



Australian Government
Department of Education,
Skills and Employment

New Employment Services Model

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OFFICIAL

Procurement phase of new model and probity



The department is committed to conducting a fair and transparent process



The department has a Probitiy Plan for the new model



Our processes are **fair, equitable and transparent.**

New model for Job seekers



Stan needs a job



Digital Services

Stan is job ready and digitally literate

He can access online and additional supports as he searches for work

He can also access some enhanced services supports



Enhanced Services

Stan needs more tailored support

He receives intensive case management

His provider works with him to strengthen skills, experience and provide the support he needs

New model for Providers



Sue works for a
provider
organisation

Sue is issued a **Specialist** or **Generalist** licence



Generalist Licence

Job Seekers



Specialist Licence

Refugees

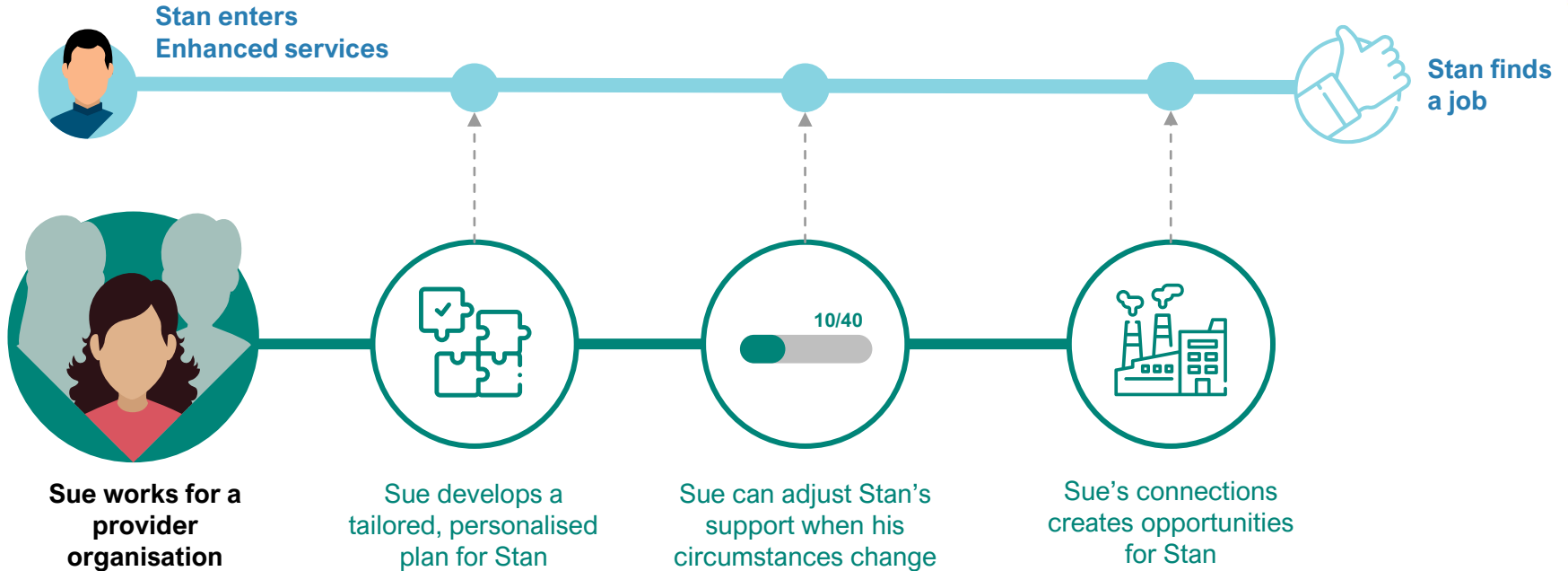
Culturally and Linguistically Diverse (CALD)

Indigenous Australians

Ex-offenders

**May be expanded in the future*

New model for Providers



New model for Employers



Anna owns an aged care business called Total Care and needs staff



Digital Services

Can use the platform to find suitable job seekers

A large pool of job-ready job seekers is available

Access to supports to transition new employees



Enhanced Services

Works with a provider with experience in short-listing and pre-screening

The provider tailors pathways for Anna



Complementary Services

Access to a range of programs, services and resources to support workforce planning

Tailored recruitment services for industries and employers with a large number of vacancies