



Australian Government
Department of Education,
Skills and Employment

New Employment Services Model

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OFFICIAL

Procurement phase of new model and probity



The department is committed to conducting a fair and transparent process



The department has a Probity Plan for the new model



Our processes are **fair, equitable and transparent.**

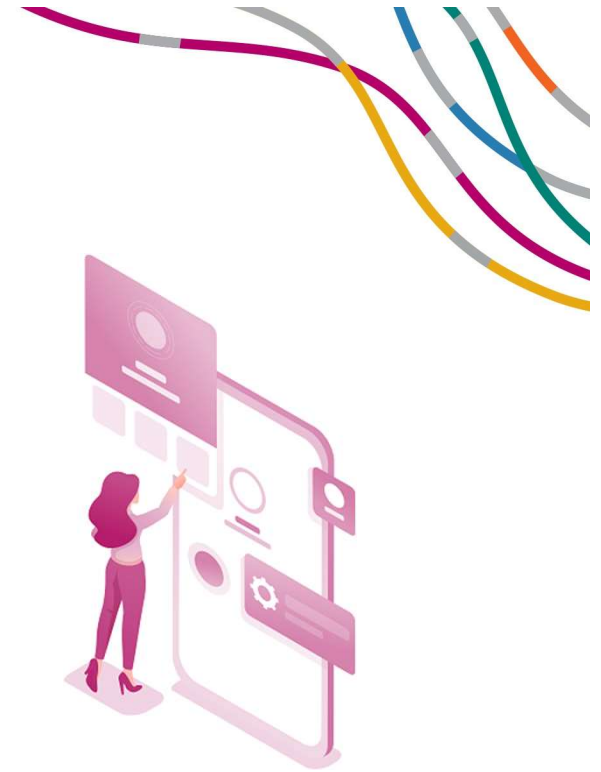
The New Model was informed by



Over 1400 stakeholders



National and international research



Intensive user centred design

Consultation and user centred design has been conducted regularly during the development of the final model

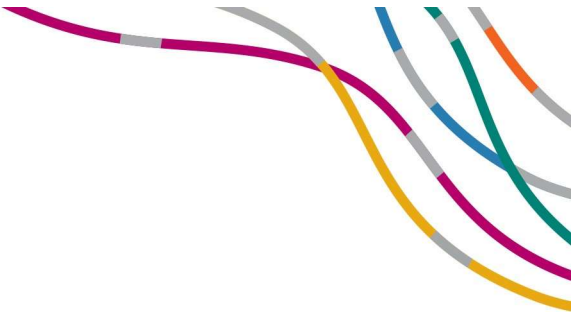
New model in practice



New model for Job seekers



Stan needs a job



Digital Services



Enhanced Services

Stan is job ready and digitally literate

He can access online and additional supports as he searches for work

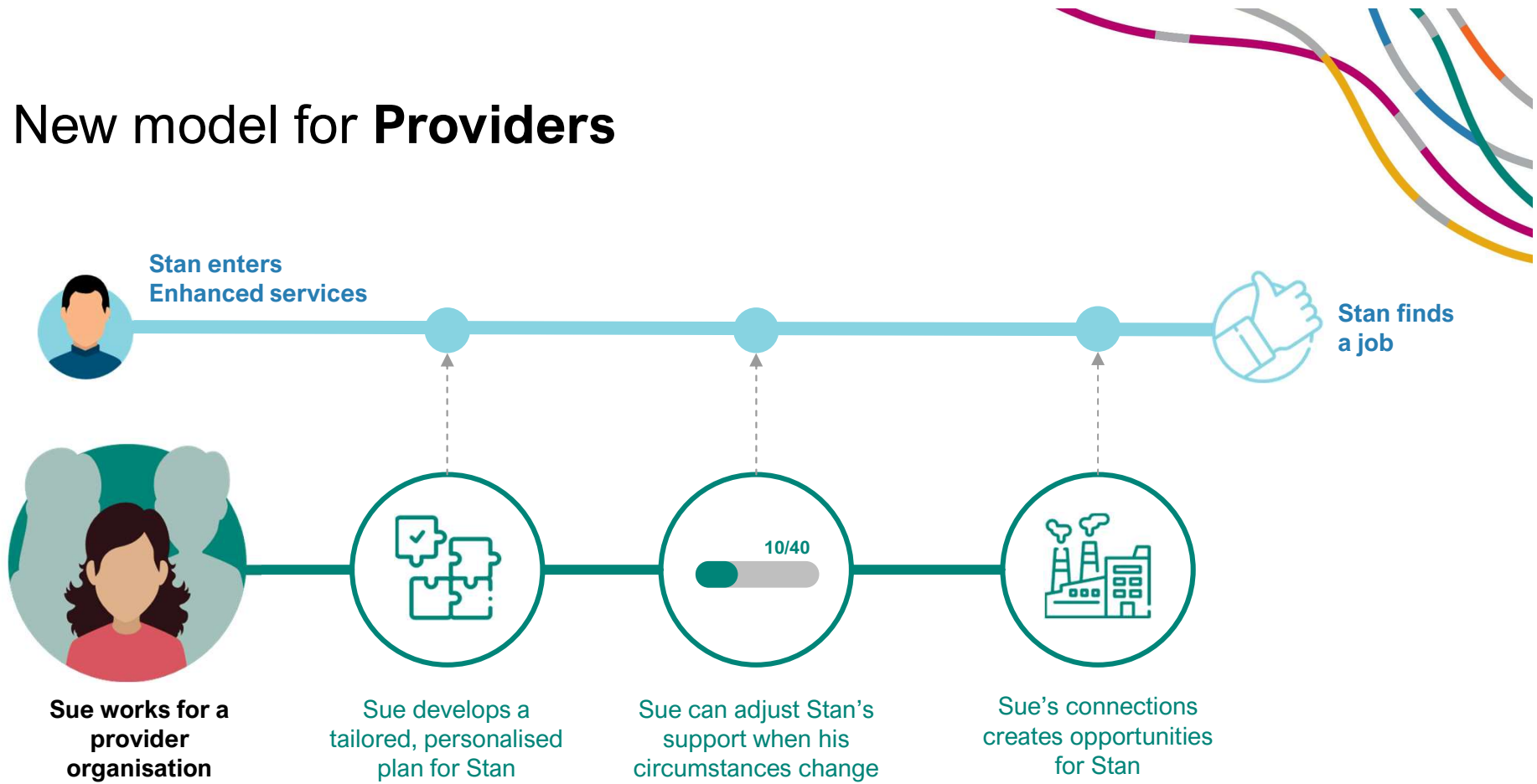
He can also access some enhanced services supports

Stan needs more tailored support

He receives intensive case management

His provider works with him to strengthen skills, experience and provide the support he needs

New model for Providers



New model for Employers



Anna owns an aged care business called Total Care and needs staff



Digital Services

Can use the platform to find suitable job seekers

A large pool of job-ready job seekers is available

Access to supports to transition new employees



Enhanced Services

Works with a provider with experience in short-listing and pre-screening

The provider tailors pathways for Anna



Workforce Specialist Support

Tailored for larger recruitment needs

A panel established to deliver strategic projects

Targeted at priority industries facing labour shortages

Workforce Specialists

The Government is investing \$12.5 million per year for this program, targeting:

Industries and occupations with high demand for labour and strong growth prospects, particularly for entry-level roles



Job seekers registered in Digital Services or Enhanced Services.



Hypothetical examples of Workforce Specialist Projects



Supplying job-ready construction workers for a large development project through a pre-employment pathway



A training and work experience project for in-home disability carers




Awareness raising campaign for the agricultural industry, with relocation and training support



Coordinating a large recruitment exercise for a national hotel chain

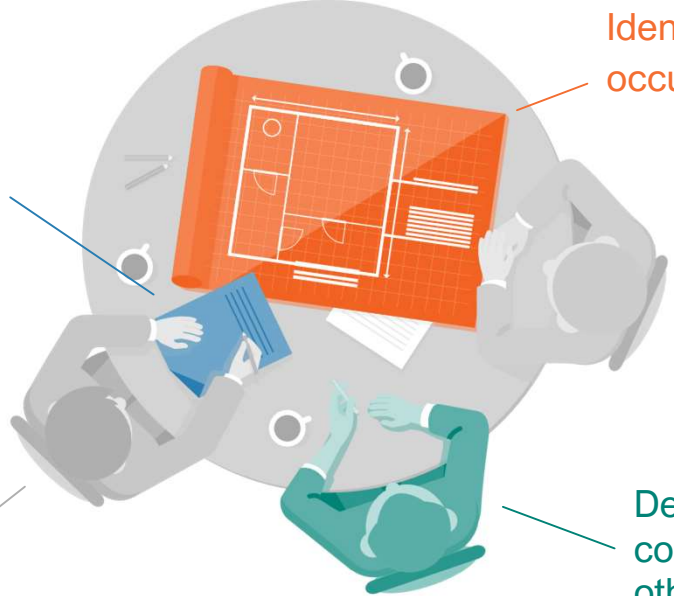


Workforce Connections Plan

 Underpinning projects delivered by Workforce Specialists will be the **Workforce Connections Plan** (the Plan).

Each priority industry/occupation will have its own implementation plan

Identifies key priority industries and occupations for targeted investment



Reviewed regularly

Developed in consultation with you and other stakeholders



Transition to Work for disadvantaged youth

Intensive wrap-around support from youth specialist providers

Flexible interventions to build capability and improve work readiness

Upfront funding and access to the Youth Bonus Wage Subsidy

Equal focus on education and employment

Local providers well connected to employers and community supports

Collaborative network of providers who share best practice



Youth Jobs PaTH and TtW eligibility



EST

Age 15+

On income support with mutual obligations

Default activity for job seekers in Digital Services 4 month activation point

Job seekers in TtW and DES can participate for first time on a fee for service basis

Job seekers in Enhanced Services can also access on fee for service basis

PaTH Internships

Age 17-24

On income support with mutual obligations

Job seekers in Digital Services will have access from 4 months in service, unless they complete EST or participate in a Workforce Specialist project

Transition to Work, Enhanced Services and Disability Employment Services

participants will have immediate access

Employers must have a reasonable prospect of employment

Youth Bonus Wage Subsidy

Age 15-24

Enhanced Service and/or ParentsNext

Age 15-26

Transition to Work participants (with mutual obligations)

Commenced in Transition to Work, Enhanced Services and/or ParentsNext

Note – Providers can offer wage subsidies at their discretion. There are eligibility requirements for both the position and employer that need to be met.

TtW

Age 15-24

On commencement

Group 1: Receiving Activity Tested Income Support payment and assessed as being at higher risk of not successfully transitioning to employment

Group 2: Volunteer who is disengaged from education and/or employment for a specific period based on their level of education, or someone who is Indigenous.

Youth Jobs PaTH

EST under NESM

Training Block 1

Youth courses for participants aged 15 to 24 years

Separate courses also available for people aged 25 and over (noting these courses are not part of Youth Jobs PaTH).

Pre-employment soft skills

Advanced job search skills

Understanding of local labour market and employment opportunities

Flexibility to adapt course to address the specific needs of participants attending

Training Block 2

Courses for young people and the option for **separate courses** for people 25 and over

Industry specific training

Generalist Industry Courses offer industry tasters on multiple industries with jobs growth in local area

Specialist Courses endorsed by relevant employer body/industry association

PaTH Internships offered after Specialist courses for suitable young Digital Services participants

Industry Awareness Experiences

Placement Management Services

Source and/or manage work trial placements for **job seekers following their participation in EST courses**

Facilitate work trial placements for **job seekers in Digital Services**

Also can facilitate work trial placements **for job seekers in Enhanced Services** and TtW directly following their participation in EST Courses





Any questions?