

From: [Leigh, Andrew \(Private\)](#)
To: "s 47F(1)@qantas.com.au"
Subject: s 47F(1)
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)
[image007.png](#)

Dear s 47F(1)

I would like to put on record the exceptional service that I received today from s 47F(1) staff member s 47F(1)

On a flight from Canberra to Melbourne, I foolishly left my iPad in the seat back pocket. When I asked s 47F(1) whether he could locate it for me, he spent over an hour making telephone calls to people in Melbourne airport, Canberra airport, and even to the plane itself. I'm sure he was busy with other things, and he could easily have passed off the issue as 'too hard'. But he persisted until finally the iPad was located, and then brought it personally over to me.

s 47F(1) epitomises the very best of Qantas customer service – generous, hardworking, and modest. He is an asset to the airline, and a credit to your brand.

Kind regards

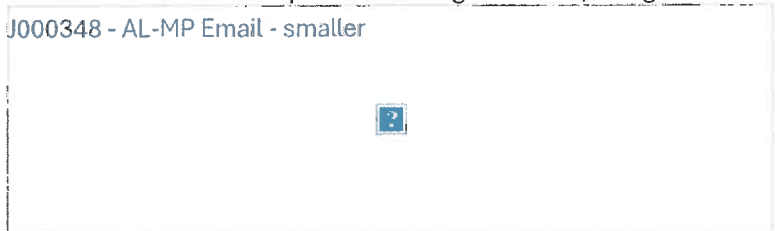
Andrew.

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Andrew Leigh  
 Assistant Minister for Competition, Charities & Treasury  
 Assistant Minister for Employment  
 Federal Member for Fenner  
 Parliament of Australia



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We acknowledge the Traditional Custodians of the ACT, the Ngunnawal people. We acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

s 22(1)

**From:** s 22(1)  
**Sent:** Monday, 6 May 2024 8:21 AM  
**To:** s 47F(1) ; s 22(1)  
**Subject:** Re: QANTAS REACHES AGREEMENT WITH ACCC AND COMMENCES CUSTOMER REMEDIATION PROGRAM #off

Thanks s 47F(1)

s 22(1)

**From:** s 22(1)  
**To:** s 47F(1)  
**Cc:** s 47F(1)  
**Subject:** RE: QANTAS WELCOMES FEDERAL GOVERNMENT'S JET ZERO COUNCIL AND SAF GRANTS PROGRAM  
[SEC=OFFICIAL]  
**Date:** Wednesday, 21 June 2023 1:43:00 PM  
**Attachments:** [image001.png](#)

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**OFFICIAL**

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Thanks for sharing that s 47F(1) - much appreciated.

s 22(1)

s 22(1)

