



Australian Government

Workforce Australia

Employment. Skills. Support.

Information about your points target

About your points target

Each month (your points reporting period) you'll need to earn a set number of points (your points target) to meet your mutual obligation requirements in return for income support.

You'll have some flexibility and choice in deciding what tasks and activities you do to earn the points you need.

How your points target is set

Your points target starts at 100 points and includes a minimum of 4 job searches each month. Your points target or minimum job search may be reduced based on your personal circumstances.

If you have special circumstances, you should talk to your provider or the Digital Services Contact Centre (DSCC).

How to earn points

You earn points by doing tasks and activities.

For example, you can earn points by applying for jobs, going to interviews, doing paid work, or participating in an activity.

Each task and activity has a points value. The table below shows *some* examples.

Task	Points value
Job search	5 points each job search
Paid work	5 points every 5 hours worked
Education and training	15 points each week (up to 15 hours p/w) 20 points each week (over 15 hours p/w)
Attending a job interview	25 points
Starting a job	50 points

For the complete list, refer to the fact sheet Points values for tasks and activities.

How to report points

You must report the completion of tasks or attendance at activities to earn points towards your points target.

If you're self-managing online, you'll report points through your Workforce Australia Online homepage, the Workforce Australia mobile app, or by contacting the DSCC.

If you have a provider, you'll report points by contacting your provider, or through your Workforce Australia Online homepage or mobile app.

You'll get prompts in the 'Your tasks' section on your homepage reminding you to report your points.

You can also track your progress towards meeting your points target on your homepage.

About your points bank

If you reach your points target but complete additional tasks and activities during the month, you'll earn extra points. These extra points will go into your points bank, up to half of your points target.

For example, if your points target is 100, you can bank up to 50 points. You can use these 50 points next month.

If you don't meet your points target

If you think you won't meet your points target, tell your provider straight away. If you self-manage online contact the DSCC.

If you don't meet your points target or complete your minimum job searches, you could receive a payment suspension and a demerit under the Targeted Compliance Framework.

