Notice of debt removal

Notice for students of Management Consultancy International Pty Ltd (MCI)

This notice is for the purpose of clause 46AA(8) of Schedule 1A of the Higher Education Support Act 2003.

What does this notice mean?

Using this legislation, VET FEE-HELP debts have been removed (or are in the process of being removed) for students:

- who were enrolled and commenced a VET course of study with Management Consultancy International Pty Ltd (MCI) in the period between 1 January 2014 and 31 December 2016
- for whom there is evidence they did not complete the VET FEE-HELP units of study in the course and
- who had a VET FEE-HELP debt for those incomplete units of study in those courses.

This decision was made by a delegate of the Secretary of the Department of Employment and Workplace Relations under subclause 46AA(1) of Schedule 1A to the Higher Education Support Act 2003. This decision was made by a delegate of the Secretary of the Department of Employment and Workplace Relations under subclause 46AA(1) of Schedule 1A to the Higher Education Support Act 2003 because the delegate was satisfied that the requirements of that subclause in relation to the students' units of study or courses were met.

How can I check if I have a VET FEE-HELP debt with MCI?

If you were a student of MCI during this period, you can check whether your debt has been affected by logging onto myHELPbalance. You will need your Commonwealth Higher Education Student Support Number (CHESSN) and Student ID to log in. These will be in documentation sent to you by MCI.

If, in checking myHELPbalance, you see that you have a VET FEE-HELP debt you believe you should not have, or if you are not able to find your CHESSN, please contact the VET Student Loans Ombudsman within the Office of the Commonwealth Ombudsman using the online complaint form. More information on seeking redress can be found on the Commonwealth Ombudsman VET Student Loans website.