

# Workforce Australia – Webinar (26 May 2022) – Targeted Compliance Framework Q&A

Question	Response
<i>Can the TCF module for Workforce Australia be completed from today and will they need to be completed again after 1st July?</i>	Yes! The new TCF Workforce Australia modules can be completed now. If provider staff complete the modules now they will not need to complete them again after 1 July 2022. Note: undertaking the TCF training is mandatory each 12 months. For example, if completed in June 2022, staff will need to complete them again in June 2023.
<i>I have the Workforce Australia contract in my eSAM profile, but I still don't see the new Workforce TCF modules. Or are they yet to be released? Thanks</i>	The new TCF Workforce Australia modules were released on 26 May 2022. If you still cannot view them on the TCF Learning Centre page, please contact your organisation or site IT support person for assistance with your profile.
<i>When will the TCG Training Module - Workforce Australia be available on the Learning Centre please?</i>	The new TCF Workforce Australia modules were released on 26 May 2022 on the Learning Centre via the TCF course page. We highly recommend all staff complete the training as soon as possible to minimise access issues after 1 July 2022.
<i>Will current staff be required to re-complete TCF learning module if has already been completed within the last 12 months?</i>	If you are providing services under ParentsNext or Disability Employment Services, and you have completed the current TCF training modules, you do not need to undertake them again.  However, if staff will be providing services under Workforce Australia or will be servicing Workforce Australia and one of the above contracts, then staff will need to complete the new TCF Workforce Australia modules before you can provide services under Workforce Australia.
<i>so is the TCF for WFA being released today?</i>	The new TCF Workforce Australia modules were released on 26 May 2022 on the Learning Centre via the TCF course page. We highly recommend you complete the training as soon as possible to minimise access issues after 1 July 2022.
<i>When is the due date to complete the TCF training?</i>	There is not a set due date, however it is highly recommended that the TCF training is completed anytime prior to 1 July to minimise access issues.
<i>How does the TCF reflect PBAS - EG what is the R! if PBAS is not achieved - is it just to meet the points or to R! with a specific activity?</i>	The reengagement requirement for failure to meet a Point Requirement is (generally) to make up the points that were missed by submitting quality job applications.
<i>When will the TCF modules be uploaded into the learning centre?</i>	The new TCF Workforce Australia modules were released on 26 May 2022 on the Learning Centre via the TCF course page. We highly recommend all staff complete the training as soon as possible to minimise access issues after 1 July 2022.
<i>if our staff completed the TCF on friday will they need to go on and do this new improved version now</i>	The new TCF Workforce Australia modules were released on Thursday 26 May 2022 on the Learning Centre via the TCF course page. The only training available prior to that was the current TCF modules and quiz. If provider staff will be providing services under Workforce Australia, then they will need to complete the new TCF Workforce Australia modules before they can provide services under Workforce Australia. We highly recommend all staff complete the new TCF Workforce modules as soon as possible to minimise access issues after 1 July 2022.
<i>will current demerits be removed and everyone given a clean slate?</i>	No, participants moving to Workforce Australia will take their compliance history with them

*If a jobseeker's is in the penalty zone  
do they return back to green zone in  
new contract?*

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