



ParentsNext Service Delivery Plan

Worklinks is a local not-for-profit organisation with over 24 years' experience in providing support, training and employment services to the community. Worklinks has a demonstrated capacity to provide culturally appropriate and effective services, including for Aboriginal and Torres Strait Islander participants.

We will meet with you to discuss your current situation, needs and interests. As we take time to get to know you and your family we will help support you to identify your dreams and create a pathway to reach your goal.

Together we will;

- ◆ Identify your short, medium and long term career aspirations and goals
- ◆ Discover your strengths, skills and abilities in relation to the workforce
- ◆ Discuss your level of work-readiness and develop strategies to build on this
- ◆ Identify any personal barriers which may have impacted on you achieving your goals in the past, and help you identify ways to overcome them
- ◆ Provide literacy, numeracy and computer skills support for those who will benefit from this
- ◆ Identify any further study you may be interested in completing and connect you to an appropriate training provider

We will develop a personalised Participation Plan with you that has practical steps to help you work towards achieving your goals!

The steps in your Participation Plan will include;

- ◆ Your personally identified goal
- ◆ Our one on one support through private appointments with your Consultant
- ◆ An activity that is specifically chosen to fit into your existing family routine and support your goal. This may include;

- Interesting and engaging workshops
- Training or further study
- Literacy or numeracy support sessions
- Computer literacy sessions
- Attending cultural groups or meetings
- Other activities according to your individual interests and needs

Networks

Worklinks has extensive partnerships with employers, training providers and health and welfare support organisations in the region. We will use our networks to help support you in preparing to meet your future career and personal goals.

Family Friendly

Our family-friendly program rooms allow you to bring your children to your appointments and workshops, with each site housing a dedicated Kids Club run by a qualified childcare educator. The educator can also assist you with any questions about your child transitioning into school, childcare or playgroups.