9	17.5	27.4	52.5	20.1	36.1	55.6	34 002
Disability Support Pension	3.7	24.2	27.9	38.1	33.8	15.2	38.6	5 929
Parenting Payment Single	5.4	38.4	43.8	39.1	17.1	26.2	62.5	60 445
Parenting Payment Partnered	5.6	26.3	31.9	40.5	27.6	38.2	64.8	11 288
TOTAL	8.6	27.2	35.8	44.6	19.6	21.4	52.4	359 939

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to June 2011, with outcomes measured around 3 months later.

The 'In-scope population' varies across programs and services. The in-scope populations were revised since the publication of the June 2011 report. Comparisons between the in-scope populations for June and September may show larger than expected variation. While these revisions have had minimal impact on related outcome rates, comparisons between in-scope populations should be interpreted with caution. For further details regarding the in-scope populations shown in this report, see the 'Sampling, In-scope populations and Results' section on page 31.

Table 2.5 - JSA Stream 4 Outcomes - September 2011

	Employed Full-time (%)	Employed Part-time (%)	Employed total (%)	Unemployed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In-scope population (no.)
Age Group (Years)								
15 to 20	13.2	15.6	28.8	38.7	32.5	34.3	52.7	42 046
21 to 24	14.7	21.0	35.7	39.5	24.8	30.6	53.0	26 834
25 to 34	14.9	18.2	33.1	38.5	28.4	18.7	45.9	55 803
35 to 49	7.1	20.2	27.3	38.7	34.0	14.6	38.4	75 553
50 or more	5.1	17.9	22.9	35.0	42.0	10.0	30.3	24 122
Duration of Unemployment (Months)								
0 to less than 6	12.2	26.6	38.9	35.4	25.7	24.4	55.1	61 483
6 to less than 12	13.8	21.4	35.2	33.0	31.8	18.9	46.2	30 786
12 to less than 24	9.0	17.4	26.4	38.8	34.8	19.4	42.3	44 735
24 to less than 36	7.1	19.8	27.0	40.0	33.1	18.1	39.0	27 738
36 or more	4.2	14.7	18.8	44.8	36.3	12.8	28.9	59 616
Educational Attainment								
Less than Year 10	6.8	11.1	17.9	38.5	43.6	21.1	34.5	61 902
Year 10 or 11	8.5	19.3	27.8	40.1	32.0	15.6	39.4	85 833
Year 12	12.0	21.8	33.8	37.3	28.9	21.3	46.4	24 171
University	11.2	25.7	36.9	35.2	27.9	16.6	47.5	12 996
Vocational	12.7	25.9	38.6	40.8	20.6	13.6	47.3	37 624
Gender								
Males	11.1	16.2	27.3	44.4	28.3	14.4	37.7	136 777
Females	7.0	22.5	29.5	31.7	38.9	22.5	45.4	87 581
Equity Groups								
Disability	8.1	17.9	26.0	33.9	40.1	15.1	36.2	87 274
Indigenous	11.0	6.4	17.3	41.9	40.7	23.3	33.7	39 768
CALD	6.4	14.9	21.3	36.9	41.8	24.5	40.4	26 227
Sole Parents	4.4	23.6	28.0	32.4	39.5	18.8	42.0	16 101
Income Support Type								
Newstart Allowance	9.1	19.1	28.2	39.8	32.0	15.1	39.0	157 757
Youth Allowance (other)	14.0	12.3	26.4	39.4	34.2	28.5	47.5	36 039
Disability Support Pension	3.3	12.7	16.0	27.9	56.1	15.6	27.7	3 724
Parenting Payment Single	4.1	23.4	27.6	32.7	39.8	18.8	41.6	15 487
Parenting Payment Partnered	5.5	19.4	24.9	30.0	45.1	25.6	42.3	1 702
TOTAL	9.2	19.3	28.5	38.8	32.7	18.1	41.3	224 358

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to June 2011, with outcomes measured around 3 months later.

The 'In-scope population' varies across programs and services. The in-scope populations were revised since the publication of the June 2011 report. Comparisons between the in-scope populations for June and September may show larger than expected variation. While these revisions have had minimal impact on related outcome rates, comparisons between in-scope populations should be interpreted with caution. For further details regarding the in-scope populations shown in this report, see the 'Sampling, In-scope populations and Results' section on page 31.

Table 2.6 - JSA Job Placements Outcomes - September 2011

	Employed Full-time (%)	Employed Part-time (%)	Employed total (%)	Unemployed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In-scope population (no.)
Age Group (Years)								
15 to 20	31.2	36.4	67.6	27.4	5.0	26.2	77.0	80 373
21 to 24	31.2	38.2	69.4	26.6	4.0	19.0	76.0	72 146
25 to 34	32.3	35.4	67.8	28.7	3.6	16.6	74.2	117 333
35 to 49	28.1	43.9	72.0	24.5	3.5	11.8	75.4	146 986
50 or more	28.8	43.0	71.8	24.8	3.4	7.0	73.8	64 280
Duration of Unemployment (Months)								
0 to less than 6	38.6	36.9	75.5	20.6	3.9	14.5	79.8	175 337
6 to less than 12	31.0	40.2	71.2	25.0	3.8	15.3	76.3	90 488
12 to less than 24	25.9	41.8	67.7	29.2	3.1	14.4	72.7	110 519
24 to less than 36	18.7	44.5	63.2	32.9	3.9	12.4	67.4	49 383
36 or more	14.2	46.4	60.6	35.3	4.2	9.1	64.8	55 391
Educational Attainment								
Less than Year 10	21.1	38.6	59.7	34.7	5.6	11.0	64.4	51 289
Year 10 or 11	26.5	39.2	65.7	30.0	4.3	10.8	69.8	155 513
Year 12	30.5	44.2	74.7	21.6	3.7	17.8	80.2	78 804
University	37.1	42.2	79.3	18.3	2.4	17.1	83.9	59 890
Vocational	30.8	39.4	70.2	26.5	3.3	13.1	74.4	134 512
Gender								
Males	36.2	28.3	64.5	31.6	4.0	10.8	68.7	295 810
Females	21.7	55.5	77.2	19.4	3.5	17.2	82.2	185 308
Equity Groups								
Disability	20.2	44.4	64.6	30.3	5.0	11.8	69.3	79 644
Indigenous	27.2	31.2	58.4	36.3	5.3	14.9	64.0	45 001
CALD	31.0	42.2	73.1	22.8	4.1	14.9	78.1	67 351
Sole Parents	13.9	67.5	81.5	15.5	3.1	15.1	85.7	34 491
Income Support Type								
Newstart Allowance	25.0	41.0	65.9	30.3	3.8	11.7	70.1	288 040
Youth Allowance (other)	21.2	41.0	62.3	32.0	5.7	23.6	72.6	51 651
Disability Support Pension	10.6	47.1	57.6	31.6	10.7	16.4	63.6	2 128
Parenting Payment Single	13.5	68.4	81.9	15.1	3.1	15.1	86.0	33 192
Parenting Payment Partnered	14.4	69.4	83.8	13.6	2.6	14.8	88.2	4 514
TOTAL	29.5	40.5	69.9	26.3	3.8	13.8	74.6	481 118

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to June 2011, with outcomes measured around 3 months later.

For Job Placement outcomes, the 'in-scope population' shows the number of job placements that were recorded in the DEEWR administrative system in the reference period.

Table 2.7 - JSA Activities - September 2011

	Employed Full-time (%)	Employed Part-time (%)	Employed total (%)	Unemployed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In-scope population (no.)
Intensive Activity¹	13.6	27.7	41.4	51.1	7.6	26.4	58.9	79 478
Non PPP Training	10.9	29.0	39.9	45.3	14.8	51.6	74.8	16 390
PPP Training	15.0	28.9	43.9	47.8	8.4	26.2	61.9	1 155
Training in Job Search Techniques	14.5	27.8	42.2	52.6	5.1	19.1	54.5	57 866
Work for the Dole	n.p.	n.p.	31.0	n.p.	n.p.	n.p.	40.9	1 207
Voluntary Work/ Work Experience	10.1	29.4	39.5	48.5	12.0	17.7	51.2	1 533
Other Activity	13.1	18.0	31.1	45.8	23.1	52.8	74.7	1 287
Work Exp. Phase²	6.6	18.0	24.7	63.1	12.3	28.1	47.3	61 641
Non PPP Training	6.4	21.4	27.9	57.5	14.7	43.1	61.2	25 278
PPP Training	10.8	19.5	30.4	63.0	6.6	22.0	48.1	2 243
Training in Job Search Techniques	n.p.	n.p.	21.8	n.p.	n.p.	12.9	32.4	3 282
Work for the Dole	6.9	14.9	21.8	69.3	8.9	13.8	33.8	21 507
Voluntary Work/ Work Experience	5.6	18.8	24.3	61.6	14.1	13.6	34.7	4 413
Other Activity	6.6	14.0	20.6	57.1	22.3	43.8	59.6	4 222
Other³	9.6	22.4	32.0	50.0	18.0	38.7	61.3	181 114
Non PPP Training	8.8	23.8	32.7	49.2	18.1	44.5	65.9	119 725
PPP Training	14.2	25.0	39.2	49.5	11.3	21.1	53.8	16 768
Training in Job Search Techniques	12.2	21.0	33.2	58.6	8.2	19.6	46.7	14 931
Work for the Dole	n.p.	n.p.	21.9	59.5	18.6	13.1	33.2	5 559
Voluntary Work/ Work Experience	6.6	17.0	23.6	40.0	36.4	15.1	34.7	3 877
Other Activity	10.0	15.4	25.4	48.2	26.4	45.4	64.7	19 742
All activities⁴	10.0	23.0	33.0	52.8	14.2	33.7	58.2	322 233
Non PPP Training	8.6	24.1	32.7	50.1	17.2	45.2	66.2	161 393
PPP Training	13.9	24.6	38.5	51.0	10.5	21.6	53.7	20 166
Training in Job Search Techniques	13.6	26.1	39.7	54.7	5.6	19.0	52.2	76 079
Work for the Dole	6.8	15.3	22.2	67.4	10.4	13.8	34.0	28 273
Voluntary Work/ Work Experience	6.6	20.0	26.6	52.9	20.5	14.6	37.2	9 823
Other Activity	9.6	15.3	24.9	49.6	25.5	45.7	64.5	25 251

Not published (n.p.) indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to job seekers who exited an activity in the 12 months to June 2011, with outcomes measured around 3 months later. The results for some smaller individual activities, such as Drought Force and Green Corps, are not shown but are included in the relevant sub-totals and totals. Placements in part-time or casual employment (paid), non-vocational activities, Community Development Employment Projects and New Enterprise Incentive Scheme are excluded from this table.

For activities, the 'in-scope population' shows the number of exits from activity placements in the reference period. The in-scope populations have been revised since the publication of the June 2011 report. Comparisons between the in-scope populations for June and September may show larger than expected variation. While these revisions have had minimal impact on related outcome rates, comparisons between in-scope populations should be interpreted with caution. For further details regarding the in-scope populations shown in this report, see the 'Sampling, In-scope populations and Results' section on page 31.

¹ Outcomes for job seekers who undertook an Intensive Activity.

² Outcomes for job seekers who undertook an activity in the Work Experience Phase.

³ Outcomes for job seekers who undertook activities that were not classified as Work Experience or Intensive Activity.

⁴ Outcomes for job seekers who undertook an activity at any time in assistance.

Table 2.8 – JSA Work for the Dole Outcomes - September 2011

	Employed Full-time (%)	Employed Part-time (%)	Employed total (%)	Unemployed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In-scope population (no.)
Age Group (Years)								
15 to 20	n.p.	n.p.	23.4	n.p.	n.p.	19.5	39.2	3 759
21 to 24	n.p.	n.p.	21.8	n.p.	n.p.	26.0	42.5	4 706
25 to 34	9.3	19.6	28.9	n.p.	n.p.	13.1	40.8	6 999
35 to 49	5.8	15.4	21.2	68.4	10.4	12.6	32.1	10 396
50 or more	n.p.	n.p.	16.6	65.1	18.3	8.0	24.4	2 413
Duration of Unemployment (Months)								
0 to less than 6	n.p.	n.p.	30.0	n.p.	n.p.	17.0	42.2	2 394
6 to less than 12	n.p.	n.p.	33.8	n.p.	n.p.	n.p.	44.0	1 678
12 to less than 24	9.7	15.4	25.2	64.9	10.0	22.1	43.9	7 416
24 to less than 36	n.p.	n.p.	26.3	62.6	11.1	11.8	36.3	4 315
36 or more	3.9	12.5	16.4	72.9	10.7	9.4	25.3	12 470
Educational Attainment								
Less than Year 10	n.p.	n.p.	18.0	66.2	15.8	10.4	27.5	4 913
Year 10 or 11	6.0	16.3	22.3	67.4	10.3	10.3	31.2	10 047
Year 12	10.2	13.3	23.6	n.p.	n.p.	15.0	36.3	4 162
University	n.p.	n.p.	24.2	n.p.	n.p.	20.9	42.9	2 280
Vocational	7.4	17.9	25.4	63.7	11.0	17.7	39.2	6 851
Gender								
Males	10.2	10.4	20.6	71.7	7.7	11.5	30.8	18 837
Females	n.p.	n.p.	24.2	60.9	15.0	17.5	38.8	9 436
Equity Groups								
Disability	n.p.	n.p.	15.8	65.5	18.7	8.9	24.5	4 165
Indigenous	n.p.	n.p.	n.p.	74.2	n.p.	17.5	29.7	4 288
CALD	6.6	13.8	20.4	63.9	15.7	19.1	37.3	3 641
Sole Parents	n.p.	n.p.	22.0	62.9	15.0	19.3	38.7	2 077
Income Support Type								
Newstart Allowance	7.4	14.5	21.9	68.0	10.1	12.1	32.4	21 695
Youth Allowance (other)	n.p.	n.p.	22.6	n.p.	n.p.	19.5	38.5	3 540
Parenting Payment Single	n.p.	n.p.	21.9	63.3	14.9	19.2	38.4	2 023
TOTAL	6.8	15.3	22.2	67.4	10.4	13.8	34.0	28 273

Not published (n.p.) indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who exited Work for the Dole placements in the 12 months to June 2011, with outcomes measured around 3 months later.

Table 2.9 - JSA Training in Job Search Techniques Outcomes - September 2011

	Employed Full-time (%)	Employed Part-time (%)	Employed total (%)	Unemployed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In-scope population (no.)
Age Group (Years)								
15 to 20	11.0	31.1	42.1	49.6	8.3	26.2	57.1	11 842
21 to 24	15.9	27.9	43.8	51.3	4.9	26.6	60.7	15 271
25 to 34	17.3	24.1	41.3	53.6	5.0	21.2	54.3	19 200
35 to 49	12.6	24.3	36.8	58.1	5.1	13.7	47.0	20 780
50 or more	11.9	27.2	39.0	55.1	5.9	14.0	49.0	8 986
Duration of Unemployment (Months)								
0 to less than 6	15.6	27.7	43.3	51.6	5.1	18.9	55.2	49 890
6 to less than 12	10.1	25.9	35.9	57.9	6.2	18.9	49.4	12 273
12 to less than 24	11.5	22.6	34.1	58.4	7.5	28.6	55.4	7 491
24 to less than 36	n.p.	n.p.	28.6	n.p.	n.p.	n.p.	35.8	2 782
36 or more	n.p.	n.p.	16.1	n.p.	n.p.	n.p.	24.4	3 643
Educational Attainment								
Less than Year 10	n.p.	n.p.	35.9	n.p.	n.p.	14.4	45.9	4 496
Year 10 or 11	9.5	22.4	31.9	61.4	6.7	15.8	44.1	17 301
Year 12	12.7	28.9	41.6	52.1	6.3	24.8	57.0	18 048
University	18.5	28.4	46.9	49.1	4.0	21.1	59.6	15 094
Vocational	14.0	24.5	38.5	56.2	5.2	15.1	48.9	21 054
Gender								
Males	16.3	20.7	37.0	58.0	5.0	15.6	47.9	46 566
Females	10.2	33.4	43.6	50.0	6.4	23.4	58.1	29 513
Equity Groups								
Disability	10.7	19.9	30.6	61.8	7.6	15.0	41.2	6 651
Indigenous	n.p.	n.p.	22.6	n.p.	n.p.	n.p.	29.0	3 732
CALD	13.5	21.9	35.4	58.8	5.8	23.3	52.6	14 694
Sole Parents	9.6	29.7	39.3	n.p.	n.p.	19.9	54.6	2 308
Income Support Type								
Newstart Allowance	13.9	24.9	38.8	56.1	5.1	17.9	51.1	59 129
Youth Allowance (other)	10.2	30.0	40.1	51.7	8.1	24.8	54.2	9 988
Parenting Payment Single	n.p.	n.p.	40.7	n.p.	n.p.	21.2	57.0	2 205
TOTAL	13.6	26.1	39.7	54.7	5.6	19.0	52.2	76 079

Not published (n.p.) indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who exited Training in Job Search Techniques placements in the 12 months to June 2011, with outcomes measured around 3 months later.

Table 2.10 - JSA Employment & Positive Outcomes by Region - September 2011

	Stream 1 Employed (%)	Stream 2 Employed (%)	Stream 3 Employed (%)	Stream 4 Employed (%)	Stream 1 Positive Outcomes (%)	Stream 2 Positive Outcomes (%)	Stream 3 Positive Outcomes (%)	Stream 4 Positive Outcomes (%)
<i>New South Wales</i>	57.1	52.5	35.1	26.1	68.6	65.7	53.0	39.1
Sydney	54.4	49.2	30.2	23.0	66.8	64.1	53.4	36.6
Hunter and North Coast	63.1	55.1	40.6	28.7	73.0	65.6	52.5	37.4
Western NSW	67.3	57.1	32.8	13.5	75.8	63.9	49.7	29.0
Southern NSW ¹	57.4	55.9	41.6	34.2	66.5	68.0	52.6	47.0
Northern NSW	60.3	56.5	42.4	30.4	71.7	70.6	55.1	43.5
<i>Victoria</i>	59.1	54.9	35.9	28.1	71.1	66.7	54.8	41.4
Melbourne	57.7	54.5	32.4	30.7	70.1	66.7	56.0	40.7
Eastern Victoria	60.4	54.6	41.1	23.9	70.0	66.1	52.2	39.6
Western Victoria	64.8	56.7	42.4	16.4	76.3	67.1	53.4	37.5
<i>Queensland</i>	59.5	55.2	35.7	33.2	68.0	64.8	46.3	44.4
Brisbane	59.4	55.6	34.8	34.9	67.5	65.5	48.1	44.4
Southern Queensland	58.8	56.2	35.8	31.7	69.5	63.8	46.2	50.3
Central and North Queensland	60.2	54.2	37.1	32.0	68.6	63.8	44.1	41.0
<i>Western Australia</i>	59.0	54.0	33.0	35.7	67.5	65.2	47.3	47.5
Perth	58.9	54.4	34.0	31.3	68.3	66.1	51.2	42.1
Greater Western Australia	58.8	52.2	32.1	n.p.	63.4	61.8	41.4	n.p.
<i>South Australia</i>	58.4	54.6	40.4	25.1	68.8	65.7	59.0	40.3
Adelaide	55.8	53.5	39.2	26.4	67.4	66.7	60.2	41.9
South Australia Country	65.3	56.7	43.2	22.3	72.6	63.8	55.7	38.6
<i>Tasmania</i>	64.2	54.9	41.4	24.8	73.0	64.2	53.8	35.7
<i>Northern Territory</i>	66.6	39.3	37.6	24.0	77.1	58.6	46.2	45.0
Australia	58.7	54.0	35.8	28.5	69.3	65.7	52.4	41.3

Not published (n.p.) indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to June 2011, with outcomes measured around 3 months later.

¹Outcomes for the ACT are included in the Southern NSW region.

3. Disability Employment Services (DES)

Table 3.1 - DES Employment Assistance/Post Placement Support Outcomes - September 2011

	Employed Full-time (%)	Employed Part-time (%)	Employed total (%)	Unemployed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In-scope population (no.)
Age Group (Years)								
15 to 20	9.9	30.0	39.9	40.4	19.7	29.2	57.1	12 708
21 to 24	12.5	28.3	40.8	38.8	20.4	20.8	53.6	9 655
25 to 34	11.2	26.0	37.1	39.5	23.4	13.9	45.8	21 549
35 to 49	9.9	25.3	35.1	34.4	30.5	11.0	42.9	42 861
50 or more	6.4	24.2	30.5	30.2	39.3	9.0	37.0	32 866
Duration of Unemployment (Months)								
0 to less than 6	11.6	28.2	39.7	29.3	31.0	16.0	49.0	34 027
6 to less than 12	13.3	27.4	40.7	29.3	30.0	12.4	48.7	16 947
12 to less than 24	9.8	25.5	35.3	34.8	30.0	11.6	43.0	23 668
24 to less than 36	6.5	24.1	30.6	35.6	33.8	12.2	39.5	13 472
36 or more	3.6	23.2	26.8	41.2	32.0	10.1	34.8	31 525
Educational Attainment								
Less than Year 10	5.0	21.1	26.1	33.7	40.3	11.0	35.0	23 565
Year 10 or 11	8.3	24.8	33.2	35.0	31.9	8.5	38.9	37 500
Year 12	9.3	25.8	35.1	35.7	29.2	15.6	45.7	17 623
University	10.7	29.5	40.2	34.2	25.6	16.2	49.8	12 762
Vocational	13.2	26.9	40.1	31.9	28.0	11.0	47.0	19 427
Gender								
Males	11.4	22.7	34.2	37.2	28.6	10.1	40.8	71 548
Females	5.5	29.3	34.8	30.3	34.9	16.0	45.5	48 091
Equity Groups								
Indigenous	10.2	20.1	30.3	35.5	34.2	10.7	37.8	5 627
CALD	5.5	20.9	26.4	33.8	39.8	13.9	37.1	21 900
Sole Parents	3.6	29.8	33.4	32.1	34.5	17.1	45.9	4 494
Income Support Type								
Newstart Allowance	9.5	22.5	32.0	34.4	33.6	10.3	39.4	54 143
Youth Allowance (other)	9.6	24.0	33.6	45.4	21.0	20.1	47.3	3 460
Disability Support Pension	3.3	25.9	29.2	32.7	38.1	13.5	38.0	24 580
Parenting Payment Single	n.p.	n.p.	33.2	32.1	34.7	16.8	45.7	4 299
Parenting Payment Partnered	n.p.	n.p.	18.5	32.0	49.5	19.0	33.4	979
TOTAL	8.8	25.7	34.5	34.2	31.3	12.7	42.9	119 639

Not published (n.p.) indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in DES Employment Assistance/Post Placement Support (both in Disability Management Service and Employment Support Service) in the 12 months to June 2011, with outcomes measured around 3 months later.

**Table 3.2 - DES Employment Assistance/Post Placement Support
delivered through Disability Management Service - Outcomes - September 2011**

	Employed Full-time (%)	Employed Part-time (%)	Employed total (%)	Unemployed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In-scope population (no.)
Age Group (Years)								
15 to 20	10.4	24.9	35.4	42.8	21.8	28.2	54.0	2 559
21 to 24	20.7	25.7	46.4	33.8	19.8	24.7	60.6	3 475
25 to 34	18.6	24.3	42.9	35.2	21.9	13.6	50.4	9 281
35 to 49	13.0	26.2	39.2	32.1	28.6	10.6	46.4	22 326
50 or more	8.1	25.7	33.7	28.2	38.1	8.2	39.3	17 717
Duration of Unemployment (Months)								
0 to less than 6	15.5	27.3	42.9	27.4	29.8	13.8	50.6	15 081
6 to less than 12	16.7	27.0	43.7	26.7	29.6	10.5	50.6	9 608
12 to less than 24	11.4	25.9	37.4	31.9	30.8	10.0	43.8	13 229
24 to less than 36	9.0	25.7	34.7	31.1	34.2	11.4	43.1	6 460
36 or more	4.0	23.3	27.4	40.8	31.8	9.1	34.4	10 980
Educational Attainment								
Less than Year 10	7.2	19.9	27.1	32.7	40.2	9.4	35.2	10 003
Year 10 or 11	11.7	26.3	38.0	31.3	30.7	7.0	42.7	18 109
Year 12	11.8	26.7	38.5	32.3	29.3	14.1	47.1	8 438
University	12.9	29.7	42.7	32.0	25.3	16.5	51.9	6 844
Vocational	16.1	27.9	44.0	29.3	26.7	10.4	50.2	10 453
Gender								
Males	15.3	21.6	36.9	35.3	27.7	8.5	42.6	32 106
Females	7.4	31.0	38.4	26.9	34.7	14.1	47.5	23 252
Equity Groups								
Indigenous	12.9	16.6	29.5	32.3	38.2	n.p.	33.3	2 413
CALD	6.7	22.8	29.5	32.7	37.8	13.5	39.6	12 114
Sole Parents	n.p.	n.p.	36.7	30.7	32.6	15.1	46.7	2 798
Income Support Type								
Newstart Allowance	11.3	24.3	35.6	32.4	32.0	10.3	42.4	32 530
Youth Allowance (other)	n.p.	n.p.	37.1	43.6	19.4	24.1	51.1	1 175
Disability Support Pension	n.p.	n.p.	25.9	22.9	51.2	8.8	32.3	3 766
Parenting Payment Single	n.p.	n.p.	36.7	30.1	33.2	15.1	46.8	2 734
Parenting Payment Partnered	n.p.	n.p.	17.7	25.8	56.5	18.3	33.5	582
TOTAL	11.7	26.0	37.6	31.5	30.8	11.1	44.8	55 358

Not published (n.p.) indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in DES Employment Assistance/Post Placement Support through Disability Management Service in the 12 months to June 2011, with outcomes measured around 3 months later.

**Table 3.3 - DES Employment Assistance/Post Placement Support
delivered through Employment Support Service - Outcomes - September 2011**

	Employed Full-time (%)	Employed Part-time (%)	Employed total (%)	Unemployed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In-scope population (no.)
Age Group (Years)								
15 to 20	9.6	31.1	40.7	40.2	19.1	29.5	57.6	10 149
21 to 24	8.7	29.8	38.5	40.4	21.1	19.3	50.8	6 180
25 to 34	5.9	27.3	33.2	42.1	24.7	14.1	42.5	12 268
35 to 49	6.5	24.2	30.7	36.9	32.4	11.4	39.1	20 535
50 or more	4.4	22.3	26.7	32.4	40.9	10.0	34.1	15 149
Duration of Unemployment (Months)								
0 to less than 6	8.5	28.9	37.3	31.0	31.6	18.0	47.9	18 946
6 to less than 12	8.8	27.9	36.7	32.8	30.5	15.0	46.3	7 339
12 to less than 24	7.7	24.7	32.5	38.4	29.1	13.7	41.9	10 439
24 to less than 36	4.0	22.5	26.5	40.5	33.0	13.1	36.0	7 012
36 or more	3.4	23.2	26.7	41.5	31.8	10.7	35.3	20 545
Educational Attainment								
Less than Year 10	3.5	21.8	25.4	34.5	40.1	12.3	35.0	13 562
Year 10 or 11	5.3	23.5	28.8	38.7	32.5	9.9	35.6	19 391
Year 12	6.9	25.1	32.0	39.0	29.0	17.3	44.6	9 185
University	7.9	28.8	36.8	37.1	26.1	16.2	47.3	5 918
Vocational	9.8	25.8	35.6	35.2	29.2	12.0	43.4	8 974
Gender								
Males	8.2	23.8	32.0	38.9	29.1	11.4	39.4	39 442
Females	3.8	27.7	31.5	33.9	34.6	17.9	43.9	24 839
Equity Groups								
Indigenous	8.5	22.6	31.1	37.8	31.2	n.p.	41.2	3 214
CALD	3.9	18.6	22.5	35.2	42.3	14.3	34.0	9 786
Sole Parents	n.p.	n.p.	26.7	35.0	38.3	19.7	43.2	1 696
Income Support Type								
Newstart Allowance	6.8	19.7	26.5	37.4	36.0	10.3	34.8	21 613
Youth Allowance (other)	n.p.	n.p.	32.9	48.2	18.9	18.3	46.9	2 285
Disability Support Pension	n.p.	n.p.	29.7	34.7	35.5	14.4	39.1	20 814
Parenting Payment Single	n.p.	n.p.	25.8	35.7	38.5	19.2	42.5	1 565
Parenting Payment Partnered	n.p.	n.p.	21.2	41.1	37.6	21.5	36.4	397
TOTAL	6.3	25.5	31.8	36.8	31.4	14.1	41.3	64 281

Not published (n.p.) indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in DES Employment Assistance/Post Placement Support through Employment Support Service in the 12 months to June 2011, with outcomes measured around 3 months later.

Table 3.4 - DES Ongoing Support Outcomes - September 2011

	Employed Full-time (%)	Employed Part-time (%)	Employed total (%)	Unemployed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In-scope population (no.)
Age Group (Years)								
15 to 20	21.4	50.5	71.9	22.5	5.6	21.1	75.6	2 525
21 to 24	22.6	57.3	80.0	n.p.	n.p.	14.8	83.2	2 523
25 to 34	23.1	56.3	79.4	14.6	6.0	9.4	80.8	4 851
35 to 49	18.9	58.4	77.4	13.5	9.1	9.0	79.9	6 206
50 or more	14.5	60.7	75.2	13.2	11.6	6.8	76.8	3 648
Duration of Unemployment (Months)								
0 to less than 6	35.9	43.5	79.4	13.5	7.1	10.1	81.4	3 068
6 to less than 12	28.3	49.2	77.4	16.1	6.5	18.9	81.2	2 365
12 to less than 24	16.9	54.6	71.4	19.1	9.5	12.9	74.4	3 297
24 to less than 36	16.3	59.2	75.4	15.3	9.3	9.7	76.9	2 270
36 or more	13.3	64.7	78.0	13.6	8.3	8.0	80.1	8 753
Educational Attainment								
Less than Year 10	10.0	63.2	73.2	14.6	12.2	6.7	75.1	3 649
Year 10 or 11	19.6	58.3	77.8	14.7	7.5	8.9	79.2	5 163
Year 12	22.4	56.6	78.9	12.3	8.8	12.7	81.1	2 749
University	21.1	55.5	76.6	n.p.	n.p.	12.8	78.9	1 678
Vocational	20.8	52.8	73.6	18.1	8.4	9.6	77.4	2 334
Gender								
Males	23.2	53.6	76.7	16.1	7.2	10.1	79.1	12 162
Females	13.1	63.6	76.7	13.3	10.0	10.9	78.9	7 591
Equity Groups								
CALD	19.6	54.4	74.0	16.1	9.9	11.8	76.9	2 063
Income Support Type								
Newstart Allowance	7.7	63.4	71.1	18.0	10.9	8.1	73.5	3 286
Disability Support Pension	7.8	69.6	77.4	14.5	8.1	10.5	79.6	7 572
TOTAL	18.8	58.0	76.8	14.9	8.3	10.3	79.1	19 753

Not published (n.p.) indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for all Job seekers who participated in DES Ongoing Support (both in Disability Management Service and Employment Support Service) in the 12 months to June 2011, with outcomes measured around 3 months later.

4. Indigenous Employment Program (IEP)

Table 4.1 - IEP Employment Related Activities Outcomes - September 2011

	Employed Full-time (%)	Employed Part-time (%)	Employed total (%)	Unemployed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In-scope population (no.)
Age Group (Years)								
15 to 20	57.8	16.7	74.5	n.p.	n.p.	38.5	79.0	3 309
21 to 24	56.7	22.0	78.7	n.p.	n.p.	22.6	81.4	1 802
25 to 34	42.9	23.3	66.2	n.p.	n.p.	14.6	69.4	2 504
35 to 49	40.3	31.4	71.8	n.p.	n.p.	18.9	77.3	2 367
50 or more	41.6	36.5	78.1	n.p.	n.p.	n.p.	82.2	559
Duration of Unemployment (Months)								
0 to less than 6	51.0	24.2	75.2	n.p.	n.p.	25.9	78.6	3 050
6 to less than 12	51.5	27.6	79.1	n.p.	n.p.	23.0	81.0	1 609
12 to less than 24	52.8	17.1	70.0	n.p.	n.p.	20.8	75.9	2 011
24 to less than 36	26.7	41.6	68.3	n.p.	n.p.	n.p.	71.4	957
36 or more	42.1	22.2	64.4	n.p.	n.p.	18.1	70.1	1 982
Educational Attainment								
Less than Year 10	33.7	25.6	59.3	n.p.	n.p.	n.p.	63.9	1 581
Year 10 or 11	47.4	21.9	69.3	n.p.	n.p.	24.0	74.3	3 767
Year 12	61.8	20.4	82.2	n.p.	n.p.	23.7	82.2	1 390
University	38.2	41.8	80.0	n.p.	n.p.	n.p.	88.6	333
Vocational	50.0	23.4	73.3	n.p.	n.p.	22.7	77.2	1 891
Gender								
Males	54.1	15.3	69.4	26.6	4.1	20.1	73.5	6 677
Females	43.5	36.1	79.6	n.p.	n.p.	29.8	84.2	3 864
Equity Groups								
Disability	31.8	35.1	66.9	n.p.	n.p.	18.8	72.6	944
Sole Parents	25.7	54.0	79.7	n.p.	n.p.	n.p.	85.8	731
Income Support Type								
Newstart Allowance	29.1	26.9	56.0	35.3	8.7	16.0	63.4	2 154
Parenting Payment Single	n.p.	n.p.	77.3	n.p.	n.p.	n.p.	84.1	671
TOTAL	49.8	23.4	73.2	22.5	4.2	23.7	77.5	10 541

Not published (n.p.) indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in IEP Employment Related Activities in the 12 months to June 2011, with outcomes measured around 3 months later.

Table 4.2 - IEP Non-Employment Related Activities Outcomes - September 2011

	Employed Full-time (%)	Employed Part-time (%)	Employed total (%)	Unemployed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In-scope population (no.)
Age Group (Years)								
15 to 20	19.6	28.6	48.2	36.6	15.2	50.4	72.8	3 642
21 to 24	n.p.	n.p.	47.3	n.p.	n.p.	28.7	62.5	1 508
25 to 34	31.6	18.6	50.2	n.p.	n.p.	27.2	63.4	2 088
35 to 49	25.5	26.0	51.5	n.p.	n.p.	20.0	59.2	1 988
50 or more	n.p.	n.p.	51.5	n.p.	n.p.	n.p.	60.3	411
Duration of Unemployment (Months)								
0 to less than 6	32.6	22.6	55.1	n.p.	n.p.	32.6	73.7	2 232
6 to less than 12	28.5	19.9	48.4	n.p.	n.p.	30.7	58.7	1 163
12 to less than 24	28.6	17.5	46.1	n.p.	n.p.	19.9	56.3	1 697
24 to less than 36	30.2	23.2	53.4	n.p.	n.p.	n.p.	62.6	1 028
36 or more	23.9	22.4	46.2	n.p.	n.p.	23.2	55.5	2 113
Educational Attainment								
Less than Year 10	24.5	17.6	42.1	n.p.	n.p.	21.1	55.3	1 618
Year 10 or 11	27.8	20.1	48.0	43.4	8.6	26.0	60.4	3 499
Year 12	27.7	23.9	51.7	n.p.	n.p.	30.6	65.8	1 127
University	n.p.	n.p.	n.p.	55.7	n.p.	n.p.	61.2	230
Vocational	35.1	18.0	53.1	n.p.	n.p.	23.6	63.6	1 470
Gender								
Males	28.0	20.1	48.0	41.6	10.3	30.1	62.4	6 057
Females	22.7	27.4	50.1	39.8	10.1	37.7	68.7	3 580
Equity Groups								
Disability	26.2	20.8	47.0	n.p.	n.p.	19.6	56.6	1 010
Sole Parents	n.p.	n.p.	47.0	n.p.	n.p.	29.3	63.5	758
Income Support Type								
Newstart Allowance	22.7	17.8	40.5	n.p.	n.p.	17.4	51.1	3 390
Youth Allowance (other)	16.7	18.8	35.5	n.p.	n.p.	26.9	53.0	1 460
TOTAL	25.9	23.3	49.3	40.6	10.1	33.3	65.3	9 637

Not published (n.p.) indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who exited from IEP Non-Employment Related Activities in the 12 months to June 2011, with outcomes measured around 3 months later.

5. Job seekers' Satisfaction

Table 5.1 Job Seekers' Satisfaction with Assistance September 2011 and June 2011

	Proportion highly satisfied ¹ (%)	
	<i>Year Ending September 2011</i> ²	<i>Year Ending June 2011</i> ³
JSA Stream 1	45.0	46.4
JSA Stream 2	54.0	56.7
JSA Stream 3	53.8	57.2
JSA Stream 4	51.9	55.1
DES - Employment Assistance/Post Placement Support	55.1	53.4
DES - Ongoing Support	69.0	63.7
IEP - Employment Related Activities	56.9	56.8
IEP - Non-Employment Related Activities	34.0	32.5

¹The proportion Highly Satisfied is based on job seekers who indicated that they are satisfied or very satisfied with the services.

²Job seekers who participated in employment assistance in the 12 months to June 2011 and satisfaction measured around 3 months later.

³Job seekers who participated in employment assistance in the 12 months to March 2011 and satisfaction measured around 3 months later.

6. Further Information

Outcome Measures and Definitions

Outcome Measures

Labour market outcomes

- **Employment:** An employment outcome is achieved when a job seeker indicates they are employed. The employment outcome rate is the employed job seekers as a proportion of all job seekers.
- **Employed part-time:** The part-time employment rate is those working less than 35 hours per week as a proportion of all job seekers.
- **Employed full-time:** The full-time employment rate is those working 35 or more hours per week as a proportion of all job seekers.
- **Unemployed:** A job seeker is considered unemployed when they are not employed but are currently seeking employment. The unemployed outcome rate is the unemployed job seekers as a proportion of all job seekers.
- **Not in the Labour Force (NILF):** A job seeker is considered not in the labour force (NILF) when they are not working and are not currently looking for employment. The NILF outcome rate is NILF job seekers as a proportion of all job seekers.
- **Positive Outcome:** Recorded where a job seeker has achieved either an employment and/or education outcome. Positive outcomes are less than the sum of employment and education/training outcomes because some job seekers achieve both an employment and an education outcome. The positive outcome rate is the job seekers who are employed, working, and/or studying as a proportion of all job seekers.
- **Education/training:** An education/training outcome is achieved when a job seeker indicates they are training or studying. The education/training outcome rate is the job seekers who are studying as a proportion of all job seekers.

Employment outcomes

- **Permanent employees:** Proportion of employed job seekers working in permanent jobs where they receive paid sick and holiday leave.
- **Casual, temporary or seasonal employees:** Proportion of employed job seekers who identify their job as casual, seasonal or temporary.
- **Self employed:** Proportion of employed job seekers who are not employees but work for themselves.
- **Employed, seeking more work:** Proportion of employed job seekers who indicated that 'considering their current situation, they would like to work more hours' (includes both employees and self employed job seekers).
- **Full-time employed, seeking more work:** Proportion of employed job seekers who are working full-time and who indicated that 'considering their current situation, they would like to work more hours' (includes both employees and self employed job seekers).
- **Part-time employed, seeking more work:** Proportion of employed job seekers who are working part-time and who indicated that 'considering their current situation, they would like to work more hours' (includes both employees and self employed job seekers).
- **Employed and studying:** Proportion of employed job seekers who are both working and studying.

Education outcomes

- **Studying at a diploma level or higher:** Proportion of studying job seekers who are studying to gain a diploma, advanced diploma, associate degree or degree level.
- **Studying at a year 10, 11 or 12 level:** Proportion of studying job seekers who are studying year 10, 11 or 12.
- **Studying at a certificate level:** Proportion of studying job seekers who are studying to gain a Certificate (I, II, III or IV).
- **Study at 'other' or unspecified level:** Proportion of studying job seekers either not in one of the above categories or did not provide the necessary detail.

Job seekers' satisfaction

This data is collected both from job seekers who have exited assistance and those still participating in employment assistance. Job seekers are asked about four key aspects of services (help suited to circumstances, consideration of individual needs, treated with respect and overall quality of service) and whether they are 'very satisfied', 'satisfied', 'neither satisfied or dissatisfied', 'dissatisfied' or 'very dissatisfied' with the service.

- **Proportion highly satisfied:** The proportion of job seekers who responded as being satisfied or highly satisfied to all of the key aspects of service.

Definitions

Duration of unemployment

The time (in months) that a job seeker was registered as unemployed when they commenced their period of employment assistance.

Educational attainment

The highest level of education attained. Post secondary education is further split into university and vocational education.

Income support types

The type of income support at the commencement of employment assistance. The main income support types are Newstart, Youth Allowance (other), Parenting Payment Single, Parenting Payment Partnered and Disability Support Pension.

Equity groups

These groups are not mutually exclusive and a job seeker could be part of more than one group.

- **CALD:** Job seekers from a culturally and linguistically diverse background, as identified by their country of birth.
- **Sole parents:** Job seekers who either through their Job Seeker Classification Instrument (JSCI) assessment or initial interview indicated that they are a sole parent or a recipient of Parent Payment Single when they commenced their period of assistance.
- **Low English skills:** Job seekers with low English language skills (speaking, reading & writing) when they commenced their period of employment assistance.
- **Labour market priority regions:** The Australian Government labour market priority regions are identified areas/regions likely to experience labour market disadvantage now or in the future. Job seekers who reside in any of these regions are included in the 'in a labour market priority region' group.

Not published (n.p.)

Indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

Reference period

Outcomes in this publication relate to job seekers who participated in assistance between 1 July 2010 and 30 June 2011.

Survey and Technical Information

Data sources

The two main data sources used to determine the outcomes achieved by job seekers during and after a period of labour market assistance are:

- The Post-Program Monitoring (PPM) survey; and
- Administrative data sourced from DEEWR's Employment Services System (ESS).

The PPM survey has been undertaken by the Department on an ongoing basis since 1987 and is used to determine the labour market and education status of job seekers who participated in employment services. The survey is conducted around three months after job seekers become in-scope for having their outcomes measured. The ESS records details of commencements, job placements and paid outcomes from labour market assistance.

Survey Instruments

The PPM survey applies a mixed methodology approach to the collection of survey responses. An initial mail-based survey is sent to job seekers around eight weeks after they become in-scope (the trigger rules are set out below). If the job seeker does not respond to the initial mail-based survey within three weeks they will be sent a reminder mail-based survey. If after three weeks following they still have not responded then a telephone follow-up contact is attempted (over a two week period). Through this mixed communication medium, multiple attempts are made to collect a response from each surveyed job seeker.

Programs surveyed

The Labour Market Assistance Outcomes publication reports the outcomes for Job Services Australia, Indigenous Employment Program and Disability Employment Services. A number of questionnaires tailored to the job seekers' employment assistance are used in measuring these outcomes (see Table 6.1).

Table 6.1: Post-Program Monitoring Surveys

Job Services Australia	Indigenous Employment Program	Disability Employment Services
<ul style="list-style-type: none">• Stream 1• Stream 2• Stream 3• Stream 4• Stream 1 (Limited)• Job Placements• Activity – Work for the Dole• Activity – Training in Job Search Techniques• Activity – Voluntary Work – Work Experience• Activity – Green Corps• Activity – Drought Force• Activity – Training• Activity – New Enterprise Incentive Scheme• Activity – Other	<ul style="list-style-type: none">• Cadetships• Apprenticeships/Traineeships• Pre-reformed IEP surveys - Wage Assistance• General• Wage Subsidy & Job placement• Pre-reformed IEP surveys - Structured Training and Employment Projects	<ul style="list-style-type: none">• Disability Employment Services – Employment Assistance/Post Placement Support• Disability Employment Services – Ongoing Support

Surveying Points

Job Services Australia

The PPM survey is primarily a post-exit survey, and an exit from a period of employment services will trigger a survey. Given the nature and design of Job Services Australia, however, additional survey trigger points are included to ensure accurate outcomes.

Depending on which Stream of assistance a job seeker is in, there are a series of set PPM survey points for those who remain in assistance. These scenarios are based on the assumption that the job seeker does not get assessed as being eligible for a higher level of Stream Services (and will trigger an exit from that prior Stream of assistance).

A job seeker who remains in Stream 1, 2 or 3, and does not exit Job Services Australia, will be in-scope for a PPM survey at the following points:

- following the completion of their Intensive Activity placement (at around four-and-a-half months) with the initial survey to be sent out at around the six-and-a-half month mark;
- following the completion of their Initial Service Period (at around the 12 month point) with the initial survey to be sent out at around the 14 month mark;
- following the completion of their Work Experience Activity within their first Work Experience Phase (at around the 18 month point) with the initial survey to be sent out at around the 20 month mark;
- following the completion of their first Work Experience Phase (at around the 24 month point) with the initial survey to be sent out at around the 26 month mark;
- following the completion of their Work Experience Activity within their second Work Experience Phase (at around the 30 month point) with the initial survey to be sent out at around the 32 month mark; and
- following the completion of their second Work Experience Phase (at around the 36 month point) with the initial survey to be sent out at around the 38 month mark.

A job seeker who remains in Stream 4, and does not exit Job Services Australia, will be in-scope for a PPM survey at the following points:

- following the completion of their Initial Service Period (at around the 12 month point (or 18 if their Initial Service Period was extended) with the initial survey to be sent out at around the 14 (or 20) month mark; and
- assuming that the job seekers Initial Service Period was not extended by six months, surveys are conducted at the following points (if it was, then six months is added to each time point):
 - following the completion of their Work Experience Activity within their first Work Experience Phase (at around the 18 month point) with the initial survey to be sent out at around the 20 month point;
 - following the completion of their first Work Experience Phase (at around the 24 month point) with the initial survey to be sent out at around the 26 month mark;
 - following the completion of their Work Experience Activity within their second Work Experience Phase (at around the 30 month point) with the initial survey to be sent out at around the 32 month point; and
 - following the completion of their second Work Experience Phase (at around the 36 month point) with the initial survey to be sent out at around the 38 month mark.

A job seeker who is recorded within the Department's administrative data system as being placed into a job will also be in-scope for a PPM survey. Further, a job seeker who has been recorded as having left an activity based placement (e.g. Work for the Dole, Green Corps) will also be in-scope for a PPM survey in relation to that activity, irrespective of whether that activity was part of a job seeker's Stream 1 Intensive Activity that occurred during the Initial Service Period, Work Experience activity or undertaken at a different point in assistance.

Disability Employment Services

A job seeker will be recorded as being in-scope for a Disability Employment Services (DES) (Employment Assistance/Post Placement Support) PPM survey if they:

- exit from DES (without progressing to Ongoing Support), including achieving a 26 week outcome and exiting as a fully independent worker;
- achieve a 26 week outcome and progress into Ongoing Support; and
- reach 12 months in DES assistance without having progressed into Ongoing Support (unless the jobseeker has exited DES at the same time).

A job seeker will be recorded as being in-scope for a Disability Employment Services (DES) (Ongoing Support) PPM survey if they:

- exit from DES (and were participating in the Ongoing Support phase); and
- reach 12 months in Ongoing Support (unless the jobseeker has exited DES at the same time).

For both 12 month surveying points, if a job seeker transitioned from Disability Employment Network (DEN) or Vocational Rehabilitation Services (VRS) into DES and had spent less than six months in DEN or VRS before transitioning, then the time in DEN and VRS is counted towards the 12 month period, otherwise it is only the time spent in DES that is counted towards the 12 month period.

Indigenous Employment Program

A job seeker will be in-scope for Reformed Indigenous Employment Program (Cadetships) PPM survey if they:

- exit a period of Reformed Indigenous Employment Program (Cadetships) where they will receive a survey three and 12 months after exiting;
- reach 12 months in Reformed Indigenous Employment Program (Cadetships) without exiting; and
- reach 24 months in Reformed Indigenous Employment Program (Cadetships) without exiting.

A job seeker will be recorded as being in-scope for Reformed Indigenous Employment Program (Apprenticeships/Traineeships) PPM survey if they:

- exit a period of Reformed Indigenous Employment Program (Apprenticeships/Traineeships); and
- reach 12 months in Reformed Indigenous Employment Program (Apprenticeships/Traineeships) without exiting.

A job seeker will be recorded as being in-scope for Reformed Indigenous Employment Program (Wage Subsidy or Job Placement) PPM survey if they:

- exit a period of Reformed Indigenous Employment Program (Wage Subsidy). If a job seeker has reached a point where they have reached 26 weeks after their commencement date then that date will be used as a proxy exit date if there is no exit date populated.

A job seeker will be recorded as being in-scope for Reformed Indigenous Employment Program (General) PPM survey if they:

- exit a period of Reformed Indigenous Employment Program (General).

Sampling, In-scope populations and Results

Job Services Australia

Sampling

The PPM survey applies a stratified sampling approach to determine which job seekers in scope are surveyed. For Stream Services, Job Placements, Work for the Dole, Training in Job Search Techniques and non-Productivity Places Program training placements, the following sampling approach is used:

- 10% Full-rate Newstart Allowance or Youth Allowance (other) and non-Allowance Youth (registered job seekers who are ineligible for Youth Allowance due to parental means test);
- 10% not on income support or Part-rate Newstart Allowance or Youth Allowance (other);
- 50% on Disability Support Pension;
- 25% on Parenting Payment; and
- 50% on other income support types.

For all other Work Experience activities a census approach is used.

In-scope population

Stream Services – job seekers are counted in the ‘in-scope population’ for Stream Services if, during the reference period, they exited from JSA assistance, or a phase of assistance (e.g. initial 12 month service period, Work Experience phase 1), or they received assistance in the reference period but had not exited by the end of it. Job seekers can potentially be counted in the ‘In-scope population’ more than once in the reference period (e.g. if they completed a phase and also exited Job Services Australia in the same reference period.) The in-scope population therefore differs to straight counts of participation or commencement in Stream Services that may be shown in other Departmental publications and reports.

Stream 1 Limited - job seekers are counted in the in-scope population for Stream 1 Limited if, during the reference period, they exited from a Stream 1 Limited placement. Job seekers can exit one or more times from Stream 1 Limited during the reference period.

Job Placement – job seekers are counted in the in-scope population for Job Placement if, during the reference period, they were placed in a job that was recorded in DEEWR administrative systems. Job seekers can have more than one job placement during the reference period.

Activities - job seekers are counted in the in-scope population for activities if, during the reference period, they exited from an activity placement. Job seekers can exit one or more times from the same or different activity type(s) during the reference period.

NEIS -job seekers are counted in the in-scope population for NEIS if, during the reference period, they exited from a NEIS placement.

Results

Stream Services - the results presented in this report for Streams 1 to 4 are a combination of the outcomes of job seekers who exited from Job Services Australia assistance, or a phase of assistance (e.g. initial 12 month service period, Work Experience phase 1), or who received assistance in the reference period but had not exited by the end of it. Given that job seekers can remain in assistance for different periods of time, this approach ensures that results are representative of all job seekers who received assistance, and not just those who exited or participated for a certain time without exiting.

As an example, for the reporting of the Stream 2 outcomes in the September 2011 report, the outcomes of the following three groups of job seekers are used:

- those who exited assistance between 1 July 2010 and 30 June 2011;
- those who reached 12 months of participation in the Initial Service Period or Work Experience Phase 1 between 1 July 2010 and 30 June 2011; and
- those who had not exited by 30 June 2011.

Activities, Stream 1 Limited, NEIS - results for activity based placements such as Work for the Dole and Green Corps, shorter term placements such as Stream 1 (Limited), and the NEIS program, are based on the outcomes of job seekers who exited in the reference period. This approach suits the nature of these types of assistance as they have discrete start and end points.

Job Placement results for Job Placement are based on the outcomes of job seekers who were placed in jobs in the reference period.

Disability Employment Services

Sampling

For both the Employment Assistance/Post Placement Support and Ongoing Support components of the Disability Employment Services, the population is split into the same strata as are used for Job Services Australia, with a one-in-three sample selection.

In-scope population

Job seekers are counted in the 'in-scope population' for DES if, during the reference period, they exited from a DES placement, or they reached 12 months participation in a DES placement. Job seekers can potentially be counted in the 'in-scope population' more than once in the reference period (e.g. if they reached 12 months participation in DES and also exited DES in the same reference period.) The in-scope population therefore differs to straight counts of participation or commencement in DES that may be shown in other Departmental publications and reports.

Note that for Employment Assistance/Post Placement Support, not all job seekers progress into the Post Placement Support phase of assistance.

Results

The results presented in this report for DES are a combination of the outcomes of job seekers who, in the reference period, exited from assistance or a phase of assistance and those job seekers who reached 12 months participation in the program.

Indigenous Employment Program

Sampling

For each of the different elements of the Indigenous Employment Program, the population is split into the same strata as are used for Job Services Australia, but a census is undertaken.

In-scope population

Employment Related activities - job seekers are counted in the 'in-scope population' for Reformed IEP employment related activities if, during the reference period, they exited from a Reformed IEP employment related activity, or they reached six months participation in a Reformed IEP employment related activity. Job seekers can potentially be counted in the 'In-scope population' more than once in the reference period (e.g. if they reached six months participation in IEP and also exited IEP in the same reference period.) The in-scope population therefore differs to straight counts of participation or commencement in IEP that may be shown in other Departmental publications and reports.

Non-employment Related activities - job seekers are counted in the 'in-scope population' for Reformed IEP non-employment related activities if, during the reference period, they exited from a Reformed IEP non-employment related activity.

Results

Employment Related activities - the results presented in this report for IEP employment related activities are based on the outcomes of job seekers who exited from an IEP employment related activity, or reached six months participation in an IEP employment related activity.

Non-employment Related activities - the results presented in this report for IEP non-employment related activities are based on the outcomes of job seekers who exited from IEP non-employment related activities during the reference period.

Comparing results

Users should not attempt to directly compare the results reported for Job Services Australia assistance with Job Network and other complementary programs under the previous employment services contract. Various factors such as different eligibility and access criteria and labour market conditions make such comparisons problematic.

Program Descriptions

Job Services Australia

Job Services Australia is the Australian Government's national employment services system (commenced on 1 July 2009), providing opportunities for training, skills development, work experience and tailored assistance. The key elements of Job Services Australia are:

- Streams 1, 2, 3 and 4, including Work experience; and
- Harvest Labour Services.

It also includes other employment related services, NEIS Panel, Innovation Fund Panel, Employer Broker Panel and National Harvest Labour Information Service.

Streams 1 – 4: The different streams reflect a job seekers' capacity for employment and work readiness. Stream 1 consists of job seekers who are work ready, Stream 2 consists of job seekers with moderate barriers to employment, Stream 3 consists of job seekers with significant barriers to employment and Stream 4 consists of job seekers with severe non-vocational barriers to employment.

Stream 1 (Limited) job seekers are those who are partially eligible job seekers who register with Centrelink or register directly with a Job Services Australia provider and who do not meet the Streams 1-4 eligibility requirements.

New Enterprise Incentive Scheme (NEIS) is an Australian Government program providing a range of services to assist eligible unemployed people in establishing and running a small business.

Intensive activity within Job Services Australia is an activity undertaken by Stream 1 job seekers to improve their ability to obtain and sustain employment. The activity must be of 60 hours over a fortnight for job seekers with full-time requirements at around the four month point in assistance.

Work experience phase within Job Services Australia is for job seekers who have completed approximately 12 months of services in Streams 1 to 4 will typically commence in the Work Experience Phase of their Stream following a Stream Services Review. In this Phase, Providers facilitate Work Experience Activities for job seekers to enhance their chances of finding employment and provide ongoing assistance through regular contact with job seekers.

Table 2.7 of the report presents the labour market assistance outcomes results for job seekers who have undertaken various activities in the Intensive Activity or in the Work Experience Phase (or at some other time). These include:

- *Training* - Training provided through the Productivity Places Program (PPP Training) and other training activities administered by the Government, or state or territory government programs or services (Non PPP Training);
- *Work for the Dole* - A Job Services Australia activity that provides assistance for job seekers to develop work habits, generic work skills and work experience by participating in community projects and activities;
- *Green Corps* - A Job Services Australia activity designed to provide job seekers with opportunities to develop personal skills while working in a team and generating positive outcomes for the environment and Australia's cultural heritage;
- *Drought Force* - A Job Services Australia activity designed to help job seekers gain skills and experience by providing assistance to individual farms and farming communities severely affected by drought;
- *Training in job search techniques* – A Job Services Australia activity that develops job search skills;
- *Voluntary work/Work Experience* – Voluntary work provides job seekers with the opportunity to support their community through volunteering. Voluntary work and work experience allow job seekers to engage in a workplace environment; and
- *Other Activity* – This includes activities that are not mentioned above but excludes part-time or casual employment (paid), non-vocational activities, Community Development Employment Projects and New Enterprise Incentive Scheme.

Further information on Job Services Australia is available at <http://www.deewr.gov.au/Employment/JSA>.

Disability Employment Services (DES)

DES is the Australian Government's national employment services system catering specifically to job seekers with disability. It is divided into two programs:

- *Disability Management Service*, for job seekers with disability, injury or health condition that are not expected to need long-term support in the workplace; and
- *Employment Support Service*, for job seekers with permanent disability and an assessed need for more long-term workplace support.

Employment assistance/Post Placement Support (DES): Employment Assistance is the initial period of DES assistance designed to assess the impact of the job seeker's disability, injury or health condition on the job seeker's capacity to find and maintain employment. Providers then focus on assisting the job seeker find sustainable employment by addressing vocational and non-vocational barriers and building the job seeker's capacity to work. Post Placement Support occurs for up to 6 months following the placement of a job seeker in employment. During this time, providers ensure that job seekers settle in to their placements, and address any issues that arise for either the participant or the employer. Note that not all DES job seekers progress into Post Placement Support.

Ongoing support (DES): A phase of assistance in DES, where the DES provider has assessed that further support is required beyond the initial 26 weeks (since job placement) of support. If Ongoing Support is required for more than 26 weeks (from the 26 week outcome), then an independent Ongoing Support Assessment is required to determine what is the most appropriate support for the future. There are two types of Ongoing Support:

- Flexible Ongoing Support job seekers in Disability Management Service or Employment Support Service who require irregular or less predictable access to support to maintain employment; and
- Moderate and High Ongoing Support are only available to Employment Support Service job seekers and is determined by the job seeker's individual need and relative disadvantage.

Further information on Disability Employment Services is available at <http://www.deewr.gov.au/Employment/Programs/DES>.

Indigenous Employment Program (IEP)

IEP provides a range of tools to achieve employment and economic development for Indigenous Australians. It includes a wide range of activities tailored towards job seekers, employers or communities. The Reformed Indigenous Employment Program was commenced on 1 July 2009, but some activities commenced before 1 July 2009 are still in operation.

IEP - Employment related activities: These activities have a strong job or employment focus, including cadetships, traineeships, apprenticeships and job placements.

IEP –Non employment related activities: These activities although part of employment assistance, do not necessarily have a strong job focus and often include training and development courses.

Further information on Indigenous Employment Program is available at <http://www.deewr.gov.au/Indigenous/Employment/Programs/IEP>.