

Our Service Delivery Plan for Employers

ABOUT US

IDEAL Placements has been helping employers since 1995. We have strategically maintained our focus on the Mackay/Whitsunday Region as we believe it is our local knowledge and links with employers that make us stand out from other services in the area. Operating from five offices and outreach sites across the region, we deliver support where and when you need it. We specialise in placing participants and cater for your business by tailoring supports to your business.

We employ local people with a passion to go above and beyond what is needed to help you find the right person and remain employer focused at all times.

WHAT WE DO

IDEAL Placements:

- Showcase your industry to potential employees providing them with prior knowledge of what is expected when they start work.
- Provide a field-based team of support workers that communicate with you to ensure we have a good understanding of your vacancy needs.
- Offer a single point of contact for your business ensuring our support meets your requirements.
- Only refer participants to you that have met minimum requirements stipulated by you including pre-employment and tailored training checks.
- Ensure you understand any incentives available to your business e.g., Wage Subsidies to support longevity of the placement.
- Provide “on site” induction and ongoing support to settle your new employee in.
- Work collaboratively with other organisations (e.g., training providers) to minimise disruptions to your business.
- Provide access to our own EAP should the employee need additional support to help them keep their job.

OUR NETWORKS

IDEAL Placements is an important part of the local community, we have established working relationships with training providers, apprenticeship centres, youth organisations, community organisation, allied health professionals and employer networks.

We have been working with people for 28 years to help them find and keep that job. Our reputation has made us the 'go to' organisation looking for skilled workers.

WE VALUE FEEDBACK

Your feedback is important to us. We use this feedback to improve the services we provide to you and others. We welcome you to pass your feedback on to our local staff or alternatively you can contact our Head Office via:

Email: admin@idealplacements.com.au

Website: www.idealplacements.com.au

Phone: 07 4957 8177

Alternatively, you will find access via the chat function on our website that may answer any questions you may have from 8am to 8pm Monday to Friday.

WHERE WE ARE

We like to be where you are so ensuring we meet your need you can find us at:

MACKAY (Head Office)	70 Sydney Street, Mackay QLD 4740	Ph: 07 4957 8177
SARINA	36 Broad Street, Sarina QLD 4737	Ph: 07 4943 0594
PROSERPINE	2/56 Main Street, Proserpine QLD 4800	Ph: 07 4945 2591
CANNONVALE	18/230 Shute Harbour Road, Cannonvale QLD 4802	Ph: 07 4948 2123
BOWEN	Shop 3 & 5/36 Powell Street, Bowen QLD 4805	Ph: 07 4786 6729
MORANBAH (Outreach)	Moranbah Arts Council, 38 Bacon Street, Moranbah QLD 4744	Ph: 07 4957 8177