Transition to Work Consultation Paper Enhancements to TtW

Transition to Work is a well-regarded, successful service. While the department intends to maintain the core components of TtW that led to its current success, there is always opportunity for improvement, and a need for some change to integrate TtW into the New Employment Services.

Current TtW arrangements	Proposed TtW arrangements
Eligibility targets young people who would otherwise be in Stream B of jobactive, with a particular focus on early school leavers and Indigenous young people.	Eligibility may be based on a range of risk factors that identify young people who face a heightened risk of not being able to successfully transition to employment. This will enable a larger number of young people with more complex non-vocational barriers to benefit from the service.
18 months maximum duration of service.	24 months maximum duration of service for those with complex non-vocational barriers. The maximum of 18 months in the service would remain for those with mainly vocational barriers.
For job seekers subject to RapidConnect, their income support will be paid from the date of their initial appointment attendance. From here, no income support payment consequences apply if young people in receipt of activity tested income support payments do not participate appropriately in the service. An exit from the service along with referral to jobactive occurs if young people display repeated non-compliance.	A one-off use of payment suspension where income support payments may be temporarily put on hold, where an eligible young person receiving activity tested income support does not attend the first appointment without providing a valid reason (including where the young person cannot be contacted by the TtW provider to facilitate attendance at the first appointment despite the provider's best efforts). Once the young person commences in the service, current arrangements will continue to apply.
Performance targets linked to 12 Week Outcomes achieved by mainstream employment services over a preceding 3 year period.	Move to a Provider Performance Framework that will better foster continuous improvement by all TtW providers over the life of the Deed.
Manual adjustment of Funded Places allocated to each provider at the contract level.	A new and more automated method for calculating and putting in place adjustments for Funded Places.