



Australian Government

Department of Education, Employment
and Workplace Relations

Labour Market Assistance Outcomes

June 2011

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For more information on *Labour Market Assistance Outcomes* please email ppmsurvey@deewr.gov.au
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1. Labour Market Assistance Outcomes - Overview

This publication presents the employment and educational outcomes of job seekers in Job Services Australia (JSA), Disability Employment Services (DES) and Indigenous Employment Program (IEP) for the year ending June 2011.

The key information on employment and education outcomes is based on a Post Program Monitoring Survey conducted around three months after a job seeker has been assisted in employment services.

The outcomes refer to the labour market and education status of job seekers at the time of the survey.

- An employment outcome is achieved when, a job seeker indicates they are employed.
- An education outcome is achieved when, a job seeker indicates they are studying or training.
- A positive outcome is achieved when, a job seeker indicates they are working and/or studying/training.

Key Observations - June 2011

The employment and education outcome rates for JSA Streams 1-4 for the 12 month period ending June 2011 are comparable to the previous 12 months ending March 2011.

- Overall, employment outcomes were achieved by 47.6% of job seekers assisted in JSA Streams 1-4 in the year ending June 2011, compared to 48.1% in the year ending March 2011.
- Overall, education outcomes were achieved by 19% of job seekers assisted in JSA Streams 1-4 in the year ending June 2011 compared to 18.7% in the year ending March 2011.

The outcomes for Stream 4 job seekers have continued to improve with:

- employment outcomes at 25.4% in the year ending June 2011 compared to 25.2% in the year ending March 2011; and
- education outcomes increasing to 16.1% in the year ending June 2011 compared to 15.1% in the year ending March 2011.

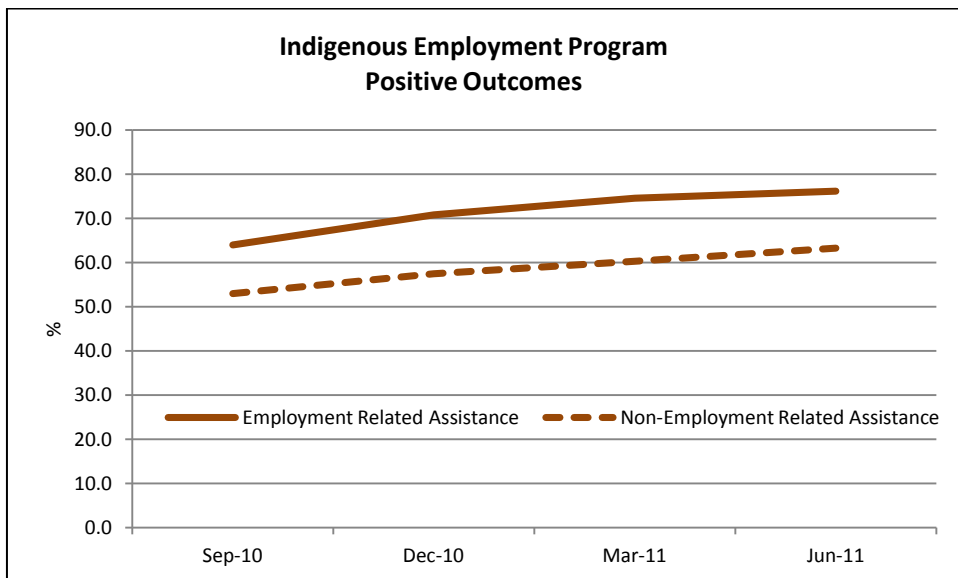
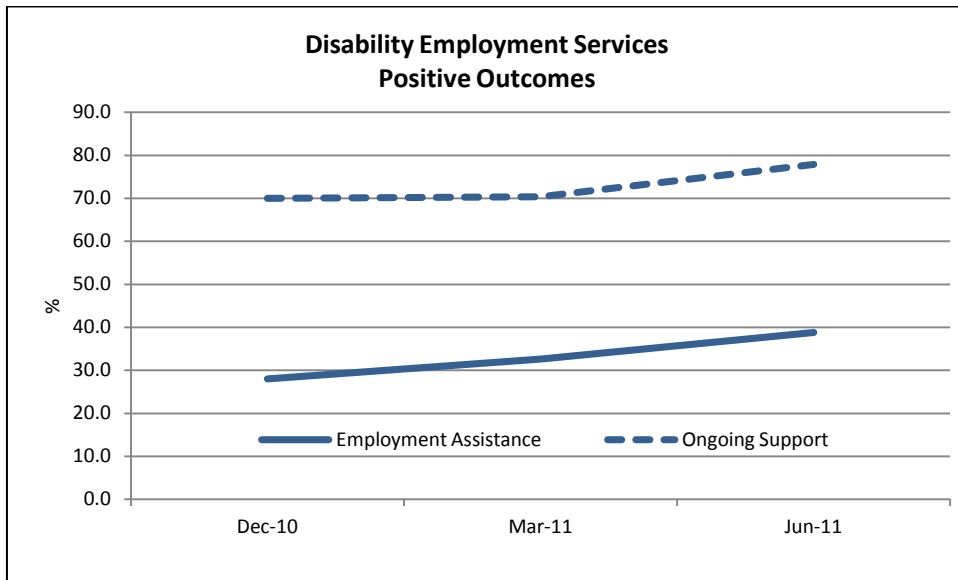
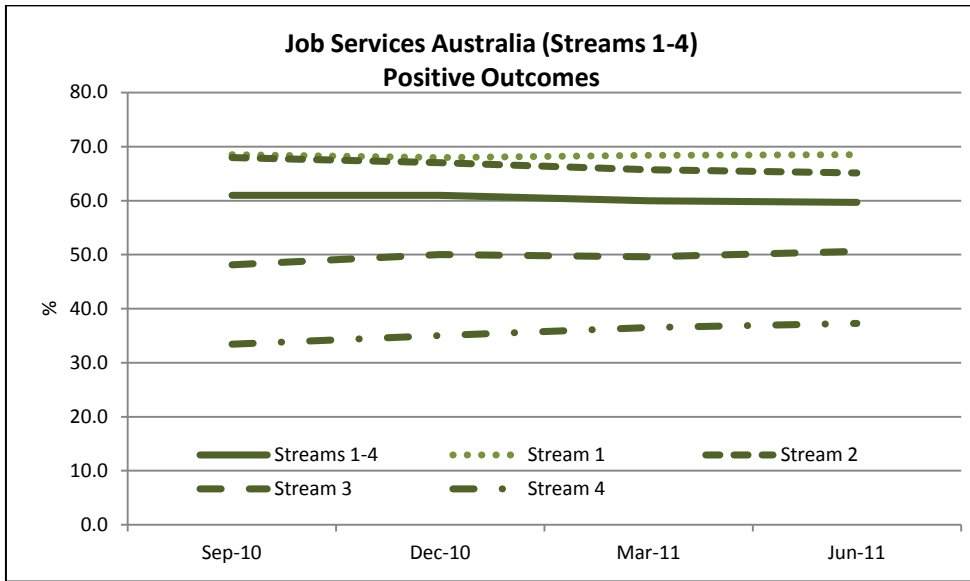
The results for the year ending June 2011 also show that:

- 52.1% of job seekers were either working or studying/training, or both, following an activity undertaken as part of their Work Experience Phase;
- 60.1% of job seekers who were employed following participation in DES employment assistance/post placement support were working in casual, seasonal or temporary employment; and
- 28.5% of job seekers who were employed following participation in IEP employment related activities were combining work with studying.

Key Results - June 2011

Employment Assistance	Employment Outcomes (%)	Education Outcomes (%)	Positive Outcomes (%)
JSA Stream 1-4	47.6	19.0	59.7
JSA Stream 1 (Limited)	47.5	20.6	61.1
JSA Stream 1	58.1	19.6	68.5
JSA Stream 2	53.9	18.8	65.1
JSA Stream 3	34.8	20.0	50.6
JSA Stream 4	25.4	16.1	37.3
DES - Employment Assistance/Post Placement Support	30.5	11.7	38.8
DES - Ongoing Support	75.2	10.2	77.9
IEP - Employment Related Activities	71.4	25.2	76.2
IEP - Non-Employment Related Activities	49.7	32.4	63.3

Positive Outcomes - June 2011



Employment Outcomes - June 2011

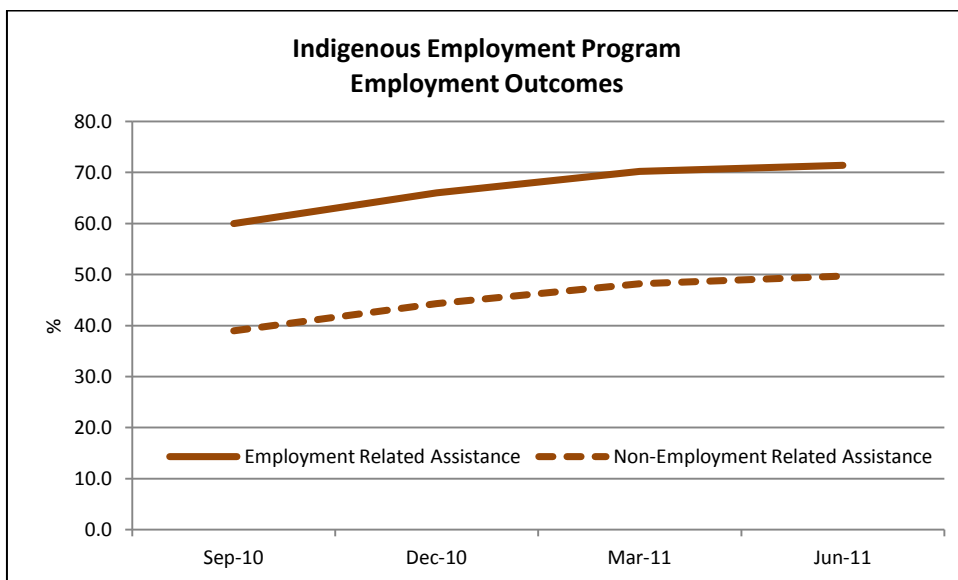
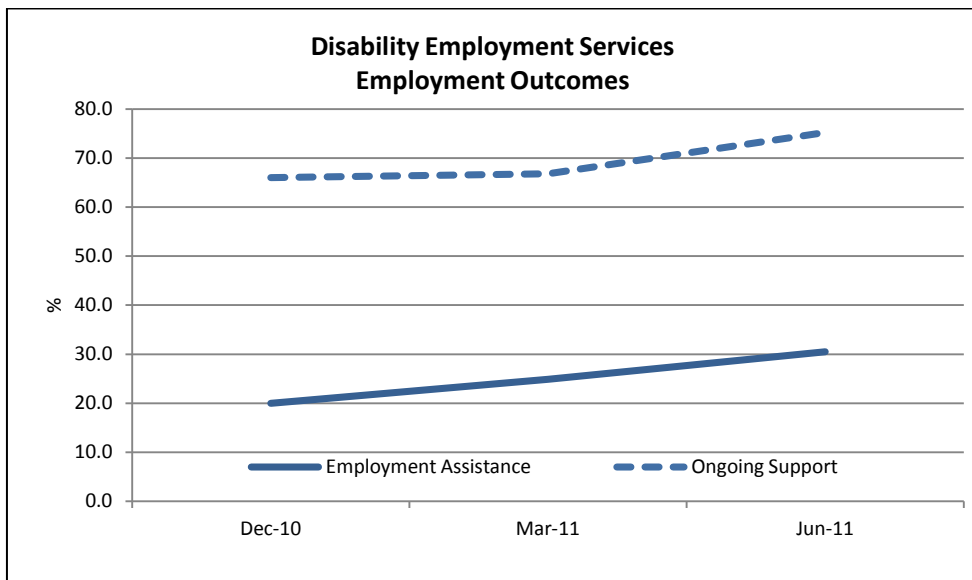
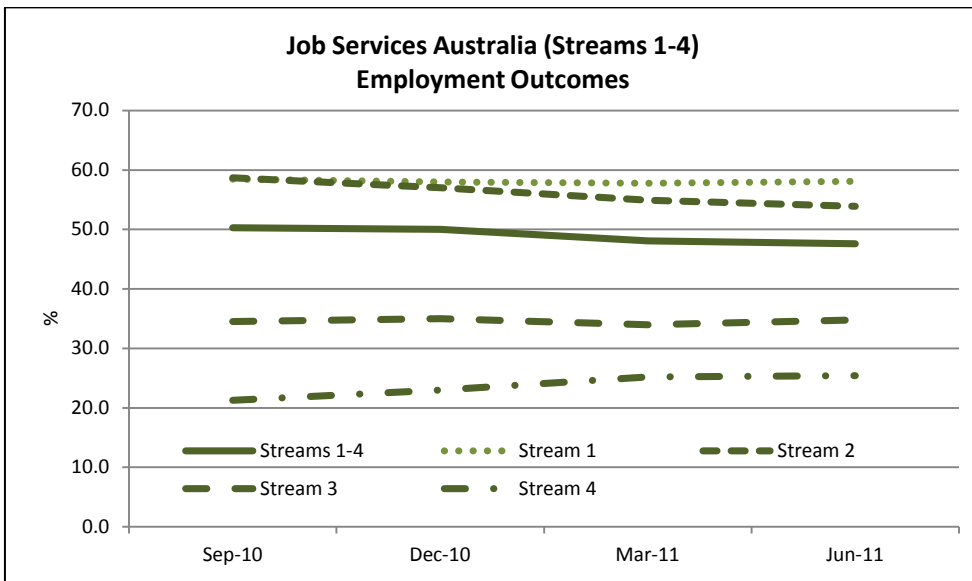


Table 1.1 – Labour Market Outcomes - June 2011 and March 2011

	Employed (%)	Unemployed (%)	Not in the Labour Force (%)	Positive Outcome (%)	Education & training (%)	In scope population ¹ (no.)
June 2011²						
Streams 1 to 4 (JSA)	47.6	35.9	16.5	59.7	19.0	1 473 437
Stream 1 (JSA)	58.1	32.9	9.0	68.5	19.6	502 261
Stream 2 (JSA)	53.9	33.6	12.5	65.1	18.8	461 589
Stream 3 (JSA)	34.8	42.3	22.9	50.6	20.0	337 655
Stream 4 (JSA)	25.4	38.0	36.6	37.3	16.1	171 932
Stream 1 (Limited) (JSA)	47.5	42.1	10.5	61.1	20.6	89 663
Employment Assistance/ Post Placement Support (DES)	30.5	33.8	35.7	38.8	11.7	90 443
Ongoing Support (DES)	75.2	15.5	9.4	77.9	10.2	19 099
New Enterprise Incentive Scheme (NEIS)	83.9	11.5	4.7	86.4	11.3	4 454
Employment Related Activities (IEP)	71.4	23.3	5.3	76.2	25.2	8726
Non-Employment Related Activities (IEP)	49.7	41.2	9.1	63.3	32.4	8273
March 2011³						
Streams 1 to 4 (JSA)	48.1	35.3	16.5	60.0	18.7	1 441 680
Stream 1 (JSA)	57.8	32.8	9.4	68.4	19.5	508 860
Stream 2 (JSA)	54.9	32.9	12.1	65.7	18.3	457 757
Stream 3 (JSA)	34.0	42.0	24.0	49.6	19.8	326 372
Stream 4 (JSA)	25.2	36.8	38.0	36.5	15.1	148 691
Stream 1 (Limited) (JSA)	46.9	42.8	10.7	61.0	21.3	108 013
Employment Assistance/ Post Placement Support (DES)	24.9	31.9	43.2	32.6	10.1	54 155
Ongoing Support (DES)	66.8	20.1	13.1	70.4	9.9	11 906
New Enterprise Incentive Scheme (NEIS)	83.9	12.0	4.2	86.5	11.1	2 945
Employment Related Activities (IEP)	70.2	24.4	5.3	74.6	26.0	6 359
Non-Employment Related Activities (IEP)	48.2	43.3	8.6	60.3	27.0	7 370

¹ The 'In-scope population' varies across programs and services. For further details regarding the in-scope populations shown in this report, see the 'Sampling, In Scope Populations and Results' section on page 31.

² These refer to outcomes for job seekers who participated in employment assistance in the 12 months to March 2011, with outcomes measured around 3 months later.

³ These refer to outcomes for job seekers who participated in employment assistance in the 12 months to December 2010 (10 months for DES), with outcomes measured around 3 months later.

Table 1.2 – Employment Outcomes - June 2011 and March 2011

	Permanent employees (%)	Casual, Temporary or Seasonal employees (%)	Self Employed (%)	Employed, seeking more work (%)	Full-time employed, seeking more work (%)	Part-time employed, seeking more work (%)	Employed & studying (%)	In scope population (no.)
June 2011¹								
Streams 1 to 4 (JSA)	37.5	53.6	9.0	44.5	8.5	35.5	14.6	701 844
Stream 1 (JSA)	38.7	52.3	9.0	44.8	9.1	35.1	15.7	291 714
Stream 2 (JSA)	39.9	51.4	8.7	43.9	8.6	34.6	14.1	248 839
Stream 3 (JSA)	30.1	61.0	8.9	46.7	6.7	39.3	12.3	117 636
Stream 4 (JSA)	35.5	54.4	10.0	40.5	9.0	33.1	16.4	43 654
Stream 1 (Limited) (JSA)	35.0	58.5	6.5	51.7	11.7	39.8	14.7	42 548
Employment Assistance/ Post Placement Support (DES)	31.8	60.1	8.1	39.2	3.6	35.0	10.1	27 518
Ongoing Support (DES)	50.7	45.7	3.7	33.8	2.7	31.0	9.8	14 348
Employment Related Activities (IEP)	n.p	n.p	n.p	30.2	17.3	12.9	28.5	6 232
Non-Employment Related Activities (IEP)	n.p	n.p	n.p	36.5	10.2	26.3	37.9	4 111
March 2011²								
Streams 1 to 4 (JSA)	38.0	53.1	9.0	44.0	8.7	34.8	14.2	693 933
Stream 1 (JSA)	38.8	52.3	9.0	44.4	9.5	34.4	15.2	293 953
Stream 2 (JSA)	40.8	50.6	8.6	42.9	8.6	33.7	13.7	251 466
Stream 3 (JSA)	30.1	60.8	9.1	46.2	6.7	38.7	12.2	110 992
Stream 4 (JSA)	35.7	53.3	11.0	41.4	9.4	33.2	15.2	37 522
Stream 1 (Limited) (JSA)	34.9	59.1	6.0	52.0	12.8	39.1	15.4	50 693
Employment Assistance/ Post Placement Support (DES)	30.3	60.8	8.8	39.0	3.6	34.5	8.4	13 473
Ongoing Support (DES)	44.2	51.1	4.7	35.4	3.1	32.2	9.2	7 956
Employment Related Activities (IEP)	n.p	n.p	n.p	30.4	16.8	13.6	30.8	4 465
Non-Employment Related Activities (IEP)	n.p	n.p	n.p	39.0	13.3	25.6	30.9	3 549

Not published (n.p) indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

¹ These refer to outcomes for job seekers who participated in employment assistance in the 12 months to March 2011, with outcomes measured around 3 months later.

² These refer to outcomes for job seekers who participated in employment assistance in the 12 months to December 2010 (10 months for DES) with outcomes measured around 3 months later.

Table 1.3 – Education Outcomes - June 2011 and March 2011

	Studying full time (%)	Studying part time (%)	Studying at Year 10, 11 or 12 level (%)	Studying at certificate level (%)	Studying at diploma level or higher (%)	Studying at 'other' or unspecified level (%)	In scope population (no.)
June 2011¹							
Streams 1 to 4 (JSA)	53.7	46.3	6.4	54.9	24.0	14.7	280 004
Stream 1 (JSA)	54.5	45.5	3.5	49.1	34.6	12.9	98 212
Stream 2 (JSA)	53.1	46.9	6.7	57.5	23.2	12.6	86 615
Stream 3 (JSA)	53.4	46.6	8.0	60.0	13.1	18.9	67 549
Stream 4 (JSA)	53.4	46.6	11.5	55.3	15.6	17.6	27 628
Stream 1 (Limited) (JSA)	50.6	49.4	3.0	58.4	23.5	15.1	18 433
Employment Assistance/ Post Placement Support (DES)	41.5	58.5	10.4	54.5	21.7	13.4	10 599
Ongoing Support (DES)	29.0	71.0	9.0	63.9	15.5	11.6	1 956
Employment Related Activities (IEP)	46.0	54.0	11.2	78.2	10.7	0.0	2 198
Non-Employment Related Activities (IEP)	45.2	54.8	29.2	65.3	5.5	0.0	2 681
March 2011²							
Streams 1 to 4 (JSA)	54.1	45.9	6.6	53.6	24.1	15.7	270 068
Stream 1 (JSA)	55.3	44.7	4.0	47.9	34.4	13.7	99 082
Stream 2 (JSA)	52.7	47.3	6.8	56.3	23.1	13.8	83 949
Stream 3 (JSA)	53.1	46.9	7.9	58.0	13.4	20.7	64 511
Stream 4 (JSA)	56.3	43.7	12.9	55.8	13.5	17.8	22 526
Stream 1 (Limited) (JSA)	51.2	48.8	3.4	57.8	23.2	15.6	23 012
Employment Assistance/ Post Placement Support (DES)	44.4	55.6	10.3	55.1	23.8	10.8	5 482
Ongoing Support (DES)	35.5	64.5	10.1	65.9	18.7	5.3	1 174
Employment Related Activities (IEP)	42.5	57.5	9.2	82.9	7.3	0.6	1 655
Non-Employment Related Activities (IEP)	41.6	58.4	20.2	70.5	9.3	0.0	1 988

Not published (n.p) indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

¹ These refer to outcomes for job seekers who participated in employment assistance in the 12 months to March 2011, with education outcomes measured around 3 months later.

² These refer to outcomes for job seekers who participated in employment assistance in the 12 months to December 2010 (10 months for DES) with education outcomes measured around 3 months later.

2. Job Services Australia (JSA)

Table 2.1 – JSA Streams 1 to 4 Outcomes - June 2011

	Employed full-time (%)	Employed Part-time (%)	Employed total (%)	Unemploy-ed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In scope population (no.)
Age Group (Years)								
15 to 20	20.8	26.6	47.3	37.3	15.3	37.1	69.6	266 632
21 to 24	24.8	27.9	52.7	34.1	13.2	25.2	67.2	200 323
25 to 34	23.4	26.1	49.5	35.7	14.8	20.7	62.2	325 821
35 to 49	17.9	30.7	48.6	36.3	15.1	17.8	60.5	442 108
50 or more	13.0	28.9	41.9	35.4	22.7	11.3	49.8	238 553
Duration of Unemployment (Months)								
0 to less than 6	25.7	29.9	55.7	31.6	12.7	20.4	67.3	853 032
6 to less than 12	14.4	27.4	41.9	40.2	18.0	19.3	55.3	137 464
12 to less than 24	10.9	28.6	39.5	40.3	20.2	19.0	53.5	213 668
24 to less than 36	6.6	30.2	36.8	39.9	23.3	20.8	51.6	94 997
36 or more	6.0	24.4	30.3	45.0	24.7	11.6	39.3	174 264
Educational Attainment								
Less than Year 10	9.4	19.7	29.1	41.5	29.3	19.3	45.3	202 674
Year 10 or 11	14.6	28.8	43.5	38.8	17.8	15.1	54.0	459 629
Year 12	19.8	31.4	51.2	34.6	14.3	24.8	65.9	275 076
University	26.9	32.5	59.4	30.0	10.6	21.4	70.5	211 859
Vocational	22.7	31.2	54.0	33.5	12.5	16.2	63.0	319 783
Gender								
Males	23.3	23.3	46.6	40.1	13.3	15.1	56.3	817 282
Females	13.8	35.1	48.8	31.2	19.9	23.1	63.4	656 155
Equity Groups								
Disability	9.6	23.8	33.4	37.7	28.9	14.2	43.8	218 151
Indigenous	15.0	18.2	33.2	49.5	17.3	16.6	44.1	153 581
CALD	16.8	24.0	40.8	38.6	20.6	25.9	60.6	253 248
Low English Proficiency	8.6	18.2	26.8	39.7	33.5	35.7	58.5	76 768
CALD & Low English Proficiency	8.7	18.8	27.6	39.6	32.9	36.5	60.0	66 326
Sole Parents	8.0	41.2	49.2	32.1	18.7	23.2	63.9	121 915
Income Support Type								
Newstart Allowance	18.1	27.8	45.9	37.3	16.8	15.8	56.2	937 701
Youth Allowance (other)	18.8	24.8	43.7	39.8	16.5	36.4	67.1	195 889
Disability Support Pension	3.6	18.3	21.9	34.2	43.8	13.9	32.0	11 549
Parenting Payment Single	7.9	41.4	49.3	32.1	18.6	23.3	64.2	118 652
Parenting Payment Partnered	8.3	30.1	38.4	36.2	25.4	29.3	61.5	23 523
TOTAL	18.6	29.0	47.6	35.9	16.5	19.0	59.7	1 473 437

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to March 2011, with outcomes measured around 3 months later.

Table 2.2 – JSA Stream 1 Outcomes - June 2011

	Employed full-time (%)	Employed Part-time (%)	Employed total (%)	Unemploy-ed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In scope population (no.)
Age Group (Years)								
15 to 20	24.2	33.8	57.9	31.6	10.5	37.1	77.5	89 560
21 to 24	32.6	29.3	61.9	29.5	8.6	23.9	73.9	93 352
25 to 34	31.2	27.2	58.4	32.7	8.9	20.4	68.9	125 628
35 to 49	26.4	31.8	58.2	33.9	8.0	16.0	66.9	138 679
50 or more	21.6	32.3	53.9	34.8	11.3	11.0	60.4	55 042
Duration of Unemployment (Months)								
0 to less than 6	29.2	30.2	59.4	31.6	9.0	20.0	69.9	434 470
6 to less than 12	15.6	32.9	48.5	42.5	9.0	17.4	59.3	39 189
12 to less than 24	15.1	34.1	49.2	39.1	11.8	20.8	61.4	22 837
24 to less than 36	9.8	35.0	44.8	37.4	17.7	12.3	52.7	3 167
36 or more	15.6	34.3	49.9	35.3	14.8	16.9	58.4	2 598
Educational Attainment								
Less than Year 10	17.3	26.5	43.9	40.4	15.8	14.3	54.8	23 926
Year 10 or 11	22.0	30.3	52.3	37.7	10.0	13.8	61.0	113 195
Year 12	24.2	33.2	57.4	32.7	9.9	25.9	71.1	126 078
University	32.2	32.7	64.9	28.6	6.6	22.3	75.4	108 642
Vocational	30.8	29.2	60.0	31.5	8.6	17.1	68.4	129 879
Gender								
Males	31.2	24.1	55.3	37.5	7.2	17.0	64.9	295 271
Females	22.1	39.7	61.9	26.8	11.3	22.7	73.4	206 990
Equity Groups								
Disability	17.9	31.1	49.0	36.7	14.4	16.8	58.1	19 788
Indigenous	27.3	16.9	44.1	47.2	8.6	20.8	56.9	9 819
CALD	23.8	25.8	49.6	38.1	12.3	23.9	65.9	86 077
Low English Proficiency	13.7	22.4	36.1	39.7	24.1	34.0	64.7	11 277
CALD & Low English Proficiency	13.8	22.8	36.5	39.7	23.7	34.8	65.8	10 677
Sole Parents	13.3	52.8	66.1	24.0	10.0	22.5	75.9	14 595
Income Support Type								
Newstart Allowance	26.9	29.8	56.8	34.5	8.7	16.5	65.8	341 707
Youth Allowance (other)	22.0	32.4	54.4	33.8	11.8	37.3	75.7	53 090
Disability Support Pension	2.9	13.2	16.1	47.2	36.7	10.2	21.6	361
Parenting Payment Single	12.6	53.7	66.3	23.6	10.0	22.3	76.1	13 980
Parenting Payment Partnered	15.6	36.3	51.9	28.0	20.1	22.2	66.6	3 833
TOTAL	26.9	31.2	58.1	32.9	9.0	19.6	68.5	502 261

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to March 2011, with outcomes measured around 3 months later.

Table 2.3 – JSA Stream 2 Outcomes - June 2011

	Employed full-time (%)	Employed Part-time (%)	Employed total (%)	Unemploy-ed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In scope population (no.)
Age Group (Years)								
15 to 20	22.2	27.0	49.2	36.9	13.9	37.7	71.5	110 363
21 to 24	23.2	32.2	55.4	32.3	12.3	28.3	72.0	52 330
25 to 34	26.4	29.4	55.8	32.4	11.7	20.3	67.4	87 420
35 to 49	21.8	36.6	58.5	32.1	9.4	16.5	68.3	130 454
50 or more	16.3	33.8	50.1	33.0	16.8	10.4	56.5	81 022
Duration of Unemployment (Months)								
0 to less than 6	26.1	31.2	57.2	30.1	12.7	19.7	68.1	295 942
6 to less than 12	16.5	31.2	47.7	39.4	12.9	17.2	60.0	45 187
12 to less than 24	12.8	35.5	48.3	40.1	11.6	17.5	59.8	95 080
24 to less than 36	7.2	37.4	44.7	37.9	17.4	28.8	66.7	18 944
36 or more	8.9	37.3	46.2	39.1	14.7	15.4	57.3	6 425
Educational Attainment								
Less than Year 10	13.4	26.9	40.3	39.7	20.0	18.4	54.0	46 878
Year 10 or 11	16.8	33.0	49.8	36.9	13.3	16.5	60.9	157 134
Year 12	21.9	33.8	55.6	32.3	12.1	23.1	69.0	84 849
University	27.5	34.0	61.5	29.0	9.5	20.9	72.0	65 154
Vocational	23.5	35.9	59.5	30.4	10.1	16.4	68.1	106 281
Gender								
Males	26.5	27.0	53.6	36.8	9.6	14.4	62.6	260 149
Females	14.9	39.6	54.4	30.0	15.6	23.4	68.0	201 440
Equity Groups								
Disability	15.2	30.4	45.6	37.6	16.8	13.9	54.8	46 198
Indigenous	21.7	25.8	47.5	41.1	11.4	23.2	58.7	30 624
CALD	19.9	26.6	46.5	37.6	15.9	24.3	64.0	79 718
Low English Proficiency	12.7	23.7	36.4	37.5	26.2	33.6	64.9	19 997
CALD & Low English Proficiency	12.3	23.9	36.2	37.3	26.5	33.9	65.3	18 725
Sole Parents	11.1	50.7	61.8	26.5	11.6	21.6	73.3	36 374
Income Support Type								
Newstart Allowance	19.6	32.8	52.4	35.0	12.6	15.2	61.7	259 462
Youth Allowance (other)	20.8	26.2	47.1	38.9	14.0	37.0	70.1	87 608
Disability Support Pension	4.3	19.9	24.2	34.8	41.0	12.3	34.4	1 338
Parenting Payment Single	11.0	51.0	62.0	26.6	11.4	21.6	73.4	35 528
Parenting Payment Partnered	8.1	41.1	49.2	33.9	16.9	26.1	67.6	7 260
TOTAL	20.9	33.0	53.9	33.6	12.5	18.8	65.1	461 589

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to March 2011, with outcomes measured around 3 months later.

Table 2.4 - JSA Stream 3 Outcomes - June 2011

	Employed full-time (%)	Employed Part-time (%)	Employed total (%)	Unemploy-ed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In scope population (no.)
Age Group (Years)								
15 to 20	13.7	16.9	30.6	47.4	22.0	36.8	57.8	36 062
21 to 24	10.8	22.9	33.8	46.2	20.0	24.3	51.6	35 297
25 to 34	10.8	26.4	37.2	44.5	18.3	23.6	54.7	71 144
35 to 49	8.8	30.0	38.8	42.9	18.3	23.6	57.4	113 219
50 or more	6.1	25.3	31.5	38.7	29.9	13.0	42.0	81 933
Duration of Unemployment (Months)								
0 to less than 6	11.8	26.8	38.6	36.0	25.5	25.3	58.0	76 310
6 to less than 12	9.7	23.7	33.5	40.9	25.7	24.4	52.4	28 976
12 to less than 24	7.7	24.0	31.8	43.6	24.6	21.4	50.1	60 117
24 to less than 36	6.3	32.4	38.7	42.5	18.8	19.6	52.3	51 911
36 or more	6.8	28.2	34.9	45.2	19.9	12.1	44.3	120 340
Educational Attainment								
Less than Year 10	6.3	19.6	25.9	45.3	28.7	23.4	46.6	84 137
Year 10 or 11	8.3	28.6	36.8	41.7	21.5	15.0	48.1	124 034
Year 12	8.1	26.4	34.4	43.0	22.6	26.1	54.4	45 171
University	11.1	32.4	43.5	38.0	18.5	20.7	57.4	27 666
Vocational	9.2	32.0	41.2	39.2	19.6	16.9	53.0	55 644
Gender								
Males	11.5	21.0	32.5	48.5	19.0	14.6	44.0	158 329
Females	5.9	31.0	36.8	37.5	25.7	24.2	55.7	179 326
Equity Groups								
Disability	6.7	26.0	32.7	42.0	25.2	14.7	44.4	81 759
Indigenous	12.5	19.5	32.0	52.7	15.3	14.7	42.5	84 802
CALD	7.6	22.2	29.8	42.2	28.0	32.3	57.7	66 167
Low English Proficiency	5.7	17.5	23.1	44.9	32.0	40.2	59.5	35 477
CALD & Low English Proficiency	5.6	17.8	23.4	44.7	31.9	41.7	60.9	29 115
Sole Parents	5.6	37.2	42.8	37.5	19.6	25.8	61.4	57 535
Income Support Type								
Newstart Allowance	7.8	24.8	32.6	43.9	23.5	16.9	46.4	216 435
Youth Allowance (other)	12.9	16.3	29.2	49.4	21.4	37.4	58.1	29 663
Disability Support Pension	4.2	21.4	25.7	38.9	35.2	16.1	37.5	6 164
Parenting Payment Single	5.6	37.4	43.0	37.5	19.4	25.9	61.7	56 235
Parenting Payment Partnered	6.6	23.0	29.6	41.6	28.8	34.8	60.0	10 901
TOTAL	8.2	26.6	34.8	42.3	22.9	20.0	50.6	337 655

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to March 2011, with outcomes measured around 3 months later.

Table 2.5 - JSA Stream 4 Outcomes - June 2011

	Employed full-time (%)	Employed Part-time (%)	Employed total (%)	Unemploy-ed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In scope population (no.)
Age Group (Years)								
15 to 20	14.1	15.3	29.4	43.8	26.8	34.7	53.0	30 647
21 to 24	16.3	19.2	35.5	39.1	25.4	24.4	51.0	19 344
25 to 34	15.3	15.5	30.8	36.4	32.9	17.6	43.6	41 629
35 to 49	6.6	16.8	23.5	38.4	38.1	13.6	34.2	59 756
50 or more	3.8	15.2	19.0	33.2	47.8	8.7	26.1	20 556
Duration of Unemployment (Months)								
0 to less than 6	14.0	24.5	38.5	35.3	26.2	20.7	52.2	46 310
6 to less than 12	14.2	16.0	30.2	36.9	32.9	20.1	43.4	24 112
12 to less than 24	8.5	14.4	22.9	36.2	40.9	17.5	37.6	35 634
24 to less than 36	6.5	17.3	23.8	35.7	40.5	17.7	36.2	20 975
36 or more	2.9	11.8	14.7	45.9	39.4	9.4	22.5	44 901
Educational Attainment								
Less than Year 10	7.1	9.3	16.4	37.3	46.4	15.5	29.9	47 733
Year 10 or 11	8.8	16.7	25.5	39.5	34.9	14.2	36.1	65 266
Year 12	8.4	21.7	30.1	36.6	33.2	23.0	44.3	18 978
University	9.5	21.9	31.4	30.0	38.6	16.3	44.8	10 397
Vocational	9.5	21.1	30.7	43.8	25.5	10.2	38.9	27 979
Gender								
Males	10.9	15.0	25.9	43.1	31.0	12.4	34.7	103 533
Females	6.1	18.2	24.3	31.8	43.9	20.3	40.0	68 399
Equity Groups								
Disability	6.9	15.0	21.8	33.0	45.2	13.1	31.9	70 406
Indigenous	11.2	6.4	17.6	49.6	32.9	13.6	28.7	28 336
CALD	5.4	12.8	18.2	33.0	48.8	20.8	36.0	21 286
Low English Proficiency	4.6	5.3	10.0	25.9	64.2	25.6	35.4	10 017
CALD & Low English Proficiency	4.8	5.5	10.3	25.4	64.3	25.6	35.8	7 809
Sole Parents	4.2	19.4	23.6	32.7	43.7	17.6	36.4	13 411
Income Support Type								
Newstart Allowance	8.2	16.4	24.7	38.7	36.6	12.9	34.5	120 097
Youth Allowance (other)	12.2	14.3	26.5	44.3	29.2	30.9	49.4	25 528
Disability Support Pension	2.3	13.1	15.5	24.7	59.9	11.0	22.9	3 686
Parenting Payment Single	3.9	19.2	23.1	32.7	44.2	17.7	36.2	12 909
Parenting Payment Partnered	2.5	13.5	16.0	28.8	55.1	23.7	31.0	1 529
TOTAL	8.6	16.8	25.4	38.0	36.6	16.1	37.3	171 932

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to March 2011, with outcomes measured around 3 months later.

Table 2.6 - JSA Job Placements Outcomes - June 2011

	Employed full-time (%)	Employed Part-time (%)	Employed total (%)	Unemploy-ed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In scope population ² (no.)
Age Group (Years)								
15 to 20	31.1	37.1	68.2	27.0	4.8	26.2	77.9	77 897
21 to 24	31.5	38.6	70.0	26.5	3.5	19.5	76.3	69 894
25 to 34	33.9	35.0	68.9	27.8	3.2	15.9	74.7	115 008
35 to 49	29.6	42.7	72.4	24.4	3.2	11.7	75.7	145 962
50 or more	30.6	41.9	72.5	24.3	3.2	6.9	74.4	63 711
Duration of Unemployment (Months)								
0 to less than 6	40.3	35.9	76.2	20.4	3.4	14.3	80.3	178 540
6 to less than 12	30.8	40.2	71.0	25.2	3.8	14.8	75.8	90 633
12 to less than 24	26.2	41.5	67.7	29.3	3.0	13.3	72.4	107 587
24 to less than 36	17.2	46.5	63.7	32.7	3.6	11.9	68.0	43 586
36 or more	13.7	47.4	61.0	35.3	3.6	9.6	65.2	52 126
Educational Attainment								
Less than Year 10	21.9	39.9	61.8	33.1	5.0	10.4	66.3	51 511
Year 10 or 11	27.0	38.9	65.9	30.1	4.0	10.7	70.0	154 146
Year 12	32.5	42.7	75.2	21.2	3.6	17.6	80.6	78 279
University	39.1	40.7	79.8	18.0	2.2	16.9	84.3	58 932
Vocational	32.0	39.1	71.2	25.9	2.9	12.7	75.0	128 231
Gender								
Males	37.5	27.9	65.4	31.0	3.6	10.7	69.4	292 353
Females	22.5	55.2	77.7	19.1	3.3	16.9	82.6	180 119
Equity Groups								
Disability	20.9	44.2	65.1	30.4	4.5	11.0	69.3	73 817
Indigenous	27.5	31.8	59.4	36.6	4.1	15.4	65.4	43 365
CALD	32.9	40.4	73.4	22.7	4.0	14.7	78.3	65 669
Low English Proficiency	28.7	44.8	73.4	20.7	5.9	18.1	80.9	14 522
CALD & Low English Proficiency	28.7	45.9	74.6	19.7	5.7	18.5	82.2	12 920
Sole Parents	13.4	68.1	81.4	15.6	3.0	15.2	85.5	33 643
Income Support Type								
Newstart Allowance	25.8	40.5	66.3	30.2	3.5	11.5	70.2	277 743
Youth Allowance (other)	20.9	42.2	63.0	31.7	5.2	23.3	73.5	48 916
Disability Support Pension	12.2	44.8	57.0	31.5	11.4	17.0	62.9	2 135
Parenting Payment Single	13.1	68.3	81.4	15.6	3.0	15.2	85.4	32 403
Parenting Payment Partnered	13.9	69.1	83.0	n.p	n.p	17.1	88.4	4 548
TOTAL	30.7	39.9	70.6	25.9	3.5	13.5	75.0	472 472

Not published (n.p) indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to March 2011, with outcomes measured around 3 months later.

For Job Placement outcomes, the 'in-scope population' shows the number of job placements that were recorded in the DEEWR administrative system in the reference period.

Table 2.7 - JSA Activities - June 2011

	Employed full-time (%)	Employed part-time (%)	Employed total (%)	Unemployed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In scope population ¹ (no.)
Intensive Activity²	14.3	29.1	43.4	49.7	6.9	25.2	60.0	85 028
Non PPP Training	11.4	30.9	42.2	44.2	13.6	49.7	75.3	18 783
PPP Training	15.2	29.3	44.5	47.3	8.2	24.8	61.0	1 452
Training in Job Search Techniques	15.5	28.9	44.4	51.2	4.5	17.5	55.6	60 453
Work for the Dole	8.2	21.3	29.5	65.4	5.2	18.2	41.4	1 343
Voluntary Work/ Work Experience	10.8	31.0	41.8	48.2	10.0	17.5	52.9	1 822
Other Activity	13.0	15.9	28.9	45.7	25.4	52.7	73.0	1 132
Work Exp. Phase³	3.9	18.7	22.5	63.9	13.6	35.3	52.1	71 723
Non PPP Training	3.4	20.7	24.1	59.8	16.1	46.9	62.5	40 060
PPP Training	5.7	21.8	27.6	65.9	6.6	22.9	45.1	4 037
Training in Job Search Techniques	4.5	18.1	22.6	74.5	2.9	11.6	33.2	5 036
Work for the Dole	5.0	14.0	19.0	73.3	7.7	13.4	31.4	13 231
Voluntary Work/ Work Experience	2.4	19.9	22.3	64.5	13.3	13.8	32.7	3 122
Other Activity	3.2	13.2	16.4	57.6	26.1	52.0	64.4	4 517
Other⁴	12.2	22.6	34.8	47.0	18.2	35.2	60.6	148 147
Non PPP Training	11.6	24.6	36.2	45.1	18.7	42.3	66.5	91 917
PPP Training	18.1	26.6	44.7	43.4	11.8	20.9	58.8	13 545
Work for the Dole	9.4	15.2	24.6	59.0	16.3	15.5	37.3	11 429
Training in Job Search Techniques	15.1	19.7	34.8	55.7	9.5	18.2	47.6	12 923
Voluntary Work/ Work Experience	9.4	17.5	26.9	40.4	32.8	12.7	35.7	4 572
Other Activity	10.9	15.2	26.1	47.6	26.3	42.7	62.9	13 249
All activities⁵	10.7	23.7	34.4	51.9	13.7	32.7	58.7	304 898
Non PPP Training	9.2	24.5	33.7	49.1	17.2	44.9	66.9	150 760
PPP Training	15.2	25.6	40.9	48.8	10.3	21.6	55.9	19 034
Work for the Dole	6.9	15.2	22.1	67.2	10.6	14.4	34.6	26 003
Drought Force	17.5	14.8	32.3	20.3	47.4	n.p	39.6	391
Training in Job Search Techniques	14.8	26.8	41.6	53.3	5.1	17.5	53.3	78 412
Voluntary Work/ Work Experience	7.0	21.3	28.3	51.5	20.2	14.2	38.2	9 516
Other Activity	9.1	14.7	23.8	50.1	26.1	46.0	64.2	18 898

¹ For activities, the 'in scope population' shows the number of exits from activity placements in the reference period. For further details regarding the in-scope populations shown in this report, see the 'Sampling, In Scope Populations and Results' section on page 31.

² Outcomes for job seekers who undertook an Intensive Activity.

³ Outcomes for job seekers who undertook an activity in the Work Experience Phase.

⁴ Outcomes for job seekers who undertook activities that were not classified as Work Experience or Intensive Activity.

⁵ Outcomes for job seekers who undertook an activity at any time in assistance.

The results for some smaller, individual activities are not shown but are included in the relevant sub-totals and totals.

Not published (n.p): Indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

Reference period: Job seekers who exited an activity in the 12 months to March 2011, with outcomes measured around 3 months later.

Table 2.8 – JSA Work for the Dole Outcomes - June 2011

	Employed full-time (%)	Employed Part-time (%)	Employed total (%)	Unemploy-ed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In scope population ² (no.)
Age Group (Years)								
15 to 20	n.p	n.p	18.8	n.p	n.p	25.3	41.3	3 369
21 to 24	n.p	n.p	27.4	n.p	n.p	24.2	48.6	4 179
25 to 34	8.4	21.1	29.5	n.p	n.p	13.7	41.0	6 339
35 to 49	5.2	15.2	20.4	69.5	10.1	13.9	32.0	9 599
50 or more	n.p	n.p	17.8	63.9	18.3	8.8	26.3	2 517
Duration of Unemployment (Months)								
0 to less than 6	n.p	n.p	28.8	n.p	n.p	18.7	41.0	2 359
6 to less than 12	n.p	n.p	31.0	n.p	n.p	n.p	45.0	1 582
12 to less than 24	8.8	15.5	24.3	65.0	10.7	22.4	44.0	5 469
24 to less than 36	n.p	n.p	26.6	59.9	13.6	9.9	35.7	3 704
36 or more	5.9	11.9	17.8	71.9	10.3	12.0	28.7	12 889
Educational Attainment								
Less than Year 10	6.6	11.9	18.5	64.6	16.8	12.8	29.8	4 812
Year 10 or 11	5.8	17.7	23.5	65.8	10.7	11.1	33.7	9 698
Year 12	9.1	14.8	23.8	n.p	n.p	14.9	37.1	3 812
University	11.1	13.7	24.8	n.p	n.p	21.4	42.9	1 980
Vocational	n.p	n.p	21.1	68.0	10.8	17.6	35.0	5 677
Gender								
Males	9.8	10.6	20.4	70.8	8.8	11.2	30.6	17 099
Females	3.6	20.1	23.8	62.5	13.7	19.0	39.7	8 904
Equity Groups								
Disability	n.p	n.p	12.1	68.2	19.7	10.9	22.9	3 807
Indigenous	n.p	n.p	15.9	n.p	n.p	19.9	32.4	4 135
CALD	n.p	n.p	20.1	64.4	15.4	17.2	34.7	3 290
Sole Parents	n.p	n.p	23.3	64.2	12.5	20.5	39.5	1 966
Income Support Type								
Newstart Allowance	7.5	14.6	22.1	67.6	10.3	12.4	33.0	19 972
Youth Allowance (other)	n.p	n.p	19.3	n.p	n.p	26.7	43.0	3 150
Parenting Payment Single	n.p	n.p	23.2	64.5	12.3	20.6	39.3	1 913
TOTAL	6.9	15.2	22.1	67.2	10.6	14.4	34.6	26 003

Not published (n.p): Indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who exited Work for the Dole placements in the 12 months to March 2011, with outcomes measured around 3 months later.

Table 2.9 - JSA Training in Job Search Techniques Outcomes - June 2011

	Employed full-time (%)	Employed Part-time (%)	Employed total (%)	Unemploy-ed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In scope population (no.)
Age Group (Years)								
15 to 20	9.6	31.2	40.7	53.5	5.7	24.5	57.4	12 090
21 to 24	18.4	28.9	47.3	48.4	4.4	21.1	60.6	1 5931
25 to 34	17.1	25.9	43.0	52.6	4.3	19.3	54.5	19 999
35 to 49	13.9	25.0	38.9	55.6	5.5	14.3	49.5	21 273
50 or more	14.4	27.2	41.6	53.0	5.4	12.6	49.8	9 119
Duration of Unemployment (Months)								
0 to less than 6	16.8	28.4	45.2	50.3	4.5	17.5	56.3	49 479
6 to less than 12	11.2	26.8	37.9	55.6	6.5	17.7	50.4	13 281
12 to less than 24	12.7	23.2	35.9	57.9	6.3	20.8	50.6	9 370
24 to less than 36	n.p	n.p	31.8	n.p	n.p	12.7	41.7	2 606
36 or more	n.p	n.p	22.0	n.p	n.p	n.p	29.2	3 676
Educational Attainment								
Less than Year 10	11.0	22.6	33.5	56.4	10.1	14.5	44.1	4 855
Year 10 or 11	11.8	23.9	35.8	58.7	5.6	14.3	46.1	18 542
Year 12	12.7	28.3	41.0	53.7	5.1	20.5	54.8	18 682
University	19.8	29.2	49.0	47.2	3.9	18.8	60.3	15 474
Vocational	14.8	27.2	42.0	53.1	4.9	16.4	53.0	20 766
Gender								
Males	17.5	20.4	37.9	58.1	4.0	14.8	48.4	48 249
Females	11.6	35.1	46.7	46.9	6.4	20.7	59.7	30 163
Equity Groups								
Disability	10.9	18.8	29.7	63.1	7.2	14.9	40.7	6 289
Indigenous	n.p	n.p	27.0	n.p	n.p	n.p	33.7	3 629
CALD	14.3	23.5	37.9	56.5	5.6	22.2	54.1	15 212
Low English Proficiency	n.p	n.p	22.4	65.5	12.0	33.8	51.9	1 868
CALD & Low English Proficiency	n.p	n.p	22.7	64.9	12.4	33.9	52.2	1 737
Sole Parents	11.7	31.0	42.7	47.6	9.6	18.2	57.1	2 390
Income Support Type								
Newstart Allowance	15.6	25.8	41.3	53.9	4.8	16.4	52.3	60 911
Youth Allowance (other)	8.8	29.5	38.3	55.9	5.8	24.9	55.3	10 063
Parenting Payment Single	11.3	31.7	43.0	48.1	8.9	18.2	57.3	2 304
TOTAL	14.8	26.8	41.6	53.3	5.1	17.5	53.3	78 412

Not published (n.p): Indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who exited Training in Job Search Techniques placements in the 12 months to March 2011, with outcomes measured around 3 months later.

Table 2.10 - JSA Employment & Positive Outcomes by Region - June 2011

	Stream 1 Employed (%)	Stream 2 Employed (%)	Stream 3 Employed (%)	Stream 4 Employed (%)	Stream 1 Positive Outcomes (%)	Stream 2 Positive Outcomes (%)	Stream 3 Positive Outcomes (%)	Stream 4 Positive Outcomes (%)
Australia	58.1	53.9	34.8	25.4	68.5	65.1	50.6	37.3
Sydney	52.6	48.5	29.6	19.5	65.7	62.6	51.3	31.6
Hunter and North Coast	61.0	55.9	39.5	25.9	71.5	65.6	50.7	33.0
Western NSW	65.9	60.1	32.8	20.0	73.4	68.2	50.0	34.3
Southern NSW ¹	58.8	56.3	38.2	27.6	69.3	67.5	48.1	40.8
Northern NSW	58.6	54.9	40.6	28.4	70.8	68.8	51.2	43.1
New South Wales	55.6	52.0	34.0	22.5	67.8	64.8	50.7	34.5
Melbourne	58.4	53.8	31.4	28.7	70.1	65.5	53.5	40.0
Eastern Victoria	58.1	54.8	38.7	22.9	65.9	65.2	49.5	37.9
Western Victoria	63.0	58.0	41.6	25.0	72.8	67.6	51.8	33.7
Victoria	59.2	54.7	34.7	27.4	70.2	65.9	52.6	38.9
Brisbane	59.3	55.3	34.9	28.1	67.4	64.4	48.1	42.0
Southern Queensland	57.4	54.6	37.1	34.5	66.6	62.6	47.4	46.6
Central and North Queensland	59.7	56.2	34.0	21.6	68.1	65.4	42.2	31.1
Queensland	59.1	55.4	34.5	27.9	67.5	64.5	46.0	40.3
Perth	58.3	56.3	35.0	25.1	67.3	65.4	50.6	36.0
Greater Western Australia	60.8	58.8	32.9	37.6	67.1	68.4	41.6	43.1
Western Australia	58.8	56.9	34.2	26.7	67.2	66.2	47.4	36.8
Adelaide	57.8	53.8	40.1	24.4	68.8	67.0	56.9	36.5
South Australia Country	62.3	54.9	41.1	18.5	70.5	62.5	55.3	38.8
South Australia	59.1	54.3	40.3	23.2	69.3	65.3	56.2	36.8
Tasmania	61.8	53.3	36.7	24.0	69.6	62.6	50.1	33.3
Northern Territory	57.7	39.3	41.2	27.3	68.2	54.8	45.3	45.6

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to March 2011, with outcomes measured around 3 months later.

¹ Outcomes for the ACT are included in the Southern NSW region.

3. Disability Employment Services (DES)

Table 3.1 - DES Employment Assistance/Post Placement Support Outcomes - June 2011

	Employed full-time (%)	Employed Part-time (%)	Employed total (%)	Unemploy-ed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In scope population (no.)
Age Group (Years)								
15 to 20	8.5	25.7	34.3	42.7	23.0	29.4	54.3	8 933
21 to 24	12.8	23.9	36.7	40.2	23.1	21.5	51.2	7 229
25 to 34	11.8	21.5	33.4	39.8	26.8	12.6	41.4	16 324
35 to 49	9.2	22.0	31.2	33.9	34.9	10.9	39.0	32 351
50 or more	5.0	22.2	27.2	28.7	44.1	7.7	33.0	25 606
Duration of Unemployment (Months)								
0 to less than 6	10.5	25.0	35.5	28.9	35.6	14.5	44.8	22 522
6 to less than 12	13.2	24.2	37.4	28.3	34.3	12.2	45.2	12 951
12 to less than 24	9.0	23.3	32.3	33.3	34.4	10.5	39.4	18 416
24 to less than 36	4.9	22.0	26.9	34.2	38.9	12.1	36.5	10 962
36 or more	3.4	19.8	23.2	40.8	35.9	9.7	31.2	25 592
Educational Attainment								
Less than Year 10	4.2	18.6	22.8	32.6	44.6	9.9	31.0	18 645
Year 10 or 11	7.5	21.0	28.5	34.4	37.1	7.5	34.0	28 488
Year 12	9.1	23.3	32.4	35.3	32.3	14.6	43.1	13 334
University	9.3	28.1	37.4	34.1	28.4	15.1	46.7	9 616
Vocational	12.5	23.9	36.4	31.0	32.5	10.8	43.2	13 846
Gender								
Males	10.2	19.9	30.1	37.0	32.9	9.4	36.7	54 013
Females	4.9	25.9	30.9	29.7	39.5	14.7	41.4	36 430
Equity Groups								
Indigenous	7.0	20.3	27.2	38.2	34.6	10.2	34.2	4 368
CALD	4.7	18.0	22.7	32.0	45.2	12.9	33.1	16 608
Low English Proficiency	2.3	14.3	16.6	29.8	53.6	17.0	31.7	5 962
CALD & Low English Proficiency	2.1	13.7	15.8	30.1	54.1	17.8	31.6	5 408
Sole Parents	n.p	n.p	29.6	34.0	36.4	14.5	40.8	3 784
Income Support Type								
Newstart Allowance	8.7	20.9	29.6	34.8	35.6	9.6	36.8	45 202
Youth Allowance (other)	n.p	n.p	30.0	47.5	22.5	21.1	44.5	2 833
Disability Support Pension	3.1	23.1	26.2	32.3	41.5	12.5	35.1	22 891
Parenting Payment Single	n.p	n.p	29.5	33.7	36.8	14.0	40.7	3 653
Parenting Payment Partnered	n.p	n.p	19.7	31.3	49.0	18.0	35.1	842
TOTAL	7.8	22.6	30.5	33.8	35.7	11.7	38.8	90 443

Not published (n.p): Indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in DES Employment Assistance/Post Placement Support (both in Disability Management Service and Employment Support Service) in the 12 months to March 2011, with outcomes measured around 3 months later.

Table 3.2 - DES Employment Assistance/Post Placement Support delivered through Disability Management Service - Outcomes - June 2011

	Employed full-time (%)	Employed Part-time (%)	Employed total (%)	Unemploy-ed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In scope population (no.)
Age Group (Years)								
15 to 20	n.p	n.p	32.6	42.9	24.4	31.5	54.5	1 681
21 to 24	24.0	19.8	43.8	30.6	25.7	24.3	58.8	2 554
25 to 34	18.6	22.0	40.6	36.4	23.0	13.0	47.2	6 881
35 to 49	11.8	24.0	35.8	31.0	33.2	11.3	43.7	16 630
50 or more	6.4	23.5	29.9	27.0	43.2	7.6	35.5	13 551
Duration of Unemployment (Months)								
0 to less than 6	13.7	24.6	38.3	26.7	34.9	13.2	46.4	9 795
6 to less than 12	16.5	23.8	40.3	25.8	33.9	10.4	46.8	7 236
12 to less than 24	10.3	24.5	34.9	30.4	34.7	9.6	41.2	10 090
24 to less than 36	6.5	25.6	32.0	29.6	38.4	12.3	41.7	5 247
36 or more	3.9	21.1	24.9	39.1	36.0	9.2	32.3	8 929
Educational Attainment								
Less than Year 10	5.4	18.8	24.2	31.3	44.5	9.1	32.1	7 863
Year 10 or 11	10.3	23.6	33.9	30.8	35.3	6.4	38.3	13 627
Year 12	10.5	25.5	36.1	30.7	33.2	13.5	45.4	6 355
University	11.0	29.0	40.1	31.7	28.2	16.4	49.3	5 082
Vocational	16.1	24.9	40.9	27.4	31.7	11.6	48.3	7 382
Gender								
Males	13.3	19.7	33.0	34.6	32.4	9.0	39.3	23 936
Females	6.7	28.5	35.2	25.9	39.0	13.2	44.1	17 361
Equity Groups								
Indigenous	n.p	n.p	25.3	32.9	41.8	n.p	29.5	1 858
CALD	6.2	19.8	26.0	31.4	42.7	13.3	36.5	9 072
Low English Proficiency	n.p	n.p	17.2	32.7	50.1	16.1	31.9	3 177
CALD & Low English Proficiency	n.p	n.p	17.5	33.1	49.5	16.2	32.2	3 062
Sole Parents	n.p	n.p	33.5	32.1	34.3	12.2	42.3	2 355
Income Support Type								
Newstart Allowance	10.6	23.0	33.6	31.9	34.5	10.1	40.6	26 782
Youth Allowance (other)	n.p	n.p	34.9	n.p	n.p	31.2	55.5	937
Disability Support Pension	n.p	n.p	21.1	21.1	57.8	6.6	26.2	3 601
Parenting Payment Single	n.p	n.p	33.6	31.5	34.9	11.8	42.3	2 313
Parenting Payment Partnered	n.p	n.p	16.6	28.5	54.9	n.p	33.3	515
TOTAL	10.3	23.7	34.0	30.6	35.3	10.9	41.5	41 297

Not published (n.p): Indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in DES Employment Assistance/Post Placement Support through Disability Management Service in the 12 months to March 2011, with outcomes measured around 3 months later.

Table 3.3 - DES Employment Assistance/Post Placement Support delivered through Employment Support Service - Outcomes - June 2011

	Employed full-time (%)	Employed Part-time (%)	Employed total (%)	Unemploy-ed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In scope population (no.)
Age Group (Years)								
15 to 20	n.p	n.p	34.3	43.1	22.6	28.8	53.8	7 252
21 to 24	8.2	25.5	33.7	43.5	22.8	20.2	48.0	4 675
25 to 34	7.3	21.4	28.7	41.4	29.9	12.4	37.7	9 443
35 to 49	6.6	20.0	26.6	36.8	36.6	10.3	34.2	15 721
50 or more	3.4	20.8	24.2	30.5	45.3	7.8	30.2	12 055
Duration of Unemployment (Months)								
0 to less than 6	8.0	25.4	33.4	30.8	35.8	15.6	43.8	12 727
6 to less than 12	9.5	24.1	33.6	31.6	34.8	14.7	43.3	5 715
12 to less than 24	7.2	21.8	29.1	36.7	34.2	11.7	37.3	8 326
24 to less than 36	3.4	18.5	21.9	39.0	39.1	12.0	31.5	5 715
36 or more	3.2	19.4	22.6	42.0	35.4	10.1	30.9	16 663
Educational Attainment								
Less than Year 10	3.4	18.6	22.0	33.4	44.5	10.6	30.5	10 782
Year 10 or 11	5.1	18.8	23.9	38.0	38.1	8.4	30.3	14 861
Year 12	7.7	21.4	29.1	39.4	31.5	15.9	41.4	6 979
University	7.4	26.8	34.2	36.8	28.9	13.6	43.4	4 534
Vocational	8.5	22.7	31.2	35.2	33.6	10.1	37.4	6 464
Gender								
Males	7.6	20.3	28.0	39.0	33.1	9.8	34.9	30 077
Females	3.4	23.6	27.0	33.5	39.5	16.3	39.1	19 069
Equity Groups								
Indigenous	n.p	n.p	28.4	40.6	31.0	n.p	37.2	2 510
CALD	3.0	16.0	19.0	32.8	48.2	12.5	29.1	7 536
Low English Proficiency	n.p	n.p	15.9	26.6	57.5	18.2	31.3	2 785
CALD & Low English Proficiency	n.p	n.p	13.6	26.6	59.8	19.6	30.6	2 346
Sole Parents	n.p	n.p	21.5	37.7	40.7	18.1	37.1	1 429
Income Support Type								
Newstart Allowance	6.0	18.0	24.0	38.9	37.0	8.9	31.5	18 420
Youth Allowance (other)	n.p	n.p	28.9	n.p	n.p	17.2	41.7	1 896
Disability Support Pension	n.p	n.p	27.1	34.6	38.3	13.7	36.8	19 290
Parenting Payment Single	n.p	n.p	20.6	38.0	41.4	17.7	36.4	1 340
Parenting Payment Partnered	n.p	n.p	27.8	36.3	35.9	n.p	38.1	327
TOTAL	5.8	21.8	27.6	36.7	35.7	12.5	36.7	49 146

Not published (n.p): Indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in DES Employment Assistance/Post Placement Support through Employment Support Service in the 12 months to March 2011, with outcomes measured around 3 months later.

Table 3.4 - DES Ongoing Support Outcomes - June 2011

	Employed full-time (%)	Employed Part-time (%)	Employed total (%)	Unemploy-ed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In scope population (no.)
Age Group (Years)								
15 to 20	22.2	49.6	71.8	n.p	n.p	19.3	76.4	2 386
21 to 24	24.3	51.7	76.0	n.p	n.p	14.5	80.8	2 515
25 to 34	21.0	57.2	78.1	16.2	5.6	10.7	80.6	4 773
35 to 49	18.6	58.6	77.2	12.5	10.3	7.4	79.4	5 908
50 or more	13.2	59.4	72.6	13.0	14.4	7.8	74.7	3 517
Duration of Unemployment (Months)								
0 to less than 6	31.7	42.9	74.6	15.3	10.1	13.2	78.1	2 831
6 to less than 12	26.1	48.9	75.0	16.8	8.2	16.2	78.4	1 967
12 to less than 24	18.7	51.6	70.3	19.9	9.8	9.7	73.7	3 015
24 to less than 36	16.9	55.9	72.8	17.1	10.1	10.3	75.1	2 283
36 or more	13.3	64.2	77.5	13.7	8.9	8.2	79.9	9 003
Educational Attainment								
Less than Year 10	10.5	64.4	75.0	13.5	11.5	7.2	76.9	3 534
Year 10 or 11	17.9	56.3	74.2	16.5	9.3	9.4	76.5	5 069
Year 12	19.3	56.8	76.1	13.5	10.5	14.4	80.0	2 655
University	21.5	55.0	76.5	15.4	8.2	11.4	78.5	1 577
Vocational	18.1	51.7	69.7	19.8	10.4	7.8	73.0	2 028
Gender								
Males	22.2	52.2	74.3	17.6	8.0	9.8	76.9	11 721
Females	12.8	63.3	76.1	12.6	11.3	11.0	79.1	7 378
Equity Groups								
CALD	17.7	56.0	73.7	15.4	10.9	11.0	77.0	1 846
Income Support Type								
Newstart Allowance	6.8	61.0	67.8	19.7	12.5	7.4	70.6	3 100
Disability Support Pension	8.7	67.2	75.9	15.2	9.0	10.1	78.6	8 422
TOTAL	18.2	57.0	75.2	15.5	9.4	10.2	77.9	19 099

Not published (n.p): Indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for all Job seekers who participated in DES Ongoing Support (both in Disability Management Service and Employment Support Service) in the 12 months to March 2011, with outcomes measured around 3 months later.

4. Indigenous Employment Program (IEP)

Table 4.1 - IEP Employment Related Activities Outcomes - June 2011

	Employed full-time (%)	Employed Part-time (%)	Employed total (%)	Unemploy-ed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In scope population (no.)
Age Group (Years)								
15 to 20	58.7	12.9	71.6	n.p	n.p	41.5	79.1	2 734
21 to 24	n.p	n.p	77.6	n.p	n.p	23.8	80.5	1 453
25 to 34	39.9	24.2	64.1	23.3	12.6	12.5	67.3	2 068
35 to 49	48.5	24.8	73.3	n.p	n.p	19.6	78.2	2 002
50 or more	45.5	24.6	70.2	n.p	n.p	n.p	75.5	469
Duration of Unemployment (Months)								
0 to less than 6	51.1	23.4	74.4	n.p	n.p	25.7	78.0	2 540
6 to less than 12	59.8	18.3	78.0	n.p	n.p	23.2	80.9	1 396
12 to less than 24	49.6	14.1	63.7	n.p	n.p	16.4	70.2	1 663
24 to less than 36	34.0	34.5	68.5	n.p	n.p	n.p	71.7	762
36 or more	46.1	20.5	66.6	n.p	n.p	21.7	71.9	1 627
Educational Attainment								
Less than Year 10	35.9	21.3	57.2	n.p	n.p	14.1	62.8	1 389
Year 10 or 11	50.1	20.3	70.5	n.p	n.p	23.3	75.3	3 203
Year 12	n.p	n.p	79.6	n.p	n.p	26.5	81.8	1 111
University	n.p	n.p	76.1	n.p	n.p	n.p	86.3	290
Vocational	52.2	21.3	73.5	n.p	n.p	22.7	76.7	1 500
Gender								
Males	54.7	14.6	69.3	26.3	4.4	21.5	73.7	5 610
Females	47.1	28.1	75.2	18.0	6.8	31.5	80.6	3 116
Equity Groups								
Disability	27.0	35.6	62.6	n.p	n.p	18.2	67.8	744
Sole Parents	27.1	45.7	72.8	n.p	n.p	n.p	78.9	604
Income Support Type								
Newstart Allowance	34.4	20.7	55.1	n.p	n.p	14.2	61.6	1 808
Parenting Payment Single	27.5	45.7	73.2	n.p	n.p	n.p	79.7	561
TOTAL	52.1	19.3	71.4	23.3	5.3	25.2	76.2	8 726

Not published (n.p): Indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in IEP Employment Related Activities in the 12 months to March 2011, with outcomes measured around 3 months later.

Table 4.2 - IEP Non-Employment Related Activities Outcomes - June 2011

	Employed full-time (%)	Employed Part-time (%)	Employed total (%)	Unemploy-ed (%)	Not in the Labour Force (%)	Education & training (%)	Positive Outcome (%)	In scope population (no.)
Age Group (Years)								
15 to 20	23.3	25.7	49.0	37.4	13.5	47.3	69.7	3 171
21 to 24	n.p	n.p	45.2	n.p	n.p	31.9	61.4	1 290
25 to 34	31.7	24.0	55.6	n.p	n.p	30.4	66.0	1 751
35 to 49	24.1	23.4	47.5	n.p	n.p	18.8	55.5	1 697
50 or more	n.p	n.p	49.8	n.p	n.p	n.p	55.8	364
Duration of Unemployment (Months)								
0 to less than 6	34.9	21.7	56.6	n.p	n.p	30.7	70.8	1 948
6 to less than 12	27.8	18.6	46.4	n.p	n.p	24.5	55.0	1 023
12 to less than 24	28.9	19.0	47.9	n.p	n.p	21.5	55.9	1 505
24 to less than 36	n.p	n.p	46.6	n.p	n.p	n.p	55.7	836
36 or more	20.6	23.0	43.5	n.p	n.p	25.3	54.5	1 770
Educational Attainment								
Less than Year 10	21.9	18.3	40.2	n.p	n.p	21.1	51.4	1 448
Year 10 or 11	30.1	18.7	48.9	n.p	n.p	25.4	57.7	3 044
Year 12	n.p	n.p	56.0	n.p	n.p	29.9	69.2	933
University	n.p	n.p	60.9	n.p	n.p	n.p	71.9	195
Vocational	28.7	23.4	52.1	n.p	n.p	25.7	63.1	1 151
Gender								
Males	28.2	18.2	46.4	45.3	8.3	27.8	58.6	5 310
Females	25.4	29.0	54.4	35.1	10.5	39.4	70.3	2 963
Equity Groups								
Disability	21.8	16.1	37.9	n.p	n.p	20.8	48.6	805
Sole Parents	n.p	n.p	46.7	n.p	n.p	40.4	67.9	638
Income Support Type								
Newstart Allowance	18.0	22.5	40.5	n.p	n.p	18.9	49.7	2 858
Youth Allowance (other)	n.p	n.p	29.3	n.p	n.p	25.2	46.9	1 241
TOTAL	27.0	22.7	49.7	41.2	9.1	32.4	63.3	8 273

Not published (n.p): Indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who exited from IEP Non-Employment Related Activities in the 12 months to March 2011, with outcomes measured around 3 months later.

5. Job seekers' Satisfaction

Table 5.1 Job Seekers' Satisfaction with Assistance June 2011 and March 2011

	Av. Satisfaction Score (1-20) ¹	Proportion Highly satisfied (%)
Year Ending June 2011²		
Stream 1 (JSA)	13.3	46.4
Stream 2 (JSA)	14.5	56.7
Stream 3 (JSA)	14.5	57.2
Stream 4 (JSA)	14.3	55.1
Employment Assistance (DES)	13.6	53.4
Ongoing Support (DES)	14.9	63.7
Employment related activities (IEP)	14.0	56.8
Non-employment related activities (IEP)	12.4	32.5
Year Ending March 2011³		
Stream 1 (JSA)	13.3	47.9
Stream 2 (JSA)	14.6	58.4
Stream 3 (JSA)	14.6	59.6
Stream 4 (JSA)	14.5	58.0
Employment Assistance (DES)	13.5	52.5
Ongoing Support (DES)	14.9	63.2
Employment related activities (IEP)	14.5	61.0
Non-employment related activities (IEP)	12.3	32.6

¹ This score is on a scale of 0 to 20. A score for each job seeker's satisfaction is calculated from a range of questions focusing on the job seekers' satisfaction with key aspects of service and assistance. This data is collected from job seekers who have both exited assistance and those still participating in employment assistance. A highly satisfied job seeker indicated that they are satisfied or very satisfied in regards to all of the aspects of service and assistance.

² Job seekers who participated in employment assistance in the 12 months to March 2011 and satisfaction measured around 3 months later.

³ Job seekers who participated in employment assistance in the 12 months to December 2010 and satisfaction measured around 3 months later.

6. Further Information

Outcome Measures and Definitions

Outcome Measures

Labour market outcomes

- **Employment:** An employment outcome is achieved when a job seeker indicates they are employed. The employment outcome rate is the employed job seekers as a proportion of all job seekers.
- **Employed part-time:** The part-time employment rate is those working 34 or less hours per week as a proportion of all job seekers.
- **Employed full-time:** The full-time employment rate is those working 35 or more hours per week as a proportion of all job seekers.
- **Unemployed:** A job seeker is considered unemployed when they are not employed but are currently seeking employment. The unemployed outcome rate is the unemployed job seekers as a proportion of all job seekers.
- **Not in the Labour Force (NILF):** A job seeker is considered not in the labour force (NILF) when they are not working and are not currently looking for employment. The NILF outcome rate is NILF job seekers as a proportion of all job seekers.
- **Positive Outcome:** Recorded where a job seeker has achieved either an employment and/or education outcome. Positive outcomes are less than the sum of employment and education/training outcomes because some job seekers achieve both an employment and an education outcome. The positive outcome rate is the job seekers who are employed, working, and/or studying as a proportion of all job seekers.
- **Education/training:** An education/training outcome is achieved when a job seeker indicates they are training or studying. The education/training outcome rate is the job seekers who are studying as a proportion of all job seekers.

Employment outcomes

- **Permanent employees:** Proportion of employed job seekers working in permanent jobs where they receive paid sick and holiday leave.
- **Casual, temporary or seasonal employees:** Proportion of employed job seekers who identify their job as casual, seasonal or temporary.
- **Self employed:** Proportion of employed job seekers who are not employees but work for themselves.
- **Employed, seeking more work:** Proportion of employed job seekers who indicated that 'considering their current situation, they would like to work more hours' (includes both employees and self employed job seekers).
- **Full-time employed, seeking more work:** Proportion of employed job seekers who are working full-time and who indicated that 'considering their current situation, they would like to work more hours' (includes both employees and self employed job seekers).
- **Part-time employed, seeking more work:** Proportion of employed job seekers who are working part-time and who indicated that 'considering their current situation, they would like to work more hours' (includes both employees and self employed job seekers).
- **Employed and studying:** Proportion of employed job seekers who are both working and studying

Education outcomes

- **Studying at a diploma level or higher:** Proportion of studying job seekers who are studying to gain a diploma, advanced diploma, associate degree or degree level.
- **Studying at a year 10, 11 or 12 level:** Proportion of studying job seekers who are studying year 10, 11 or 12.
- **Studying at a certificate level:** Proportion of studying job seekers who are studying to gain a Certificate (I, II, III or IV).
- **Study at 'other' or unspecified level:** Proportion of studying job seekers either not in one of the above categories or did not provide the necessary detail.

Job seekers' satisfaction

This data is collected both from job seekers who have exited assistance and those still participating in employment assistance. The responses to four key aspects of service and assistance (help suited to circumstances, consideration of individual needs, treated with respect and overall quality of service) are calculated to form a satisfaction score for each job seeker on a scale of 0 to 20. The possible responses to these questions are 'very satisfied', 'satisfied', 'neither satisfied or dissatisfied', 'dissatisfied' or 'very dissatisfied'.

- **Average satisfaction score:** This score is out of 20 and is the average score for all surveyed job seekers
- **Proportion highly satisfied:** The proportion of job seekers who responded as being satisfied or highly satisfied to all of the key aspects of service.

Definitions

Duration of unemployment

The time (in months) that a job seeker was registered as unemployed when they commenced their period of employment assistance.

Educational attainment

The highest level of education attained. Post secondary education is further split into university and vocational education.

Income support types

The type of income support at the commencement of employment assistance. The main income support types are Newstart, Youth Allowance (other), Parenting Payment Single, Parenting Payment Partnered and Disability Support Pension.

Equity groups

These groups are not mutually exclusive and a job seeker could be part of more than one group.

- **CALD:** Job seekers from a culturally and linguistically diverse background, as identified by their country of birth.
- **Sole parents:** Job seekers who either through their Job Seeker Classification Instrument (JSCI) assessment or initial interview indicated that they are a sole parent or a recipient of Parent Payment Single when they commenced their period of assistance.
- **Low English skills:** Job seekers with low English language skills (speaking, reading & writing) when they commenced their period of employment assistance.
- **Labour market priority regions:** The Australian Government labour market priority regions are identified areas/regions likely to experience labour market disadvantage now or in the future. Job seekers who reside in any of these regions are included in the 'in a labour market priority region' group.

Not available (n.a.)

Indicates that the relevant data was not available to produce an estimate.

Not published (n.p)

Indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

Reference period

Outcomes in this publication relate to job seekers who participated in assistance between 1st April 2010 and 31st March 2011.

Survey and Technical Information

Data sources

The two main data sources used to determine the outcomes achieved by job seekers during and after a period of labour market assistance are:

- The Post-Program Monitoring (PPM) survey; and
- Administrative data sourced from DEEWR's Employment Services System (ESS) .

The PPM survey has been undertaken by the Department on an ongoing basis since 1987 and is used to determine the labour market and education status of job seekers who participated in employment services. The survey is conducted around three months after job seekers become in-scope for having their outcomes measured. The ESS records details of commencements, job placements and paid outcomes from labour market assistance.

Survey Instruments

The PPM survey applies a mixed methodology approach to the collection of survey responses. An initial mail-based survey is sent to job seekers around eight weeks after they become in-scope (the trigger rules are set out below). If the job seeker does not respond to the initial mail-based survey within three weeks they will be sent a reminder mail-based survey. If after three weeks following they still have not responded then a telephone follow-up contact is attempted (over a two week period). Through this mixed communication medium, multiple attempts are made to collect a response from each surveyed job seeker.

Programs surveyed

The Labour Market Assistance Outcomes publication reports the outcomes for Job Services Australia, Indigenous Employment Program and Disability Employment Services. A number of questionnaires tailored to the job seekers' employment assistance are used in measuring these outcomes (see Table 6.1)

Table 6.1: Post-Program Monitoring Surveys

Job Services Australia	Indigenous Employment Program	Disability Employment Services
<ul style="list-style-type: none">• Stream 1 (Limited)• Stream 1• Stream 2• Stream 3• Stream 4• Job Placements• Activity – Work for the Dole• Activity – Training in Job Search Techniques• Activity – Voluntary Work – Work Experience• Activity – Green Corps• Activity – Drought Force• Activity – Training• Activity – New Enterprise Incentive Scheme• Activity – Other	<ul style="list-style-type: none">• Cadetships• Apprenticeships/Traineeships• Pre-reformed IEP surveys - Wage Assistance• General• Wage Subsidy & Job placement• Pre-reformed IEP surveys - Structured Training and Employment Projects	<ul style="list-style-type: none">• Disability Employment Services – Employment Assistance/Post Placement Support• Disability Employment Services – Ongoing Support

Surveying Points

Job Services Australia

The PPM survey is primarily a post-exit survey, and an exit from a period of employment services will trigger a survey. Given the nature and design of Job Services Australia, however, additional survey trigger points are included to ensure accurate outcomes.

Depending on which Stream of assistance a job seeker is in, there are a series of set PPM survey points for those who remain in assistance. These scenarios are based on the assumption that the job seeker does not get assessed as being eligible for a higher level of Stream Services (and will trigger an exit from that prior Stream of assistance).

A job seeker who remains in Stream 1, 2 or 3, and does not exit Job Services Australia, will be in-scope for a PPM survey at the following points:

- Following the completion of their Intensive Activity placement (at around four-and-a-half months) with the initial survey to be sent out at around the six-and-a-half month mark.
- Following the completion of their Initial Service Period (at around the 12 month point) with the initial survey to be sent out at around the 14 month mark.
- Following the completion of their Work Experience Activity within their first Work Experience Phase (at around the 18 month point) with the initial survey to be sent out at around the 20 month mark.
- Following completion of their first Work Experience Phase (at around the 24 month point) with the initial survey to be sent out at around the 26 month mark.
- Following the completion of their Work Experience Activity within their second Work Experience Phase (at around the 30 month point) with the initial survey to be sent out at around the 32 month mark.
- Following completion of their second Work Experience Phase (at around the 36 month point) with the initial survey to be sent out at around the 38 month mark.

A job seeker who remains in Stream 4, and does not exit Job Services Australia, will be in-scope for a PPM survey at the following points:

- Following the completion of their Initial Service Period (at around the 12 (or 18 if their Initial Service Period was extended month point) with the initial survey to be sent out at around the 14 (or 20) month mark.
- The following surveying points are under the assumption that the job seekers Initial Service Period was not extended by six months. If it was, then six months is added to each time point.
- Following the completion of their Work Experience Activity within their first Work Experience Phase (at around the 18 month point) with the initial survey to be sent out at around the 20 month point.
- Following completion of their first Work Experience Phase (at around the 24 month point) with the initial survey to be sent out at around the 26 month mark.
- Following the completion of their Work Experience Activity within their second Work Experience Phase (at around the 30 month point) with the initial survey to be sent out at around the 32 month point.
- Following completion of their second Work Experience Phase (at around the 36 month point) with the initial survey to be sent out at around the 38 month mark.

A job seeker who is recorded within the Department's administrative data system as being placed into a job will also be in-scope for a PPM survey. Further, a job seeker who has been recorded as having left an activity based placement (e.g Work for the Dole, Green Corps) will also be in-scope for a PPM survey in relation to that activity, irrespective of whether that activity was part of a job seeker's Stream 1 Intensive Activity that occurred during the Initial Service Period, Work Experience activity or undertaken at a different point in assistance.

Disability Employment Services

A job seeker will be recorded as being in-scope for a Disability Employment Services (DES) (Employment Assistance/Post Placement Support) PPM survey if they:

- Exit from DES (without progressing to Ongoing Support), including achieving a 26 week outcome and exiting as a fully independent worker
- Achieve a 26 week outcome and progress into Ongoing Support
- Reach 12 months in DES assistance without having progressed into Ongoing Support (unless the jobseeker has exited DES at the same time)

A job seeker will be recorded as being in-scope for a Disability Employment Services (DES) (Ongoing Support) PPM survey if they:

- Exit from DES (and were participating in the Ongoing Support phase)
- Reach 12 months in Ongoing Support (unless the jobseeker has exited DES at the same time)

For both 12 month surveying points, if a job seeker transitioned from Disability Employment Network (DEN) or Vocational Rehabilitation Services (VRS) into DES and had spent less than six months in DEN or VRS before transitioning, then the time in DEN and VRS is counted towards the 12 month period, otherwise it is only the time spent in DES that is counted towards the 12 month period.

Indigenous Employment Program

A job seeker will be in-scope for Reformed Indigenous Employment Program (Cadetships) PPM survey if they:

- Exit a period of Reformed Indigenous Employment Program (Cadetships) where they will receive a survey three and 12 months after exiting and
- Reach 12 months in Reformed Indigenous Employment Program (Cadetships) without exiting
- Reach 24 months in Reformed Indigenous Employment Program (Cadetships) without exiting.

A job seeker will be recorded as being in-scope for Reformed Indigenous Employment Program (Apprenticeships/Traineeships) PPM survey if they:

- Exit a period of Reformed Indigenous Employment Program (Apprenticeships/Traineeships) and
- Reach 12 months in Reformed Indigenous Employment Program (Apprenticeships/Traineeships) without exiting.

A job seeker will be recorded as being in-scope for Reformed Indigenous Employment Program (Wage Subsidy or Job Placement) PPM survey if they:

- Exit a period of Reformed Indigenous Employment Program (Wage Subsidy). If a job seeker has reached a point where they have reached 26 weeks after their commencement date then that date will be used as a proxy exit date if there is no exit date populated.

A job seeker will be recorded as being in-scope for Reformed Indigenous Employment Program (General) PPM survey if they:

- Exit a period of Reformed Indigenous Employment Program (General).

Sampling, In Scope Populations and Results

Job Services Australia

Sampling

The PPM survey applies a stratified sampling approach to determine which job seekers in scope are surveyed. For Stream Services, Job Placements, Work for the Dole, Training in Job Search Techniques and non-Productivity Places Program training placements, the following sampling approach is used:

- 10% Full-rate Newstart Allowance or Youth Allowance (other) and non-Allowance Youth (registered job seekers who are ineligible for Youth Allowance due to parental means test)
- 10% not on income support or Part-rate Newstart Allowance or Youth Allowance (other)
- 50% on Disability Support Pension
- 25% on Parenting Payment
- 50% on other income support types.

For all other Work Experience activities a census approach is used.

In-scope population

Stream Services – job seekers are counted in the ‘in-scope population’ for Stream Services if, during the reference period, they exited from JSA assistance, or a phase of assistance (eg initial 12 month service period, Work Experience phase 1), or they received assistance in the reference period but had not exited by the end of it. Job seekers can potentially be counted in the ‘In-scope population’ more than once in the reference period (eg if they completed a phase and also exited Job Services Australia in the same reference period.) The in-scope population therefore differs to straight counts of participation or commencement in Stream Services that may be shown in other Departmental publications and reports.

Stream 1 Limited - job seekers are counted in the in-scope population for Stream 1 Limited if, during the reference period, they exited from a Stream 1 Limited placement. Job seekers can exit one or more times from Stream 1 Limited during the reference period.

Job Placement – job seekers are counted in the in-scope population for Job Placement if, during the reference period, they were placed in a job that was recorded in DEEWR administrative systems. Job seekers can have more than one job placement during the reference period.

Activities - job seekers are counted in the in-scope population for activities if, during the reference period, they exited from an activity placement. Job seekers can exit one or more times from the same or different activity type(s) during the reference period.

NEIS -job seekers are counted in the in-scope population for NEIS if, during the reference period, they exited from a NEIS placement.

Results

Stream Services - the results presented in this report for Streams 1 to 4 are a combination of the outcomes of job seekers who exited from Job Services Australia assistance, or a phase of assistance (eg initial 12 month service period, Work Experience phase 1), or who received assistance in the reference period but had not exited by the end of it. Given that job seekers can remain in assistance for different periods of time, this approach ensures that results are representative of all job seekers who received assistance, and not just those who exited or participated for a certain time without exiting.

As an example, for the reporting of the Stream 2 outcomes in the June 2011 report, the outcomes of the following three groups of job seekers are used:

- those who exited assistance between 1 April 2010 and 31 March 2011

- those who reached 12 months of participation in the Initial Service Period or Work Experience Phase 1 between 1 April 2010 and 31 March 2011
- those who had not exited by 31 March 2011.

Activities, Stream 1 Limited, NEIS - results for activity based placements such as Work for the Dole and Green Corps, shorter term placements such as Stream 1 (Limited), and the NEIS program, are based on the outcomes of job seekers who exited in the reference period. This approach suits the nature of these types of assistance as they have discrete start and end points.

Job Placement results for Job Placement are based on the outcomes of job seekers who were placed in jobs in the reference period.

Disability Employment Services

Sampling

For both the Employment Assistance/Post Placement Support and Ongoing Support components of the Disability Employment Services, the population is split into the same strata as are used for Job Services Australia, with a one-in-three sample selection.

In-scope population

Job seekers are counted in the 'in-scope population' for DES if, during the reference period, they exited from a DES placement, or they reached 12 months participation in a DES placement. Job seekers can potentially be counted in the 'In-scope population' more than once in the reference period (eg if they reached 12 months participation in DES and also exited DES in the same reference period.) The in-scope population therefore differs to straight counts of participation or commencement in DES that may be shown in other Departmental publications and reports.

Note that for Employment Assistance/Post Placement Support, not all job seekers progress into the Post Placement Support phase of assistance.

Results

The results presented in this report for DES are a combination of the outcomes of job seekers who, in the reference period, exited from assistance or a phase of assistance and those job seekers who reached 12 months participation in the program.

Indigenous Employment Program

Sampling

For each of the different elements of the Indigenous Employment Program, the population is split into the same strata as are used for Job Services Australia, but a census is undertaken.

In-scope population

Employment Related activities - job seekers are counted in the 'in-scope population' for Reformed IEP employment related activities if, during the reference period, they exited from a Reformed IEP employment related activity, or they reached six months participation in a Reformed IEP employment related activity. Job seekers can potentially be counted in the 'In-scope population' more than once in the reference period (e.g. if they reached six months participation in IEP and also exited IEP in the same reference period.) The in-scope population therefore differs to straight counts of participation or commencement in IEP that may be shown in other Departmental publications and reports.

Non-employment Related activities - job seekers are counted in the 'in-scope population' for Reformed IEP non-employment related activities if, during the reference period, they exited from a Reformed IEP non-employment related activity.

Results

Employment Related activities - the results presented in this report for IEP employment related activities are based on the outcomes of job seekers who exited from an IEP employment related activity, or reached six months participation in an IEP employment related activity.

Non-employment Related activities - the results presented in this report for IEP non-employment related activities are based on the outcomes of job seekers who exited from IEP non-employment related activities during the reference period.

Comparing results

Users should not attempt to directly compare the results reported for Job Services Australia assistance with Job Network and other complementary programs under the previous employment services contract. Various factors such as different eligibility and access criteria and labour market conditions make such comparisons problematic.

Program Descriptions

Job Services Australia

Job Services Australia is the Australian Government's national employment services system (commenced on 1 July 2009), providing opportunities for training, skills development, work experience and tailored assistance. The key elements of Job Services Australia are:

- Streams 1, 2, 3 and 4, including Work experience
- Harvest Labour Services.

It also includes other employment related services, NEIS Panel, Innovation Fund Panel, Employer Broker Panel and National Harvest Labour Information Service.

Streams 1 – 4: The different streams reflect a job seekers' capacity for employment and work readiness. Stream 1 consists of job seekers who are work ready, Stream 2 consists of job seekers with moderate barriers to employment, Stream 3 consists of job seekers with significant barriers to employment and Stream 4 consists of job seekers with severe non-vocational barriers to employment.

New Enterprise Incentive Scheme (NEIS) is an Australian Government program providing a range of services to assist eligible unemployed people in establishing and running a small business.

Intensive activity within Job Services Australia is an activity undertaken by Stream 1 job seekers to improve their ability to obtain and sustain employment. The activity must be of 60 hours over a fortnight for job seekers with full-time requirements at around the four month point in assistance.

Work experience phase within Job Services Australia is for job seekers who have completed approximately 12 months of services in Streams 1 to 4 will typically commence in the Work Experience Phase of their Stream following a Stream Services Review. In this Phase, Providers facilitate Work Experience Activities for job seekers to enhance their chances of finding employment and provide ongoing assistance through regular contact with job seekers.

Activities that a job seeker may undertake as an intensive activity or in the Work Experience Phase (or at some other time) include:

- *Training* - Training provided through the Productivity Places Program (PPP)
- *Work for the Dole* - A Job Services Australia activity that provides assistance for job seekers to develop work habits, generic work skills and work experience by participating in community projects and activities.
- *Green Corps* - A Job Services Australia activity designed to provide job seekers with opportunities to develop personal skills while working in a team and generating positive outcomes for the environment and Australia's cultural heritage.
- *Drought Force* - A Job Services Australia activity designed to help job seekers gain skills and experience by providing assistance to individual farms and farming communities severely affected by drought.
- *Training in job search techniques* – A Job Services Australia activity that develops job search skills

- *Voluntary work/Work Experience* – Voluntary work provides job seekers with the opportunity to support their community through volunteering. Voluntary work and work experience allow job seekers to engage in a workplace environment.

Further information on Job Services Australia is available at <http://www.deewr.gov.au/Employment/JSA>.

Disability Employment Services (DES)

DES is the Australian Government's national employment services system catering specifically to job seekers with disability. It is divided into two programs:

- *Disability Management Service*, for job seekers with disability, injury or health condition that are not expected to need long-term support in the workplace
- *Employment Support Service*, for job seekers with permanent disability and an assessed need for more long-term workplace support.

Employment assistance/Post Placement Support (DES): Employment Assistance is the initial period of DES assistance designed to assess the impact of the job seeker's disability, injury or health condition on the job seeker's capacity to find and maintain employment. Providers then focus on assisting the job seeker find sustainable employment by addressing vocational and non-vocational barriers and building the job seeker's capacity to work. Post Placement Support occurs for up to 6 months following the placement of a job seeker in employment. During this time, providers ensure that job seekers settle in to their placements, and address any issues that arise for either the participant or the employer. Note that not all DES job seekers progress into Post Placement Support.

Ongoing support (DES): A phase of assistance in DES, where the DES provider has assessed that further support is required beyond the initial 26 weeks (since job placement) of support. If Ongoing Support is required for more than 26 weeks (from the 26 week outcome), then an independent Ongoing Support Assessment is required to determine what is the most appropriate support for the future. There are three types of Ongoing Support:

- Flexible Ongoing Support job seekers in Disability Management Service or Employment Support Service who require irregular or less predictable access to support to maintain employment
- Moderate and High Ongoing Support are only available to Employment Support Service job seekers and is determined by the job seeker's individual need and relative disadvantage.

Further information on Disability Employment Services is available at <http://www.deewr.gov.au/Employment/Programs/DES>.

Indigenous Employment Program (IEP)

IEP provides a range of tools to achieve employment and economic development for Indigenous Australians. It includes a wide range of activities tailored towards job seekers, employers or communities. The Reformed Indigenous Employment Program was commenced on 1 July 2009, but some activities commenced before 1 July 2009 are still in operation.

IEP - Employment related activities: These activities have a strong job or employment focus, including cadetships, traineeships, apprenticeships and job placements.

IEP –Non employment related activities: These activities although part of employment assistance, do not necessarily have a strong job focus and often include training and development courses.

Further information on Indigenous Employment Program is available at <http://www.deewr.gov.au/Indigenous/Employment/Programs/IEP>.