

## **Transition to Work – Employer and Stakeholder Service Delivery Plan – Wivenhoe**

As part of Transition to Work, ETC will work with employers and local stakeholders in collaborative approaches to boost sustainable youth employment in Ipswich. We will connect with the Local Employment Facilitator, Local Jobs and Skills Taskforce, Regional Development Australia, Local Council's Economic Development teams and membership to the major Chambers of Commerce and Business networking groups. These connections will assist ETC in expanding knowledge of upcoming opportunities in the local labour market including skills in demand information.

### **Employers**

ETC is committed to helping you achieve your workforce requirements through our flexible and responsive recruitment services. Our Recruitment Advisors will work closely with you to meet your needs and help you navigate the incentives available to employ 15–24-year-olds, including the Department of Education, Skills and Employment's Youth Bonus wage subsidy of \$10,000 and the Queensland Government's Back to Work Youth Boost payment of up to \$20,000.

We will listen to you to ensure we fully understand your business, staffing needs and areas of skill shortage. We will work proactively with you around workforce planning to ensure our participants are well placed to meet your current and future needs.

As a Registered Training Organisation (RTO), we will align the training we provide to Transition to Work participants to your needs. We will assist in reskilling and retraining young people into areas of employment growth, through the delivery of ETC's "WorkIT" series of pre-employment training and recruitment programs and collaborating with employers and other RTOs on specific skill set training, Apprenticeship pathways and workplace mentoring.

If you require a lot of staff, we can assist you by informing a pool of young people about your roles, provide training to potential candidates and then screen and shortlist them ready for interview. If ETC can't meet your demands, we will work with other employment service providers to assist with filling your vacancies.

You will have the opportunity to trial potential employees through PaTH internships, work experience under the National Work Experience Program, work experience within accredited training, paid work trials and volunteering opportunities.

### **Ongoing Support**

ETC undertakes an assessment for each job placement and develops strategies detailed in employer and participant support plans to provide ongoing support. As a minimum, ETC's Recruitment Advisor will phone you at the end of the first day and then ongoing based on what was agreed in the support plan.

### **Stakeholders**

ETC will develop a range of stakeholder relationships in Ipswich through philanthropic support; attending, exhibiting at and sponsoring community events, expos and forums; membership of Interagency groups and collaborations in place-based community solutions.

We will work with local training providers and schools to engage or re-engage young people with education and training; and with Australian Apprenticeships Support Network providers to support Traineeship and Apprenticeship opportunities.

Community-based service providers will be engaged with to obtain referrals of young people and to access activities and support to assist young people to transition to employment and education and address non-vocational barriers.

To support local major infrastructure projects, we will engage with stakeholders, including employment and community reference groups, government departments and contractors, involved in major projects such as the rail and transport hub in Greater Springfield, the Inland Rail project, Ripley Valley development and local hospital upgrades.

### **Contacting ETC**

You can speak to someone from ETC between 8.30am and 5.00pm Monday to Friday via our Customer Contact Centre. You can contact us on 1800 007 400 or visit [etcltd.com.au](http://etcltd.com.au)