



**Australian Government**  
**Department of Social Services**



**Australian Government**  
**Department of Employment  
and Workplace Relations**

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# Job Seeker Activities

What are they



**Australian Government**  
**Department of Social Services**



**Australian Government**  
**Department of Employment  
and Workplace Relations**



**Bold**

Not bold

The Australian Government

- Department of Social Services wrote this.

We say **DSS** for short.

- Department of Employment and Workplace Relations

We say **DEWR** for short.

When you see the word **we** it means DSS and DEWR.

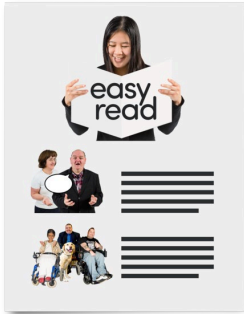
We wrote this in an easy to read way.

We use pictures to explain some ideas.

We have some words in **bold**.

This means the letters are thicker and darker.

These are important words.



This is an Easy Read summary of another document.

This means it has the most important ideas.

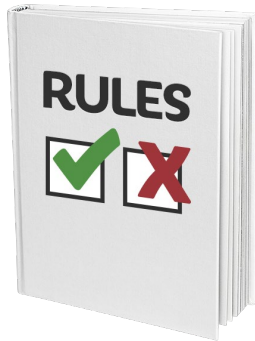
You can ask for help to read this document.



You can ask

- A friend
- Family members
- A support person.

# What are mutual obligation activities



We have **laws** for

- People who get Centrelink money for **not** having a job

We call this **job seeker**.



- The things they need to do to get their Centrelink money.

We call these **activities**.

Laws are **rules** for how we live.



The activities could be

- Making a job plan



- Get a set number of points

You get points for doing things like putting in a job **application**.



**Applications** are forms you fill out to say you want to work at a job.



- Turn up to appointments about getting a job
  - At all
  - On time



- Take part in activities that we say you have to

These are called **compulsory** activities.



- Look for a job



- Do what is in your job plan



- Act in a safe way in your
  - Appointments
  - Activities



- Go to job interviews
- Act in a safe way in the job interviews



- Try and get a job if someone helps you.



All the activities are called **mutual obligations**.



It is called **mutual obligation failure** if you do **not** do them.



If you do **not** do them we can

- Make changes to
- Stop

Your Centrelink money.

# What you need to do



You do **not** need to do anything at the moment.



You need to keep doing your activities.



Talk to

- Your employment provider



- The Digital Services Contact Centre

**1800 314 677**

To make sure your activities are right for you.



# Support



You might

- Have questions



- Be worried



- Want to make a **complaint**.

**Complaints** are when you tell someone they have **not** done a good job.

Everyone has the right to make a complaint.



You can call the DEWR National Customer Service Line

**1800 805 260**

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