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| For more information on *Labour Market Assistance Outcomes* please email [ppmsurvey@deewr.gov.au](mailto:ppmsurvey@deewr.gov.au)  ISBN: 978-0-642-78334-9 |

# 1. Labour Market Assistance Outcomes - Overview

This publication presents the employment and education outcomes of job seekers in Job Services Australia (JSA), Disability Employment Services (DES) and Indigenous Employment Program (IEP) for the year ending December 2011.

The key information on employment and education outcomes is based on survey responses collected through DEEWR's Post Program Monitoring Survey, which is conducted around three months after job seekers have been assisted in employment services.

The outcomes refer to the labour market and education status of job seekers at the time of the survey.

* An employment outcome is achieved when a job seeker indicates they are employed.
* An education outcome is achieved when a job seeker indicates they are studying or training.
* A positive outcome is achieved when a job seeker indicates they are working and/or studying/training.

**Key Observations - December 2011**

|  |
| --- |
| The employment and education outcome rates for JSA Streams 1-4 for the 12 month period ending December 2011 show improvements from the previous 12 months ending September 2011.   * Overall, employment outcomes rates have increased by 1.1 percentage points, with 48.8% of job seekers assisted in JSA Streams 1-4 in the year ending December 2011 reported to be employed after three months following assistance, compared to 47.7% in the year ending September 2011. * Overall, education outcomes rates have increased by 0.8 percentage points, with 20.8% of job seekers assisted in JSA Streams 1-4 in the year ending December 2011 engaging in education and training after three months following assistance, compared to 20% in the year ending September 2011.   The outcomes for Stream 4 job seekers have continued to improve with:   * employment outcomes at 29% in the year ending December 2011 compared to 28.5% in the year ending September 2011; and * education outcomes at 18.2% in the year ending December 2011 compared to 18.1% in the year ending September 2011.   The results for the year ending December 2011 also show that:   * 50.6% of job seekers were either working or studying/training, or both, following participation in an activity undertaken during the Work Experience Phase; * 60.5% of job seekers who were employed following participation in DES employment assistance/post placement support were working in casual, seasonal or temporary employment; and * 27.2% of job seekers who were employed following participation in IEP employment related activities were combining work with studying. |

**Key Results - December 2011**

|  |  |  |  |
| --- | --- | --- | --- |
| **Employment Assistance** | **Employment Outcomes**  **(%)** | **Education Outcomes**  **(%)** | **Positive Outcomes**  **(%)** |
| JSA Stream 1-4 | 48.8 | 20.8 | 61.7 |
| JSA Stream 1 | 60.7 | 21.9 | 71.9 |
| JSA Stream 2 | 55.0 | 20.8 | 67.3 |
| JSA Stream 3 | 37.9 | 21.0 | 53.7 |
| JSA Stream 4 | 29.0 | 18.2 | 42.4 |
| JSA Stream 1 (Limited) | 47.8 | 21.3 | 61.6 |
| DES - Employment Assistance/Post Placement Support | 37.0 | 12.6 | 45.2 |
| DES - Ongoing Support | 78.4 | 10.4 | 80.5 |
| IEP - Employment Related Activities | 73.5 | 24.0 | 77.4 |
| IEP - Non-Employment Related Activities | 48.4 | 33.1 | 64.5 |

**Positive Outcomes - December 2011**

**Employment Outcomes - December 2011**

## Table 1.1 – Labour Market Outcomes - December 2011 and September 2011

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | Employed  (%) | Unemployed  (%) | Not in the Labour Force  (%) | Education & training  (%) | Positive Outcome  (%) | In-scope population  (no.) |
| ***December 20111*** | | | | | | |
| JSA Stream 1-4 | 48.8 | 35.1 | 16.1 | 20.8 | 61.7 | 1 497 265 |
| JSA Stream 1 | 60.7 | 29.8 | 9.5 | 21.9 | 71.9 | 469 677 |
| JSA Stream 2 | 55.0 | 32.4 | 12.6 | 20.8 | 67.3 | 449 485 |
| JSA Stream 3 | 37.9 | 42.8 | 19.3 | 21.0 | 53.7 | 341 845 |
| JSA Stream 4 | 29.0 | 39.8 | 31.2 | 18.2 | 42.4 | 236 258 |
| JSA Stream 1 (Limited) | 47.8 | 41.6 | 10.5 | 21.3 | 61.6 | 72 721 |
| DES - Employment Assistance/Post Placement Support | 37.0 | 34.5 | 28.5 | 12.6 | 45.2 | 140 887 |
| DES - Ongoing Support | 78.4 | 14.8 | 6.8 | 10.4 | 80.5 | 21 079 |
| New Enterprise Incentive Scheme (NEIS) | 85.3 | 10.5 | 4.2 | 11.1 | 87.6 | 6 468 |
| IEP - Employment Related Activities | 73.5 | 22.2 | 4.3 | 24.0 | 77.4 | 15 331 |
| IEP - Non-Employment Related Activities | 48.4 | 42.6 | 9.0 | 33.1 | 64.5 | 13 359 |
| ***September 20112*** | | | | | | |
| JSA Stream 1-4 | 47.7 | 36.7 | 15.6 | 20.0 | 60.3 | 1 566 171 |
| JSA Stream 1 | 58.7 | 32.7 | 8.6 | 20.1 | 69.3 | 502 438 |
| JSA Stream 2 | 54.0 | 34.0 | 12.0 | 19.6 | 65.7 | 479 436 |
| JSA Stream 3 | 35.8 | 44.6 | 19.6 | 21.4 | 52.4 | 359 939 |
| JSA Stream 4 | 28.5 | 38.8 | 32.7 | 18.1 | 41.3 | 224 358 |
| JSA Stream 1 (Limited) | 47.5 | 42.2 | 10.3 | 21.3 | 61.9 | 76 015 |
| DES - Employment Assistance/Post Placement Support | 34.5 | 34.2 | 31.3 | 12.7 | 42.9 | 119 639 |
| DES - Ongoing Support | 76.8 | 14.9 | 8.3 | 10.3 | 79.1 | 19 753 |
| New Enterprise Incentive Scheme (NEIS) | 85.7 | 10.5 | 3.8 | 10.9 | 88.1 | 6 122 |
| IEP - Employment Related Activities | 73.2 | 22.5 | 4.2 | 23.7 | 77.5 | 10 541 |
| IEP - Non-Employment Related Activities | 49.3 | 40.6 | 10.1 | 33.3 | 65.3 | 9 637 |

The 'In-scope population' varies across programs and services. For further details regarding the in-scope populations shown in this report, see the 'Sampling, In-scope populations and Results' section on page 31.

1.These refer to outcomes for job seekers who participated in employment assistance in the 12 months to September 2011, with outcomes measured around 3 months later.

2.These refer to outcomes for job seekers who participated in employment assistance in the 12 months to June 2011, with outcomes measured around 3 months later.

## Table 1.2 – Employment Outcomes - December 2011 and September 2011

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Permanent employees  (%) | Casual, Temporary or Seasonal employees  (%) | Self Employed  (%) | Employed, seeking more work  (%) | Full-time employed, seeking more work  (%) | Part-time employed, seeking more work  (%) | Employed & studying  (%) | In-scope population  (no.) |
| ***December 20111*** | | | | | | | | |
| JSA Stream 1-4 | 37.2 | 54.3 | 8.5 | 44.9 | 9.5 | 34.9 | 16.0 | 730 373 |
| JSA Stream 1 | 39.1 | 52.1 | 8.8 | 43.7 | 10.0 | 33.2 | 17.5 | 285 135 |
| JSA Stream 2 | 39.7 | 52.3 | 8.1 | 43.4 | 10.0 | 32.8 | 15.3 | 247 204 |
| JSA Stream 3 | 29.8 | 62.3 | 7.9 | 49.5 | 6.7 | 41.9 | 13.6 | 129 430 |
| JSA Stream 4 | 34.1 | 56.0 | 10.0 | 46.1 | 10.8 | 36.6 | 16.8 | 68 603 |
| JSA Stream 1 (Limited) | 36.8 | 56.1 | 7.1 | 52.0 | 12.3 | 39.5 | 15.8 | 34 795 |
| DES - Employment Assistance/Post Placement Support | 32.3 | 60.5 | 7.2 | 39.1 | 3.9 | 34.6 | 11.2 | 52 139 |
| DES - Ongoing Support | 49.1 | 47.4 | 3.5 | 34.9 | 3.2 | 31.8 | 10.5 | 16 518 |
| IEP - Employment Related Activities | n.p. | n.p. | n.p. | 34.5 | 15.5 | 20.7 | 27.2 | 11 268 |
| IEP - Non-Employment Related Activities | n.p. | n.p. | n.p. | 42.4 | 12.3 | 30.3 | 35.2 | 6 471 |
| ***September 20112*** | | | | | | | | |
| JSA Stream 1-4 | 36.7 | 54.5 | 8.7 | 46.5 | 9.0 | 36.9 | 15.4 | 746 623 |
| JSA Stream 1 | 37.3 | 53.6 | 9.0 | 46.5 | 9.7 | 35.9 | 16.2 | 294 876 |
| JSA Stream 2 | 39.6 | 52.0 | 8.5 | 44.3 | 8.9 | 34.8 | 14.7 | 258 943 |
| JSA Stream 3 | 29.9 | 62.1 | 8.0 | 50.4 | 7.3 | 42.2 | 13.4 | 128 808 |
| JSA Stream 4 | 36.3 | 53.7 | 9.9 | 47.3 | 9.9 | 39.0 | 18.7 | 63 996 |
| JSA Stream 1 (Limited) | 36.3 | 57.5 | 6.3 | 52.5 | 11.4 | 40.7 | 14.5 | 36 087 |
| DES - Employment Assistance/Post Placement Support | 32.0 | 60.4 | 7.6 | 38.5 | 3.4 | 34.6 | 11.4 | 41 212 |
| DES - Ongoing Support | 50.6 | 46.5 | 3.0 | 34.3 | 2.7 | 31.4 | 10.4 | 15 165 |
| IEP - Employment Related Activities | 71.5 | 26.5 | 2.0 | 33.2 | 16.5 | 19.0 | 26.6 | 7 719 |
| IEP – Non-Employment Related Activities | n.p. | n.p. | n.p. | 41.1 | 13.7 | 27.7 | 35.0 | 4 747 |

**Not published (n.p.)** indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

The 'In-scope population' varies across programs and services. For further details regarding the in-scope populations shown in this report, see the 'Sampling, In-scope populations and Results' section on page 31.

1.These refer to employment outcomes for job seekers who participated in employment assistance in the 12 months to September 2011, with outcomes measured around 3 months later.

2.These refer to employment outcomes for job seekers who participated in employment assistance in the 12 months to June 2011, with outcomes measured around 3 months later.

## Table 1.3 – Education Outcomes - December 2011 and September 2011

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | Studying Full-time  (%) | Studying Part-time  (%) | Studying at Year 10, 11 or 12 level  (%) | Studying at certificate level  (%) | Studying at diploma level or higher  (%) | Studying at 'other' or unspecified level  (%) | In-scope population  (no.) |
| ***December 20111*** | | | | | | | |
| JSA Stream 1-4 | 55.5 | 44.5 | 5.8 | 53.7 | 27.1 | 13.4 | 311 000 |
| JSA Stream 1 | 55.8 | 44.2 | 3.2 | 45.3 | 38.6 | 13.0 | 102 803 |
| JSA Stream 2 | 56.7 | 43.3 | 5.0 | 55.1 | 28.2 | 11.7 | 93 328 |
| JSA Stream 3 | 55.3 | 44.7 | 7.8 | 62.6 | 15.4 | 14.1 | 71 824 |
| JSA Stream 4 | 52.6 | 47.4 | 10.4 | 56.0 | 16.7 | 16.9 | 43 045 |
| JSA Stream 1 (Limited) | 45.9 | 54.1 | 2.9 | 60.7 | 23.2 | 13.2 | 15 517 |
| DES - Employment Assistance/Post Placement Support | 40.0 | 60.0 | 10.0 | 55.3 | 19.7 | 15.1 | 17 803 |
| DES - Ongoing Support | 23.3 | 76.7 | 7.3 | 55.1 | 20.2 | 17.4 | 2 187 |
| IEP - Employment Related Activities | 47.2 | 52.8 | 12.5 | 73.2 | 14.4 | 0.0 | 3 676 |
| IEP - Non-Employment Related Activities | 56.3 | 43.7 | 30.5 | 60.5 | 9.0 | 0.0 | 4 420 |
| ***September 20112*** | | | | | | | |
| JSA Stream 1-4 | 54.5 | 45.5 | 6.1 | 53.8 | 25.4 | 14.7 | 312 654 |
| JSA Stream 1 | 55.2 | 44.8 | 2.9 | 46.9 | 37.0 | 13.2 | 101 012 |
| JSA Stream 2 | 55.2 | 44.8 | 6.2 | 55.7 | 25.5 | 12.5 | 94 036 |
| JSA Stream 3 | 53.1 | 46.9 | 7.7 | 60.2 | 14.5 | 17.6 | 77 003 |
| JSA Stream 4 | 54.0 | 46.0 | 11.1 | 54.7 | 16.6 | 17.6 | 40 603 |
| JSA Stream 1 (Limited) | 47.3 | 52.7 | 2.9 | 59.7 | 23.6 | 13.8 | 16 168 |
| DES - Employment Assistance/Post Placement Support | 40.1 | 59.9 | 9.8 | 55.3 | 19.8 | 15.2 | 15 132 |
| DES - Ongoing Support | 26.9 | 73.1 | 8.3 | 57.2 | 18.9 | 15.7 | 2 036 |
| IEP - Employment Related Activities | 46.1 | 53.9 | 10.6 | 77.6 | 11.8 | 0.0 | 2 502 |
| IEP - Non-Employment Related Activities | 48.8 | 51.2 | 33.5 | 62.7 | 3.8 | 0.0 | 3 206 |

The 'In-scope population' varies across programs and services. For further details regarding the in-scope populations shown in this report, see the 'Sampling, In-scope populations and Results' section on page 31.

1.These refer to education outcomes for job seekers who participated in employment assistance in the 12 months to September 2011, with outcomes measured around 3 months later.

2.These refer to education outcomes for job seekers who participated in employment assistance in the 12 months to June 2011, with outcomes measured around 3 months later.

# 2. Job Services Australia (JSA)

## Table 2.1 – JSA Streams 1 to 4 Outcomes - December 2011

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Employed Full-time  (%) | Employed Part-time  (%) | Employed total  (%) | Unemployed  (%) | Not in the Labour Force  (%) | Education & training  (%) | Positive Outcome  (%) | In-scope population  (no.) |
| ***Age Group (Years)*** | | | | | | | | |
| 15 to 20 | 21.5 | 24.8 | 46.3 | 36.9 | 16.8 | 37.0 | 67.4 | 271 488 |
| 21 to 24 | 25.2 | 27.7 | 52.9 | 33.7 | 13.4 | 28.2 | 68.4 | 207 759 |
| 25 to 34 | 24.6 | 26.0 | 50.6 | 35.7 | 13.7 | 21.7 | 63.4 | 335 660 |
| 35 to 49 | 19.2 | 31.8 | 50.9 | 33.7 | 15.3 | 18.8 | 63.3 | 445 148 |
| 50 or more | 14.2 | 28.1 | 42.3 | 36.3 | 21.4 | 12.7 | 51.5 | 237 210 |
| ***Duration of Unemployment (Months)*** | | | | | | | | |
| 0 to less than 6 | 27.2 | 29.5 | 56.6 | 30.1 | 13.3 | 22.4 | 69.4 | 858 417 |
| 6 to less than 12 | 14.4 | 29.6 | 43.9 | 37.3 | 18.8 | 20.6 | 57.8 | 114 491 |
| 12 to less than 24 | 12.7 | 29.0 | 41.7 | 40.7 | 17.6 | 20.0 | 56.0 | 224 563 |
| 24 to less than 36 | 6.9 | 32.0 | 38.9 | 42.1 | 19.0 | 20.2 | 52.9 | 107 255 |
| 36 or more | 5.4 | 25.4 | 30.8 | 45.6 | 23.5 | 13.7 | 40.7 | 192 526 |
| ***Educational Attainment*** | | | | | | | | |
| Less than Year 10 | 10.5 | 19.3 | 29.8 | 42.1 | 28.1 | 21.1 | 47.5 | 203 080 |
| Year 10 or 11 | 16.2 | 28.4 | 44.7 | 38.0 | 17.4 | 16.0 | 55.8 | 465 554 |
| Year 12 | 20.6 | 31.3 | 51.9 | 33.3 | 14.7 | 28.3 | 68.0 | 264 696 |
| University | 29.0 | 31.5 | 60.6 | 29.6 | 9.9 | 23.6 | 72.9 | 205 142 |
| Vocational | 23.6 | 31.8 | 55.4 | 32.3 | 12.3 | 17.9 | 64.8 | 355 133 |
| ***Gender*** | | | | | | | | |
| Males | 24.9 | 22.6 | 47.5 | 38.9 | 13.6 | 16.7 | 58.1 | 828 929 |
| Females | 14.9 | 35.3 | 50.1 | 31.0 | 18.8 | 25.0 | 65.6 | 668 336 |
| ***Equity Groups*** | | | | | | | | |
| Disability | 11.4 | 24.7 | 36.1 | 37.6 | 26.4 | 17.6 | 48.7 | 244 017 |
| Indigenous | 13.3 | 19.6 | 32.8 | 49.5 | 17.7 | 17.6 | 44.0 | 173 343 |
| CALD | 17.6 | 25.3 | 42.9 | 36.6 | 20.5 | 29.3 | 64.7 | 253 371 |
| Sole Parents | 8.1 | 44.7 | 52.8 | 29.7 | 17.6 | 24.4 | 68.1 | 125 406 |
| ***Income Support Type1*** | | | | | | | | |
| Newstart Allowance | 20.2 | 27.3 | 47.6 | 36.5 | 16.0 | 17.7 | 59.0 | 970 044 |
| Youth Allowance (other) | 20.0 | 24.0 | 44.1 | 38.0 | 18.0 | 36.9 | 66.2 | 208 838 |
| Disability Support Pension | 4.5 | 18.8 | 23.3 | 33.0 | 43.8 | 15.4 | 35.2 | 10 001 |
| Parenting Payment Single | 8.0 | 45.0 | 53.0 | 29.6 | 17.4 | 24.4 | 68.4 | 121 959 |
| Parenting Payment Partnered | 6.2 | 37.2 | 43.4 | 32.9 | 23.7 | 31.0 | 67.6 | 21 736 |
| Not on income support | 34.7 | 29.2 | 63.9 | 27.1 | 8.9 | 18.4 | 72.3 | 145 090 |
| **TOTAL** | **19.9** | **28.8** | **48.8** | **35.1** | **16.1** | **20.8** | **61.7** | **1 497 265** |

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to September 2011, with outcomes measured around 3 months later.

The 'In-scope population' varies across programs and services. For further details regarding the in-scope populations shown in this report, see the 'Sampling, In-scope populations and Results' section on page 31.

1.Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

## Table 2.2 – JSA Stream 1 Outcomes - December 2011

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Employed Full-time  (%) | Employed Part-time  (%) | Employed total  (%) | Unemployed  (%) | Not in the Labour Force  (%) | Education & training  (%) | Positive Outcome  (%) | In-scope population  (no.) |
| ***Age Group (Years)*** | | | | | | | | |
| 15 to 20 | 26.2 | 33.8 | 60.0 | 29.1 | 11.0 | 39.8 | 78.1 | 76 313 |
| 21 to 24 | 34.5 | 27.5 | 61.9 | 28.9 | 9.1 | 27.4 | 75.9 | 89 797 |
| 25 to 34 | 35.8 | 27.6 | 63.4 | 28.7 | 7.9 | 22.6 | 74.4 | 118 597 |
| 35 to 49 | 28.6 | 33.3 | 61.9 | 28.7 | 9.4 | 17.9 | 72.0 | 131 432 |
| 50 or more | 22.0 | 31.7 | 53.7 | 34.7 | 11.7 | 11.4 | 60.3 | 53 538 |
| ***Duration of Unemployment (Months)*** | | | | | | | | |
| 0 to less than 6 | 31.0 | 30.8 | 61.8 | 29.0 | 9.2 | 22.2 | 73.2 | 421 755 |
| 6 to less than 12 | 16.4 | 33.4 | 49.8 | 36.7 | 13.5 | 20.0 | 61.8 | 16 786 |
| 12 to less than 24 | 15.7 | 34.6 | 50.3 | 39.5 | 10.1 | 21.2 | 58.4 | 24 897 |
| 24 to less than 36 | n.p. | n.p. | 68.0 | n.p. | n.p. | n.p. | 72.7 | 4 544 |
| 36 or more | n.p. | n.p. | 57.0 | n.p. | n.p. | n.p. | 69.8 | 1 695 |
| ***Educational Attainment*** | | | | | | | | |
| Less than Year 10 | 16.0 | 28.2 | 44.2 | 39.4 | 16.4 | 12.0 | 53.0 | 18 314 |
| Year 10 or 11 | 25.6 | 30.8 | 56.4 | 33.6 | 10.0 | 13.7 | 65.1 | 95 002 |
| Year 12 | 24.9 | 33.2 | 58.1 | 30.1 | 11.8 | 31.0 | 74.5 | 114 083 |
| University | 36.3 | 30.7 | 66.9 | 26.5 | 6.5 | 23.6 | 77.8 | 103 422 |
| Vocational | 31.0 | 31.9 | 62.9 | 27.9 | 9.3 | 20.1 | 72.1 | 138 558 |
| ***Gender*** | | | | | | | | |
| Males | 33.7 | 24.8 | 58.5 | 33.7 | 7.8 | 19.3 | 69.0 | 276 254 |
| Females | 24.7 | 38.7 | 63.4 | 25.1 | 11.5 | 24.8 | 75.5 | 193 423 |
| ***Equity Groups*** | | | | | | | | |
| Disability | 20.7 | 33.5 | 54.2 | 27.3 | 18.5 | 22.4 | 68.7 | 19 859 |
| Indigenous | 20.6 | 20.6 | 41.3 | n.p. | n.p. | 25.2 | 61.4 | 9 465 |
| CALD | 24.1 | 27.7 | 51.8 | 34.9 | 13.3 | 27.0 | 69.7 | 82 092 |
| Sole Parents | 14.9 | 54.9 | 69.9 | 17.7 | 12.4 | 22.8 | 81.3 | 12 172 |
| ***Income Support Type1*** | | | | | | | | |
| Newstart Allowance | 29.9 | 30.0 | 59.9 | 31.1 | 9.0 | 19.0 | 70.0 | 328 331 |
| Youth Allowance (other) | 22.7 | 35.3 | 58.0 | 29.4 | 12.6 | 41.4 | 78.3 | 46 711 |
| Disability Support Pension | n.p. | n.p. | n.p. | n.p. | 57.6 | n.p. | 36.7 | 261 |
| Parenting Payment Single | 14.8 | 55.6 | 70.4 | 17.2 | 12.4 | 23.4 | 82.2 | 11 592 |
| Parenting Payment Partnered | 11.5 | 45.7 | 57.2 | 26.7 | 16.1 | 14.4 | 65.0 | 2 859 |
| Not on income support | 37.2 | 28.9 | 66.1 | 26.2 | 7.7 | 21.5 | 75.2 | 74 148 |
| **TOTAL** | **29.4** | **31.3** | **60.7** | **29.8** | **9.5** | **21.9** | **71.9** | **469 677** |

**Not published (n.p.)** indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to September 2011, with outcomes measured around 3 months later.

The 'In-scope population' varies across programs and services. For further details regarding the in-scope populations shown in this report, see the 'Sampling, In-scope populations and Results' section on page 31.

1.Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

## Table 2.3 – JSA Stream 2 Outcomes - December 2011

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Employed Full-time  (%) | Employed Part-time  (%) | Employed total  (%) | Unemployed  (%) | Not in the Labour Force  (%) | Education & training  (%) | Positive Outcome  (%) | In-scope population  (no.) |
| ***Age Group (Years)*** | | | | | | | | |
| 15 to 20 | 25.6 | 24.0 | 49.7 | 37.1 | 13.2 | 38.6 | 71.4 | 112 517 |
| 21 to 24 | 23.0 | 32.6 | 55.6 | 31.5 | 12.9 | 32.2 | 73.7 | 52 156 |
| 25 to 34 | 27.5 | 29.5 | 57.0 | 31.9 | 11.2 | 21.0 | 68.6 | 83 709 |
| 35 to 49 | 25.8 | 35.9 | 61.7 | 28.6 | 9.6 | 18.0 | 72.3 | 122 849 |
| 50 or more | 18.1 | 30.9 | 49.0 | 33.5 | 17.6 | 11.7 | 56.8 | 78254 |
| ***Duration of Unemployment (Months)*** | | | | | | | | |
| 0 to less than 6 | 27.6 | 29.9 | 57.5 | 29.5 | 13.0 | 21.4 | 69.6 | 288 019 |
| 6 to less than 12 | 17.1 | 33.0 | 50.0 | 37.5 | 12.5 | 20.5 | 63.5 | 40 607 |
| 12 to less than 24 | 15.4 | 35.3 | 50.7 | 37.9 | 11.5 | 18.5 | 62.4 | 89 856 |
| 24 to less than 36 | 9.2 | 44.1 | 53.4 | 32.7 | 13.9 | 22.7 | 69.0 | 23 631 |
| 36 or more | n.p. | n.p. | 37.2 | n.p. | n.p. | 11.1 | 43.3 | 7 360 |
| ***Educational Attainment*** | | | | | | | | |
| Less than Year 10 | 17.1 | 23.2 | 40.3 | 39.4 | 20.3 | 22.1 | 57.0 | 44 001 |
| Year 10 or 11 | 20.4 | 31.0 | 51.4 | 35.4 | 13.1 | 17.0 | 62.7 | 155 131 |
| Year 12 | 23.5 | 33.2 | 56.7 | 30.7 | 12.6 | 27.2 | 71.8 | 79 840 |
| University | 28.9 | 32.6 | 61.4 | 28.7 | 9.9 | 24.5 | 74.3 | 60 641 |
| Vocational | 26.6 | 34.0 | 60.7 | 29.1 | 10.2 | 16.4 | 69.0 | 109 224 |
| ***Gender*** | | | | | | | | |
| Males | 30.3 | 23.8 | 54.1 | 36.0 | 9.9 | 16.2 | 64.1 | 250 704 |
| Females | 16.3 | 39.8 | 56.1 | 28.3 | 15.6 | 25.6 | 70.9 | 198 781 |
| ***Equity Groups*** | | | | | | | | |
| Disability | 18.7 | 29.0 | 47.7 | 36.7 | 15.6 | 16.7 | 58.2 | 48 478 |
| Indigenous | 22.8 | 21.3 | 44.0 | 44.1 | 11.9 | 19.9 | 55.3 | 32 076 |
| CALD | 21.4 | 27.0 | 48.4 | 35.5 | 16.1 | 28.7 | 69.1 | 77 967 |
| Sole Parents | 11.5 | 56.8 | 68.3 | 20.1 | 11.6 | 23.4 | 80.2 | 36 227 |
| ***Income Support Type1*** | | | | | | | | |
| Newstart Allowance | 23.7 | 30.3 | 54.0 | 33.2 | 12.8 | 17.4 | 64.6 | 257 258 |
| Youth Allowance (other) | 25.1 | 24.0 | 49.1 | 37.8 | 13.1 | 39.4 | 72.0 | 91 868 |
| Disability Support Pension | n.p. | n.p. | 25.7 | 32.4 | 41.9 | 16.1 | 39.3 | 1 026 |
| Parenting Payment Single | 11.5 | 57.4 | 68.9 | 19.9 | 11.1 | 22.9 | 80.5 | 35 375 |
| Parenting Payment Partnered | n.p. | n.p. | 52.8 | 28.8 | 18.5 | 26.8 | 70.6 | 6 426 |
| Not on income support | 35.1 | 29.3 | 64.4 | 26.5 | 9.1 | 13.0 | 70.2 | 50 824 |
| **TOTAL** | **23.5** | **31.4** | **55.0** | **32.4** | **12.6** | **20.8** | **67.3** | **449 485** |

**Not published (n.p.)** indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to September 2011, with outcomes measured around 3 months later.

The 'In-scope population' varies across programs and services. For further details regarding the in-scope populations shown in this report, see the 'Sampling, In-scope populations and Results' section on page 31.

1.Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

## Table 2.4 - JSA Stream 3 Outcomes - December 2011

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Employed Full-time  (%) | Employed Part-time  (%) | Employed total  (%) | Unemployed  (%) | Not in the Labour Force  (%) | Education & training  (%) | Positive Outcome  (%) | In-scope population  (no.) |
| ***Age Group (Years)*** | | | | | | | | |
| 15 to 20 | 11.4 | 18.9 | 30.3 | 48.8 | 20.9 | 32.5 | 53.6 | 38 879 |
| 21 to 24 | 15.0 | 24.8 | 39.8 | 47.8 | 12.4 | 21.3 | 53.3 | 37 014 |
| 25 to 34 | 12.0 | 25.4 | 37.4 | 47.1 | 15.6 | 25.6 | 55.9 | 74 141 |
| 35 to 49 | 8.5 | 33.9 | 42.4 | 41.2 | 16.4 | 22.8 | 59.6 | 111 651 |
| 50 or more | 7.2 | 26.7 | 33.8 | 39.6 | 26.6 | 15.0 | 46.0 | 80 160 |
| ***Duration of Unemployment (Months)*** | | | | | | | | |
| 0 to less than 6 | 13.6 | 28.6 | 42.2 | 34.9 | 22.9 | 26.9 | 62.0 | 83 107 |
| 6 to less than 12 | 11.4 | 26.4 | 37.8 | 42.7 | 19.5 | 24.8 | 56.4 | 25 963 |
| 12 to less than 24 | 9.8 | 26.3 | 36.1 | 45.7 | 18.2 | 22.1 | 54.4 | 64 431 |
| 24 to less than 36 | 6.6 | 31.5 | 38.1 | 46.0 | 15.9 | 20.4 | 52.0 | 49 533 |
| 36 or more | 6.0 | 30.2 | 36.2 | 45.2 | 18.5 | 13.8 | 46.4 | 118 810 |
| ***Educational Attainment*** | | | | | | | | |
| Less than Year 10 | 7.1 | 22.5 | 29.6 | 45.1 | 25.3 | 23.9 | 50.5 | 76 414 |
| Year 10 or 11 | 9.3 | 30.1 | 39.4 | 42.6 | 18.0 | 16.4 | 51.5 | 124 743 |
| Year 12 | 8.6 | 29.5 | 38.1 | 43.9 | 18.0 | 26.9 | 56.9 | 45 418 |
| University | 11.0 | 34.1 | 45.1 | 38.2 | 16.7 | 24.4 | 61.4 | 27 555 |
| Vocational | 9.9 | 31.6 | 41.5 | 42.1 | 16.4 | 16.8 | 52.8 | 66 929 |
| ***Gender*** | | | | | | | | |
| Males | 12.2 | 22.7 | 34.9 | 48.9 | 16.3 | 15.5 | 47.1 | 157 474 |
| Females | 6.8 | 33.6 | 40.4 | 38.0 | 21.6 | 25.2 | 59.1 | 184 371 |
| ***Equity Groups*** | | | | | | | | |
| Disability | 8.3 | 26.6 | 34.9 | 42.4 | 22.7 | 17.6 | 49.0 | 84 341 |
| Indigenous | 12.5 | 22.8 | 35.3 | 51.9 | 12.8 | 14.9 | 44.9 | 89 435 |
| CALD | 8.8 | 24.7 | 33.4 | 41.1 | 25.4 | 33.9 | 61.8 | 65 610 |
| Sole Parents | 5.4 | 41.5 | 46.9 | 36.4 | 16.6 | 26.1 | 64.6 | 60 271 |
| ***Income Support Type1*** | | | | | | | | |
| Newstart Allowance | 9.3 | 26.2 | 35.5 | 45.2 | 19.2 | 18.0 | 49.8 | 217 006 |
| Youth Allowance (other) | 11.7 | 18.4 | 30.2 | 48.8 | 21.0 | 32.9 | 54.7 | 32 396 |
| Disability Support Pension | 4.6 | 22.5 | 27.2 | 35.1 | 37.8 | 13.5 | 37.8 | 5 255 |
| Parenting Payment Single | 5.3 | 41.9 | 47.1 | 36.2 | 16.6 | 26.2 | 64.8 | 58 894 |
| Parenting Payment Partnered | 6.0 | 30.7 | 36.7 | 37.3 | 26.0 | 36.7 | 68.4 | 10 747 |
| Not on income support | 27.9 | 30.6 | 58.5 | 32.4 | 9.1 | 13.5 | 63.9 | 12 870 |
| **TOTAL** | **9.1** | **28.8** | **37.9** | **42.8** | **19.3** | **21.0** | **53.7** | **341 845** |

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to September 2011, with outcomes measured around 3 months later.

The 'In-scope population' varies across programs and services. For further details regarding the in-scope populations shown in this report, see the 'Sampling, In-scope populations and Results' section on page 31.

1.Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

## Table 2.5 - JSA Stream 4 Outcomes - December 2011

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Employed Full-time  (%) | Employed Part-time  (%) | Employed total  (%) | Unemployed  (%) | Not in the Labour Force  (%) | Education & training  (%) | Positive Outcome  (%) | In-scope population  (no.) |
| ***Age Group (Years)*** | | | | | | | | |
| 15 to 20 | 11.7 | 16.5 | 28.2 | 39.4 | 32.4 | 31.9 | 50.4 | 43 779 |
| 21 to 24 | 13.4 | 23.1 | 36.5 | 34.5 | 29.0 | 32.1 | 55.0 | 28 792 |
| 25 to 34 | 13.7 | 18.9 | 32.6 | 41.1 | 26.3 | 16.2 | 43.4 | 59 213 |
| 35 to 49 | 8.2 | 19.6 | 27.9 | 39.5 | 32.6 | 15.6 | 40.3 | 79 216 |
| 50 or more | 7.6 | 16.6 | 24.2 | 38.0 | 37.8 | 11.9 | 34.3 | 25 258 |
| ***Duration of Unemployment (Months)*** | | | | | | | | |
| 0 to less than 6 | 18.0 | 19.9 | 37.9 | 34.2 | 27.9 | 21.9 | 53.4 | 65 536 |
| 6 to less than 12 | 12.2 | 25.8 | 38.0 | 32.9 | 29.1 | 17.5 | 49.4 | 31 135 |
| 12 to less than 24 | 9.7 | 17.3 | 27.1 | 39.9 | 33.0 | 19.3 | 44.2 | 45 379 |
| 24 to less than 36 | 5.4 | 18.7 | 24.1 | 46.4 | 29.5 | 19.7 | 38.4 | 29 547 |
| 36 or more | 4.2 | 15.4 | 19.6 | 45.4 | 35.0 | 13.7 | 29.2 | 64 661 |
| ***Educational Attainment*** | | | | | | | | |
| Less than Year 10 | 8.3 | 10.4 | 18.8 | 41.1 | 40.1 | 19.8 | 35.9 | 64 351 |
| Year 10 or 11 | 8.7 | 19.3 | 28.0 | 40.5 | 31.5 | 16.2 | 40.4 | 90 678 |
| Year 12 | 13.5 | 20.4 | 33.9 | 37.2 | 28.9 | 22.3 | 46.2 | 25 355 |
| University | 11.3 | 28.3 | 39.6 | 39.1 | 21.3 | 18.5 | 53.3 | 13 524 |
| Vocational | 13.1 | 25.5 | 38.5 | 40.3 | 21.1 | 15.9 | 48.2 | 40 422 |
| ***Gender*** | | | | | | | | |
| Males | 12.3 | 16.5 | 28.8 | 43.0 | 28.2 | 14.1 | 39.1 | 144 497 |
| Females | 7.4 | 21.6 | 29.0 | 35.5 | 35.6 | 23.5 | 46.5 | 91 761 |
| ***Equity Groups*** | | | | | | | | |
| Disability | 8.4 | 18.6 | 27.0 | 35.8 | 37.2 | 17.2 | 39.0 | 91 339 |
| Indigenous | 6.0 | 11.3 | 17.3 | 47.7 | 35.1 | 19.9 | 29.8 | 42 367 |
| CALD | 8.3 | 15.3 | 23.6 | 33.9 | 42.5 | 27.1 | 44.2 | 27 702 |
| Sole Parents | 5.5 | 22.3 | 27.8 | 34.6 | 37.6 | 21.4 | 44.7 | 16 736 |
| ***Income Support Type1*** | | | | | | | | |
| Newstart Allowance | 10.1 | 19.0 | 29.1 | 40.6 | 30.2 | 15.3 | 40.6 | 167 449 |
| Youth Allowance (other) | 11.6 | 15.0 | 26.6 | 39.5 | 33.9 | 29.0 | 47.3 | 37 863 |
| Disability Support Pension | n.p. | n.p. | 16.4 | 31.3 | 52.4 | 18.3 | 29.9 | 3 459 |
| Parenting Payment Single | 5.5 | 21.8 | 27.2 | 35.5 | 37.3 | 21.8 | 44.5 | 16 098 |
| Parenting Payment Partnered | n.p. | n.p. | 27.3 | 30.4 | 42.3 | 38.5 | 55.1 | 1 704 |
| Not on income support | 19.5 | 29.2 | 48.7 | 31.4 | 19.9 | 34.0 | 72.4 | 7 248 |
| **TOTAL** | **10.1** | **19.0** | **29.0** | **39.8** | **31.2** | **18.2** | **42.4** | **236 258** |

**Not published (n.p.)** indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to September 2011, with outcomes measured around 3 months later.

The 'In-scope population' varies across programs and services. For further details regarding the in-scope populations shown in this report, see the 'Sampling, In-scope populations and Results' section on page 31.

1.Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

## Table 2.6 - JSA Job Placements Outcomes - December 2011

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Employed Full-time  (%) | Employed Part-time  (%) | Employed total  (%) | Unemployed  (%) | Not in the Labour Force  (%) | Education & training  (%) | Positive Outcome  (%) | In-scope population  (no.) |
| ***Age Group (Years)*** | | | | | | | | |
| 15 to 20 | 31.6 | 35.6 | 67.2 | 28.0 | 4.8 | 24.8 | 75.8 | 80 357 |
| 21 to 24 | 31.8 | 37.1 | 68.9 | 26.9 | 4.2 | 19.0 | 75.4 | 72 308 |
| 25 to 34 | 32.7 | 34.4 | 67.1 | 28.9 | 4.0 | 16.6 | 73.2 | 116 356 |
| 35 to 49 | 26.8 | 44.9 | 71.7 | 24.6 | 3.7 | 12.0 | 75.1 | 144 971 |
| 50 or more | 27.8 | 43.6 | 71.3 | 25.1 | 3.6 | 7.2 | 73.6 | 63 239 |
| ***Duration of Unemployment (Months)*** | | | | | | | | |
| 0 to less than 6 | 37.6 | 37.3 | 74.9 | 20.9 | 4.2 | 14.8 | 79.4 | 169 691 |
| 6 to less than 12 | 29.7 | 40.3 | 70.0 | 26.1 | 3.9 | 15.0 | 74.5 | 88 267 |
| 12 to less than 24 | 26.5 | 41.7 | 68.2 | 28.4 | 3.3 | 14.7 | 73.3 | 105 831 |
| 24 to less than 36 | 20.2 | 42.4 | 62.7 | 33.2 | 4.1 | 12.6 | 67.2 | 54 833 |
| 36 or more | 15.6 | 46.3 | 61.9 | 33.8 | 4.3 | 9.7 | 66.0 | 58 609 |
| ***Educational Attainment*** | | | | | | | | |
| Less than Year 10 | 21.9 | 38.1 | 60.1 | 34.2 | 5.7 | 11.2 | 65.0 | 49 970 |
| Year 10 or 11 | 26.2 | 39.0 | 65.2 | 30.3 | 4.4 | 11.3 | 69.6 | 152 335 |
| Year 12 | 29.3 | 44.1 | 73.4 | 23.1 | 3.5 | 17.2 | 78.7 | 77 000 |
| University | 36.3 | 42.3 | 78.6 | 18.4 | 3.0 | 16.9 | 83.4 | 59 094 |
| Vocational | 30.3 | 39.9 | 70.1 | 26.3 | 3.5 | 13.5 | 74.0 | 137 908 |
| ***Gender*** | | | | | | | | |
| Males | 35.4 | 28.8 | 64.2 | 31.7 | 4.1 | 11.1 | 68.3 | 291 535 |
| Females | 21.7 | 54.7 | 76.4 | 19.8 | 3.7 | 17.2 | 81.5 | 185 696 |
| ***Equity Groups*** | | | | | | | | |
| Disability | 20.6 | 44.0 | 64.6 | 30.0 | 5.4 | 12.4 | 69.3 | 81 867 |
| Indigenous | 26.8 | 31.3 | 58.1 | 37.4 | 4.5 | 14.4 | 63.4 | 46 340 |
| CALD | 30.4 | 43.3 | 73.7 | 22.0 | 4.3 | 15.1 | 78.9 | 66 942 |
| Sole Parents | 14.6 | 65.4 | 80.0 | 16.5 | 3.5 | 14.2 | 84.1 | 34 973 |
| ***Income Support Type1*** | | | | | | | | |
| Newstart Allowance | 24.8 | 41.1 | 65.9 | 30.0 | 4.0 | 12.1 | 70.1 | 290 322 |
| Youth Allowance (other) | 22.8 | 39.2 | 62.0 | 32.2 | 5.8 | 22.8 | 71.9 | 52 752 |
| Disability Support Pension | 8.4 | 53.2 | 61.5 | 28.6 | 9.9 | 15.3 | 66.0 | 2 085 |
| Parenting Payment Single | 14.3 | 66.4 | 80.6 | 16.1 | 3.3 | 14.3 | 84.6 | 33 635 |
| Parenting Payment Partnered | 14.2 | 68.5 | 82.7 | n.p. | n.p. | 13.6 | 87.8 | 4 457 |
| Not on income support | 57.2 | 23.5 | 80.7 | 16.6 | 2.7 | 14.9 | 84.2 | 88 696 |
| **TOTAL** | **29.0** | **40.5** | **69.5** | **26.5** | **3.9** | **13.9** | **74.1** | **477 231** |

**Not published (n.p.)** indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to September 2011, with outcomes measured around 3 months later.

For Job Placement outcomes, the 'in-scope population' shows the number of job placements that were recorded in the DEEWR administrative system in the reference period.

1.Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

## Table 2.7 - JSA Activities - December 2011

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Employed Full-time  (%) | Employed Part-time  (%) | Employed total  (%) | Unemployed  (%) | Not in the Labour Force  (%) | Education & training  (%) | Positive Outcome  (%) | In-scope population  (no.) |
| ***Intensive Activity1*** | ***14.7*** | ***27.5*** | ***42.2*** | ***50.4*** | ***7.4*** | ***25.7*** | ***59.4*** | ***82 946*** |
| Non PPP Training | 12.3 | 29.4 | 41.6 | 45.1 | 13.3 | 49.8 | 73.5 | 16 022 |
| PPP Training | 16.5 | 27.2 | 43.7 | 49.4 | 6.9 | 25.5 | 61.3 | 1 096 |
| Training in Job Search Techniques | 15.1 | 27.4 | 42.5 | 51.9 | 5.6 | 19.4 | 55.9 | 61 811 |
| Work for the Dole | n.p. | n.p. | 49.6 | n.p. | n.p. | n.p. | 52.6 | 1 317 |
| Voluntary Work | 9.8 | 27.5 | 37.3 | 50.6 | 12.1 | 14.9 | 46.9 | 1 406 |
| Work Experience | 14.2 | 33.0 | 47.2 | 47.9 | 3.4 | 22.6 | 61.5 | 194 |
| Other Activity | 13.5 | 14.5 | 28.1 | 46.0 | 25.9 | 56.7 | 76.7 | 1 080 |
| ***Work Exp. Phase2*** | ***8.2*** | ***18.9*** | ***27.0*** | ***60.6*** | ***12.3*** | ***30.2*** | ***50.6*** | ***71 263*** |
| Non PPP Training | 8.4 | 21.3 | 29.7 | 55.5 | 14.7 | 44.7 | 63.5 | 30 041 |
| PPP Training | 11.2 | 22.0 | 33.1 | 60.4 | 6.5 | 19.5 | 47.6 | 2 986 |
| Training in Job Search Techniques | n.p. | n.p. | 22.1 | n.p. | n.p. | 13.7 | 33.9 | 4 123 |
| Work for the Dole | 7.8 | 17.0 | 24.8 | 66.2 | 9.0 | 17.2 | 38.7 | 23 862 |
| Voluntary Work | 7.1 | 20.5 | 27.5 | 59.1 | 13.4 | 13.7 | 37.6 | 4 346 |
| Work Experience | 11.0 | 19.6 | 30.6 | n.p. | n.p. | 11.3 | 39.8 | 516 |
| Other Activity | 7.2 | 13.9 | 21.1 | 55.7 | 23.2 | 44.5 | 61.2 | 4 763 |
| ***Other3*** | ***9.8*** | ***22.7*** | ***32.5*** | ***49.5*** | ***18.0*** | ***38.4*** | ***61.7*** | ***181 125*** |
| Non PPP Training | 9.3 | 24.4 | 33.7 | 48.2 | 18.1 | 43.7 | 66.2 | 120 425 |
| PPP Training | 14.8 | 25.0 | 39.9 | 49.1 | 11.1 | 20.6 | 54.2 | 17 609 |
| Training in Job Search Techniques | 11.6 | 22.0 | 33.6 | 59.0 | 7.3 | 20.1 | 47.2 | 14 689 |
| Work for the Dole | n.p. | n.p. | 18.5 | 65.9 | 15.5 | 14.9 | 33.2 | 5 278 |
| Voluntary Work | 3.4 | 15.2 | 18.7 | 37.6 | 43.7 | 10.3 | 26.8 | 1 471 |
| Work Experience | 10.9 | 19.5 | 30.5 | 55.6 | 14.0 | 18.2 | 42.7 | 2 363 |
| Other Activity | 9.0 | 14.0 | 23.0 | 48.3 | 28.8 | 47.8 | 65.1 | 18 945 |
| ***All activities4*** | ***10.7*** | ***23.2*** | ***33.9*** | ***52.0*** | ***14.1*** | ***33.6*** | ***59.0*** | ***335 334*** |
| Non PPP Training | 9.5 | 24.4 | 33.9 | 49.1 | 17.0 | 44.7 | 66.6 | 166 488 |
| PPP Training | 14.4 | 24.7 | 39.2 | 50.7 | 10.1 | 20.7 | 53.7 | 21 691 |
| Training in Job Search Techniques | 14.1 | 25.9 | 40.0 | 54.1 | 5.9 | 19.3 | 53.5 | 80 623 |
| Work for the Dole | 8.2 | 16.8 | 25.0 | 65.2 | 9.9 | 16.6 | 38.4 | 30 457 |
| Voluntary Work | 6.7 | 20.8 | 27.5 | 53.3 | 19.2 | 13.1 | 37.0 | 7 223 |
| Work Experience | 11.0 | 20.1 | 31.1 | 55.7 | 13.2 | 16.6 | 42.6 | 3 073 |
| Other Activity | 8.9 | 14.0 | 22.9 | 49.6 | 27.5 | 47.7 | 65.1 | 24 788 |

**Not published (n.p.)** indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to job seekers who exited an activity in the 12 months to September 2011, with outcomes measured around 3 months later. The results for some smaller individual activities, such as Drought Force and Green Corps, are not shown but are included in the relevant sub‑totals and totals. Outcomes for part-time or casual employment (paid), non-vocational activities, Community Development Employment Projects and New Enterprise Incentive Scheme are excluded from this table.

For activities, the 'in-scope population' shows the number of exits from activity placements in the reference period. For further details regarding the in-scope populations shown in this report, see the 'Sampling, In-scope populations and Results' section on page 31.

1.Outcomes for job seekers who undertook an Intensive Activity.

2.Outcomes for job seekers who undertook an activity in the Work Experience Phase.

3.Outcomes for job seekers who undertook activities that were not classified as part of their intensive activity or work experience phases.

4.Outcomes for job seekers who undertook an activity at any time in assistance.

## Table 2.8 – JSA Work for the Dole Outcomes - December 2011

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Employed Full-time  (%) | Employed Part-time  (%) | Employed total  (%) | Unemployed  (%) | Not in the Labour Force  (%) | Education & training  (%) | Positive Outcome  (%) | In-scope population  (no.) |
| ***Age Group (Years)*** | | | | | | | | |
| 15 to 20 | n.p. | n.p. | 28.3 | n.p. | n.p. | 26.5 | 45.5 | 4 009 |
| 21 to 24 | n.p. | n.p. | 23.1 | n.p. | n.p. | 25.4 | 41.9 | 5 223 |
| 25 to 34 | n.p. | n.p. | 28.5 | n.p. | n.p. | 15.4 | 41.3 | 7 595 |
| 35 to 49 | 6.7 | 18.4 | 25.1 | 66.3 | 8.6 | 14.7 | 37.7 | 11 262 |
| 50 or more | n.p. | n.p. | 15.3 | 63.6 | 21.2 | n.p. | 22.4 | 2 368 |
| ***Duration of Unemployment (Months)*** | | | | | | | | |
| 0 to less than 6 | n.p. | n.p. | 31.9 | n.p. | n.p. | n.p. | 41.1 | 2 505 |
| 6 to less than 12 | n.p. | n.p. | 39.7 | n.p. | n.p. | n.p. | 46.0 | 1 710 |
| 12 to less than 24 | 10.2 | 16.9 | 27.1 | 61.4 | 11.5 | 22.8 | 47.0 | 8 921 |
| 24 to less than 36 | n.p. | n.p. | 26.1 | n.p. | n.p. | 18.5 | 40.9 | 5 175 |
| 36 or more | n.p. | n.p. | 19.4 | 70.5 | 10.0 | 12.8 | 29.8 | 12 146 |
| ***Educational Attainment*** | | | | | | | | |
| Less than Year 10 | n.p. | n.p. | 19.4 | 68.4 | 12.2 | 13.7 | 31.6 | 5 011 |
| Year 10 or 11 | n.p. | n.p. | 24.7 | 65.3 | 10.0 | 8.5 | 32.9 | 10 358 |
| Year 12 | n.p. | n.p. | 30.2 | n.p. | n.p. | n.p. | 41.6 | 4 474 |
| University | n.p. | n.p. | 20.4 | n.p. | n.p. | 29.4 | 46.5 | 2 577 |
| Vocational | 12.6 | 16.6 | 29.1 | 60.6 | 10.2 | 23.6 | 43.6 | 8 017 |
| ***Gender*** | | | | | | | | |
| Males | 9.8 | 14.0 | 23.8 | 68.3 | 7.9 | 12.5 | 34.0 | 20 326 |
| Females | 5.8 | 20.8 | 26.6 | 60.3 | 13.1 | 23.5 | 45.5 | 10 131 |
| ***Equity Groups*** | | | | | | | | |
| Disability | n.p. | n.p. | 20.2 | 64.0 | 15.8 | n.p. | 30.9 | 4 610 |
| Indigenous | n.p. | n.p. | n.p. | 73.6 | n.p. | n.p. | 27.3 | 4 452 |
| CALD | n.p. | n.p. | 21.3 | 66.1 | 12.5 | 23.1 | 42.7 | 4 096 |
| Sole Parents | n.p. | n.p. | 26.2 | n.p. | n.p. | 18.7 | 42.3 | 2 201 |
| ***Income Support Type1*** | | | | | | | | |
| Newstart Allowance | 8.5 | 16.1 | 24.5 | 65.5 | 10.0 | 14.6 | 36.6 | 23 468 |
| Youth Allowance (other) | n.p. | n.p. | 27.7 | n.p. | n.p. | 26.2 | 45.0 | 3 791 |
| Parenting Payment Single | n.p. | n.p. | 25.6 | n.p. | n.p. | 19.0 | 42.0 | 2 158 |
| **TOTAL** | **8.2** | **16.8** | **25.0** | **65.2** | **9.9** | **16.6** | **38.4** | **30 457** |

**Not published (n.p.)** indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who exited Work for the Dole placements in the 12 months to September 2011, with outcomes measured around 3 months later.

1.Outcomes for job seekers not on income support or other income support types are not reported separately but included in the overall total.

## Table 2.9 - JSA Training in Job Search Techniques Outcomes - December 2011

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Employed Full-time  (%) | Employed Part-time  (%) | Employed total  (%) | Unemployed  (%) | Not in the Labour Force  (%) | Education & training  (%) | Positive Outcome  (%) | In-scope population  (no.) |
| ***Age Group (Years)*** | | | | | | | | |
| 15 to 20 | 12.1 | 28.3 | 40.4 | 51.9 | 7.7 | 28.1 | 56.7 | 12 522 |
| 21 to 24 | 16.4 | 27.1 | 43.5 | 50.2 | 6.3 | 27.6 | 63.5 | 16 100 |
| 25 to 34 | 18.5 | 24.5 | 43.0 | 50.8 | 6.2 | 20.6 | 56.6 | 20 261 |
| 35 to 49 | 12.7 | 25.0 | 37.6 | 57.3 | 5.0 | 14.3 | 48.4 | 22 024 |
| 50 or more | 11.5 | 26.8 | 38.3 | 56.0 | 5.7 | 13.5 | 47.9 | 9 716 |
| ***Duration of Unemployment (Months)*** | | | | | | | | |
| 0 to less than 6 | 15.6 | 27.5 | 43.1 | 51.0 | 5.9 | 19.6 | 56.4 | 54 279 |
| 6 to less than 12 | 12.7 | 25.1 | 37.8 | 57.5 | 4.7 | 18.3 | 50.6 | 12 906 |
| 12 to less than 24 | 11.5 | 22.7 | 34.2 | n.p. | n.p. | 25.1 | 54.5 | 6 545 |
| 24 to less than 36 | n.p. | n.p. | 28.3 | n.p. | n.p. | n.p. | 34.7 | 3 039 |
| 36 or more | n.p. | n.p. | 16.8 | n.p. | n.p. | 11.1 | 26.5 | 3 854 |
| ***Educational Attainment*** | | | | | | | | |
| Less than Year 10 | n.p. | n.p. | 35.2 | n.p. | n.p. | 15.0 | 44.2 | 4 515 |
| Year 10 or 11 | 10.9 | 23.6 | 34.5 | 56.3 | 9.2 | 17.1 | 47.9 | 18 079 |
| Year 12 | 13.7 | 28.6 | 42.3 | 52.3 | 5.4 | 23.9 | 57.7 | 18 710 |
| University | 18.0 | 28.1 | 46.1 | 49.6 | 4.2 | 22.1 | 60.9 | 15 794 |
| Vocational | 14.5 | 23.9 | 38.4 | 56.2 | 5.4 | 15.2 | 49.7 | 23 453 |
| ***Gender*** | | | | | | | | |
| Males | 17.6 | 20.8 | 38.3 | 56.2 | 5.4 | 16.6 | 50.6 | 49 508 |
| Females | 9.6 | 33.0 | 42.6 | 50.9 | 6.5 | 22.9 | 57.6 | 31 115 |
| ***Equity Groups*** | | | | | | | | |
| Disability | 8.2 | 24.4 | 32.6 | 58.3 | 9.2 | 12.4 | 41.5 | 7 468 |
| Indigenous | n.p. | n.p. | 22.7 | n.p. | n.p. | n.p. | 33.0 | 4 184 |
| CALD | 13.6 | 22.3 | 35.9 | 58.1 | 6.0 | 24.8 | 54.8 | 15 113 |
| Sole Parents | n.p. | n.p. | 36.5 | n.p. | n.p. | 20.2 | 53.2 | 2 358 |
| ***Income Support Type1*** | | | | | | | | |
| Newstart Allowance | 14.4 | 25.0 | 39.3 | 55.2 | 5.4 | 17.9 | 52.3 | 62 891 |
| Youth Allowance (other) | 9.9 | 27.9 | 37.7 | 55.2 | 7.0 | 27.2 | 53.4 | 10 591 |
| Parenting Payment Single | n.p. | n.p. | 39.1 | n.p. | n.p. | 21.2 | 56.6 | 2 247 |
| Not on income support | 25.9 | 33.6 | 59.5 | n.p. | n.p. | 22.5 | 70.0 | 3 506 |
| **TOTAL** | **14.1** | **25.9** | **40.0** | **54.1** | **5.9** | **19.3** | **53.5** | **80 623** |

**Not published (n.p.)** indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who exited Training in Job Search Techniques placements in the 12 months to September 2011, with outcomes measured around 3 months later.

1.Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

## Table 2.10 - JSA Employment & Positive Outcomes by Region - December 2011

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Stream 1 Employed  (%) | Stream 2 Employed  (%) | Stream 3 Employed  (%) | Stream 4 Employed  (%) | Stream 1 Positive Outcomes  (%) | Stream 2 Positive Outcomes  (%) | Stream 3 Positive Outcomes  (%) | Stream 4 Positive Outcomes  (%) |
| ***New South Wales*** | ***60.7*** | ***52.3*** | ***36.8*** | ***26.3*** | ***71.8*** | ***65.9*** | ***53.3*** | ***40.5*** |
| Sydney | 57.7 | 48.3 | 32.4 | 24.5 | 70.0 | 65.1 | 53.7 | 40.4 |
| Hunter and North Coast | 65.4 | 56.5 | 43.8 | 25.8 | 74.7 | 66.3 | 53.3 | 33.3 |
| Western NSW | 70.3 | 54.0 | 35.1 | 21.3 | 77.1 | 60.2 | 51.6 | 43.2 |
| Southern NSW1 | 61.1 | 58.8 | 44.7 | 31.1 | 68.7 | 69.7 | 53.3 | 50.7 |
| Northern NSW | 67.6 | 55.5 | 38.5 | 34.0 | 79.3 | 67.0 | 52.8 | 42.5 |
| ***Victoria*** | ***59.9*** | ***55.5*** | ***40.1*** | ***29.0*** | ***73.9*** | ***68.4*** | ***58.5*** | ***44.7*** |
| Melbourne | 58.7 | 54.6 | 38.6 | 30.2 | 72.9 | 68.1 | 61.2 | 43.8 |
| Eastern Victoria | 59.5 | 55.2 | 43.8 | 29.0 | 69.9 | 69.5 | 55.5 | 48.6 |
| Western Victoria | 66.3 | 59.4 | 41.6 | 19.8 | 80.1 | 69.1 | 51.6 | 39.3 |
| ***Queensland*** | ***61.5*** | ***57.9*** | ***38.2*** | ***34.4*** | ***70.4*** | ***68.4*** | ***49.1*** | ***44.6*** |
| Brisbane | 62.1 | 58.3 | 37.3 | 37.0 | 71.0 | 68.8 | 50.0 | 46.0 |
| Southern Queensland | 61.7 | 59.0 | 37.8 | 30.0 | 70.0 | 69.0 | 47.1 | 44.4 |
| Central and North Queensland | 60.4 | 57.2 | 40.2 | 32.0 | 69.0 | 67.6 | 49.3 | 41.7 |
| ***Western Australia*** | ***61.9*** | ***53.9*** | ***33.0*** | ***35.4*** | ***71.7*** | ***66.1*** | ***47.9*** | ***47.2*** |
| Perth | 62.5 | 54.0 | 35.5 | 32.9 | 74.0 | 66.6 | 53.3 | 44.6 |
| Greater Western Australia | 59.6 | 53.1 | 29.2 | 44.1 | 62.4 | 63.8 | 39.8 | 57.1 |
| ***South Australia*** | ***57.4*** | ***57.7*** | ***41.0*** | ***24.1*** | ***68.4*** | ***68.5*** | ***57.1*** | ***38.0*** |
| Adelaide | 55.6 | 56.5 | 41.0 | 27.3 | 66.9 | 68.8 | 59.9 | 40.5 |
| South Australia Country | 63.5 | 59.9 | 38.8 | 16.8 | 73.3 | 67.5 | 49.7 | 31.9 |
| ***Tasmania*** | ***69.3*** | ***54.2*** | ***43.8*** | ***25.9*** | ***77.6*** | ***65.6*** | ***56.1*** | ***39.3*** |
| ***Northern Territory*** | ***67.3*** | ***49.0*** | ***36.5*** | ***26.1*** | ***79.5*** | ***55.7*** | ***47.7*** | ***37.9*** |
| **Australia** | **60.7** | **55.0** | **37.9** | **29.0** | **71.9** | **67.3** | **53.7** | **42.4** |

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to September 2011, with outcomes measured around 3 months later.

1.Outcomes for the ACT are included in the Southern NSW region.

# 3. Disability Employment Services (DES)

## Table 3.1 - DES Employment Assistance/Post Placement Support Outcomes - December 2011

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Employed Full-time  (%) | Employed Part-time  (%) | Employed total  (%) | Unemployed  (%) | Not in the Labour Force  (%) | Education & training  (%) | Positive Outcome  (%) | In-scope population  (no.) |
| ***Age Group (Years)*** | | | | | | | | |
| 15 to 20 | 11.0 | 31.8 | 42.9 | 40.0 | 17.2 | 29.3 | 59.1 | 16 095 |
| 21 to 24 | 13.9 | 28.9 | 42.8 | 38.6 | 18.6 | 19.4 | 54.5 | 11 386 |
| 25 to 34 | 11.6 | 26.6 | 38.3 | 38.2 | 23.5 | 12.5 | 45.7 | 25 222 |
| 35 to 49 | 10.4 | 27.4 | 37.8 | 34.6 | 27.6 | 11.0 | 45.4 | 50 263 |
| 50 or more | 6.9 | 26.2 | 33.1 | 31.1 | 35.9 | 9.1 | 39.6 | 37 921 |
| ***Duration of Unemployment (Months)*** | | | | | | | | |
| 0 to less than 6 | 12.3 | 29.9 | 42.2 | 29.3 | 28.5 | 15.8 | 51.3 | 44 497 |
| 6 to less than 12 | 13.4 | 27.5 | 40.9 | 31.6 | 27.5 | 12.1 | 48.3 | 19 598 |
| 12 to less than 24 | 10.1 | 27.6 | 37.6 | 35.3 | 27.0 | 11.1 | 45.3 | 26 727 |
| 24 to less than 36 | 7.6 | 26.2 | 33.8 | 36.7 | 29.4 | 13.4 | 43.0 | 15 146 |
| 36 or more | 4.2 | 25.1 | 29.3 | 41.1 | 29.6 | 9.8 | 36.9 | 34 919 |
| ***Educational Attainment*** | | | | | | | | |
| Less than Year 10 | 5.7 | 23.4 | 29.0 | 34.0 | 37.0 | 11.2 | 38.0 | 26 872 |
| Year 10 or 11 | 9.1 | 26.7 | 35.8 | 34.9 | 29.3 | 9.0 | 41.8 | 43 681 |
| Year 12 | 10.0 | 27.6 | 37.6 | 35.8 | 26.6 | 14.7 | 47.2 | 20 759 |
| University | 10.8 | 30.7 | 41.4 | 34.8 | 23.8 | 15.5 | 50.6 | 15 174 |
| Vocational | 13.9 | 28.3 | 42.3 | 32.9 | 24.9 | 10.8 | 49.1 | 23 652 |
| ***Gender*** | | | | | | | | |
| Males | 12.3 | 24.5 | 36.8 | 37.1 | 26.1 | 10.3 | 43.4 | 84 127 |
| Females | 6.1 | 31.2 | 37.3 | 31.1 | 31.6 | 15.7 | 47.7 | 56 760 |
| ***Equity Groups*** | | | | | | | | |
| Indigenous | 10.0 | 21.1 | 31.1 | 37.1 | 31.8 | 11.2 | 39.2 | 6 544 |
| CALD | 5.6 | 22.8 | 28.4 | 35.2 | 36.3 | 14.0 | 39.5 | 25 827 |
| Sole Parents | 4.1 | 31.2 | 35.3 | 34.0 | 30.7 | 15.3 | 47.0 | 6 515 |
| ***Income Support Type1*** | | | | | | | | |
| Newstart Allowance | 11.0 | 25.9 | 36.9 | 34.9 | 28.2 | 9.9 | 43.9 | 80 283 |
| Youth Allowance (other) | 12.8 | 27.6 | 40.4 | 44.6 | 15.0 | 19.1 | 51.5 | 5 345 |
| Disability Support Pension | 4.4 | 30.0 | 34.5 | 34.6 | 30.9 | 14.1 | 43.4 | 33 775 |
| Parenting Payment Single | 4.2 | 31.0 | 35.2 | 34.3 | 30.5 | 15.5 | 47.2 | 6 317 |
| Parenting Payment Partnered | 2.3 | 22.4 | 24.7 | 33.2 | 42.1 | 19.7 | 40.2 | 1 367 |
| Not on income support | 16.7 | 32.0 | 48.6 | 31.2 | 20.2 | 22.0 | 58.8 | 11 624 |
| **TOTAL** | **9.5** | **27.5** | **37.0** | **34.5** | **28.5** | **12.6** | **45.2** | **140 887** |

This table refers to outcomes for job seekers who participated in DES Employment Assistance/Post Placement Support (both in Disability Management Service and Employment Support Service) in the 12 months to September 2011, with outcomes measured around 3 months later.

1.Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

## Table 3.2 - DES Employment Assistance/Post Placement Support delivered through Disability Management Service - Outcomes - December 2011

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Employed Full-time  (%) | Employed Part-time  (%) | Employed total  (%) | Unemployed  (%) | Not in the Labour Force  (%) | Education & training  (%) | Positive Outcome  (%) | In-scope population  (no.) |
| ***Age Group (Years)*** | | | | | | | | |
| 15 to 20 | 11.4 | 28.2 | 39.6 | 40.6 | 19.8 | 30.8 | 57.4 | 3 573 |
| 21 to 24 | 21.9 | 24.8 | 46.7 | 35.3 | 18.0 | 22.9 | 59.5 | 4 215 |
| 25 to 34 | 18.7 | 23.6 | 42.3 | 35.5 | 22.2 | 12.9 | 49.9 | 11 097 |
| 35 to 49 | 13.7 | 28.4 | 42.1 | 32.1 | 25.7 | 10.0 | 48.7 | 26 528 |
| 50 or more | 8.7 | 27.6 | 36.3 | 29.1 | 34.6 | 8.6 | 42.3 | 20 648 |
| ***Duration of Unemployment (Months)*** | | | | | | | | |
| 0 to less than 6 | 16.0 | 29.6 | 45.6 | 26.7 | 27.7 | 14.1 | 53.5 | 20 188 |
| 6 to less than 12 | 16.7 | 27.1 | 43.9 | 29.2 | 26.9 | 9.5 | 49.8 | 11 175 |
| 12 to less than 24 | 12.1 | 27.1 | 39.2 | 33.9 | 26.9 | 10.1 | 46.3 | 15 213 |
| 24 to less than 36 | 9.9 | 27.5 | 37.4 | 32.9 | 29.7 | 12.0 | 45.4 | 7 259 |
| 36 or more | 4.8 | 25.2 | 30.0 | 39.7 | 30.3 | 9.0 | 37.0 | 12 226 |
| ***Educational Attainment*** | | | | | | | | |
| Less than Year 10 | 7.7 | 22.2 | 29.8 | 33.1 | 37.0 | 9.7 | 37.9 | 11 426 |
| Year 10 or 11 | 12.3 | 27.8 | 40.1 | 31.5 | 28.4 | 7.5 | 45.0 | 21 282 |
| Year 12 | 12.8 | 28.3 | 41.2 | 32.5 | 26.3 | 13.9 | 49.5 | 10 025 |
| University | 13.0 | 31.8 | 44.7 | 31.9 | 23.4 | 15.8 | 53.7 | 8 264 |
| Vocational | 17.3 | 29.0 | 46.3 | 30.8 | 22.9 | 10.0 | 52.3 | 12 896 |
| ***Gender*** | | | | | | | | |
| Males | 16.8 | 22.6 | 39.4 | 35.1 | 25.4 | 9.0 | 45.3 | 38 256 |
| Females | 7.7 | 33.1 | 40.8 | 28.1 | 31.2 | 13.8 | 49.6 | 27 805 |
| ***Equity Groups*** | | | | | | | | |
| Indigenous | 12.8 | 20.0 | 32.8 | 35.9 | 31.3 | 6.1 | 37.4 | 2 854 |
| CALD | 6.7 | 24.9 | 31.6 | 33.8 | 34.7 | 13.6 | 42.2 | 14 519 |
| Sole Parents | 5.2 | 35.0 | 40.1 | 29.4 | 30.4 | 13.8 | 50.0 | 4 102 |
| ***Income Support Type1*** | | | | | | | | |
| Newstart Allowance | 13.5 | 27.5 | 41.0 | 32.7 | 26.3 | 9.7 | 47.4 | 48 990 |
| Youth Allowance (other) | 15.6 | 28.6 | 44.2 | 41.3 | 14.5 | 20.9 | 54.3 | 1 857 |
| Disability Support Pension | 5.3 | 24.7 | 30.0 | 26.1 | 43.9 | 10.6 | 37.2 | 4 878 |
| Parenting Payment Single | 5.2 | 35.4 | 40.5 | 29.0 | 30.4 | 13.9 | 50.4 | 4 045 |
| Parenting Payment Partnered | 2.4 | 24.8 | 27.2 | 30.3 | 42.6 | 18.9 | 42.3 | 849 |
| Not on income support | 18.0 | 26.4 | 44.4 | 32.0 | 23.7 | 19.3 | 54.5 | 4 600 |
| **TOTAL** | **12.5** | **27.6** | **40.1** | **31.9** | **28.0** | **11.2** | **47.3** | **66 061** |

This table refers tooutcomes for job seekers who participated in DES Employment Assistance/Post Placement Support through Disability Management Service in the 12 months to September 2011, with outcomes measured around 3 months later.

1.Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

## Table 3.3 - DES Employment Assistance/Post Placement Support delivered through Employment Support Service - Outcomes - December 2011

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Employed Full-time  (%) | Employed Part-time  (%) | Employed total  (%) | Unemployed  (%) | Not in the Labour Force  (%) | Education & training  (%) | Positive Outcome  (%) | In-scope population  (no.) |
| ***Age Group (Years)*** | | | | | | | | |
| 15 to 20 | 10.8 | 32.6 | 43.4 | 40.1 | 16.5 | 28.9 | 59.5 | 12 522 |
| 21 to 24 | 9.9 | 31.3 | 41.2 | 39.5 | 19.2 | 17.7 | 52.4 | 7 171 |
| 25 to 34 | 6.4 | 29.0 | 35.5 | 40.0 | 24.5 | 12.3 | 42.8 | 14 125 |
| 35 to 49 | 6.7 | 26.3 | 32.9 | 37.4 | 29.6 | 12.0 | 41.6 | 23 735 |
| 50 or more | 4.7 | 24.4 | 29.2 | 33.5 | 37.3 | 9.7 | 36.4 | 17 273 |
| ***Duration of Unemployment (Months)*** | | | | | | | | |
| 0 to less than 6 | 9.2 | 30.2 | 39.4 | 31.8 | 28.8 | 17.4 | 49.6 | 24 309 |
| 6 to less than 12 | 8.9 | 28.0 | 37.0 | 34.9 | 28.2 | 15.5 | 46.3 | 8 423 |
| 12 to less than 24 | 7.3 | 28.1 | 35.4 | 37.3 | 27.2 | 12.6 | 43.8 | 11 514 |
| 24 to less than 36 | 5.5 | 25.0 | 30.5 | 40.5 | 29.0 | 15.0 | 40.9 | 7 887 |
| 36 or more | 3.9 | 25.2 | 29.1 | 41.9 | 29.0 | 10.2 | 37.1 | 22 693 |
| ***Educational Attainment*** | | | | | | | | |
| Less than Year 10 | 4.1 | 24.3 | 28.4 | 35.0 | 36.6 | 12.5 | 38.2 | 15 446 |
| Year 10 or 11 | 6.0 | 25.7 | 31.7 | 38.2 | 30.1 | 10.4 | 38.8 | 22 399 |
| Year 12 | 7.3 | 27.2 | 34.5 | 39.0 | 26.5 | 15.8 | 45.4 | 10 734 |
| University | 8.2 | 29.1 | 37.3 | 38.5 | 24.3 | 15.2 | 46.9 | 6 910 |
| Vocational | 10.0 | 27.7 | 37.7 | 35.3 | 27.0 | 11.8 | 45.3 | 10 756 |
| ***Gender*** | | | | | | | | |
| Males | 8.6 | 26.2 | 34.8 | 38.8 | 26.5 | 11.5 | 42.0 | 45 871 |
| Females | 4.6 | 29.3 | 33.9 | 34.4 | 31.7 | 17.7 | 45.9 | 28 955 |
| ***Equity Groups*** | | | | | | | | |
| Indigenous | 7.7 | 21.8 | 29.5 | 38.2 | 32.4 | 14.5 | 39.7 | 3 690 |
| CALD | 4.3 | 20.2 | 24.5 | 37.0 | 38.5 | 14.4 | 36.2 | 11 308 |
| Sole Parents | 2.4 | 25.0 | 27.4 | 41.3 | 31.3 | 17.6 | 42.1 | 2 413 |
| ***Income Support Type1*** | | | | | | | | |
| Newstart Allowance | 7.3 | 23.3 | 30.6 | 38.2 | 31.1 | 10.1 | 38.4 | 31 293 |
| Youth Allowance (other) | 10.7 | 26.8 | 37.6 | 47.9 | 14.5 | 18.3 | 49.9 | 3 488 |
| Disability Support Pension | 4.3 | 31.0 | 35.2 | 36.2 | 28.6 | 14.7 | 44.5 | 28 897 |
| Parenting Payment Single | 2.6 | 23.6 | 26.2 | 43.0 | 30.8 | 17.8 | 41.6 | 2 272 |
| Parenting Payment Partnered | 3.4 | 16.7 | 20.0 | 41.5 | 38.4 | 23.5 | 38.3 | 518 |
| Not on income support | 16.0 | 35.6 | 51.6 | 30.6 | 17.8 | 23.6 | 61.8 | 7 024 |
| **TOTAL** | **6.9** | **27.5** | **34.4** | **37.0** | **28.6** | **14.0** | **43.6** | **74 826** |

This table refers to outcomes for job seekers who participated in DES Employment Assistance/Post Placement Support through Employment Support Service in the 12 months to September 2011, with outcomes measured around 3 months later.

1.Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

## Table 3.4 - DES Ongoing Support Outcomes - December 2011

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Employed Full-time  (%) | Employed Part-time  (%) | Employed total  (%) | Unemployed  (%) | | Not in the Labour Force  (%) | Education & training  (%) | Positive Outcome  (%) | In-scope population  (no.) |
| ***Age Group (Years)*** | | | | | | | | | |
| 15 to 20 | 25.6 | 49.6 | 75.1 | 19.9 | | 5.0 | 21.1 | 78.0 | 2 778 |
| 21 to 24 | 27.7 | 54.1 | 81.8 | 14.7 | | 3.4 | 14.5 | 84.7 | 2 615 |
| 25 to 34 | 23.0 | 56.7 | 79.7 | 15.0 | | 5.3 | 9.7 | 81.7 | 5 021 |
| 35 to 49 | 18.8 | 60.1 | 78.9 | 13.7 | | 7.4 | 8.9 | 81.2 | 6 648 |
| 50 or more | 15.8 | 61.0 | 76.7 | 14.0 | | 9.3 | 6.7 | 77.7 | 4 017 |
| ***Duration of Unemployment (Months)*** | | | | | | | | | |
| 0 to less than 6 | 37.9 | 42.8 | 80.6 | 13.7 | 5.6 | | 9.0 | 82.9 | 3 327 |
| 6 to less than 12 | 31.8 | 48.6 | 80.4 | 15.0 | 4.5 | | 16.9 | 83.9 | 2 856 |
| 12 to less than 24 | 18.8 | 56.4 | 75.3 | 17.3 | 7.4 | | 12.9 | 77.3 | 3 726 |
| 24 to less than 36 | 17.0 | 61.7 | 78.7 | 13.4 | 7.9 | | 11.4 | 80.8 | 2 402 |
| 36 or more | 13.6 | 64.6 | 78.2 | 14.4 | 7.3 | | 8.1 | 80.2 | 8 768 |
| ***Educational Attainment*** | | | | | | | | | |
| Less than Year 10 | 10.8 | 65.3 | 76.2 | 14.2 | | 9.6 | 8.0 | 77.8 | 3 857 |
| Year 10 or 11 | 22.9 | 57.0 | 79.9 | 14.1 | | 6.0 | 8.9 | 81.0 | 5 524 |
| Year 12 | 22.0 | 57.2 | 79.2 | 14.8 | | 6.0 | 12.4 | 82.7 | 2 971 |
| University | 23.3 | 54.2 | 77.5 | 17.5 | | 4.9 | 11.9 | 79.1 | 1 819 |
| Vocational | 21.3 | 53.9 | 75.2 | 18.1 | | 6.7 | 8.4 | 78.3 | 2 728 |
| ***Gender*** | | | | | | | | | |
| Males | 25.3 | 52.9 | 78.2 | 15.6 | | 6.2 | 10.0 | 80.4 | 13 013 |
| Females | 12.9 | 65.7 | 78.6 | 13.7 | | 7.7 | 11.0 | 80.6 | 8 066 |
| ***Equity Groups*** | | | | | | | | | |
| Indigenous | 23.9 | 54.6 | 78.5 | 9.8 | | 11.7 | 17.1 | 78.5 | 607 |
| CALD | 19.7 | 55.8 | 75.4 | 16.8 | | 7.7 | 12.9 | 78.5 | 2 293 |
| Sole Parents | 9.7 | 69.8 | 79.5 | 7.7 | | 12.8 | 9.2 | 81.9 | 431 |
| ***Income Support Type1*** | | | | | | | | | |
| Newstart Allowance | 8.8 | 63.2 | 71.9 | 18.0 | | 10.1 | 7.7 | 73.8 | 4 153 |
| Disability Support Pension | 7.5 | 71.4 | 79.0 | 14.9 | | 6.2 | 11.2 | 81.5 | 8 610 |
| Not on income support | 47.3 | 35.1 | 82.4 | 13.6 | | 4.0 | 11.1 | 83.6 | 7 285 |
| **TOTAL** | **20.0** | **58.4** | **78.4** | **14.8** | | **6.8** | **10.4** | **80.5** | **21 079** |

This table refers to outcomes for all Job seekers who participated in DES Ongoing Support (both in Disability Management Service and Employment Support Service) in the 12 months to September 2011, with outcomes measured around 3 months later.

1.Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

# 4. Indigenous Employment Program (IEP)

## Table 4.1 - IEP Employment Related Activities Outcomes - December 2011

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Employed Full-time  (%) | Employed Part-time  (%) | Employed total  (%) | Unemployed  (%) | Not in the Labour Force  (%) | Education & training  (%) | Positive Outcome  (%) | In-scope population  (no.) |
| ***Age Group (Years)*** | | | | | | | | |
| 15 to 20 | 51.1 | 23.8 | 74.9 | n.p. | n.p. | 39.1 | 80.0 | 5 012 |
| 21 to 24 | 60.4 | 16.4 | 76.8 | n.p. | n.p. | 23.1 | 78.2 | 2 598 |
| 25 to 34 | 44.5 | 23.2 | 67.7 | n.p. | n.p. | 16.1 | 70.8 | 3 639 |
| 35 to 49 | 43.4 | 30.1 | 73.5 | n.p. | n.p. | 18.6 | 78.8 | 3 335 |
| 50 or more | 45.4 | 33.5 | 78.9 | n.p. | n.p. | n.p. | 81.6 | 747 |
| ***Duration of Unemployment (Months)*** | | | | | | | | |
| 0 to less than 6 | 54.9 | 20.7 | 75.6 | 19.6 | 4.8 | 25.6 | 79.1 | 4 401 |
| 6 to less than 12 | 48.0 | 27.4 | 75.4 | n.p. | n.p. | 19.1 | 78.1 | 2 139 |
| 12 to less than 24 | 48.0 | 22.5 | 70.5 | n.p. | n.p. | 21.8 | 76.3 | 2 904 |
| 24 to less than 36 | 32.6 | 39.6 | 72.2 | n.p. | n.p. | 17.3 | 74.7 | 1 462 |
| 36 or more | 44.1 | 22.7 | 66.8 | n.p. | n.p. | 20.6 | 70.2 | 2 874 |
| ***Educational Attainment*** | | | | | | | | |
| Less than Year 10 | 33.3 | 24.5 | 57.8 | n.p. | n.p. | 11.2 | 60.5 | 2 116 |
| Year 10 or 11 | 49.0 | 22.7 | 71.7 | 23.2 | 5.2 | 21.9 | 75.6 | 5 312 |
| Year 12 | 57.9 | 20.7 | 78.6 | n.p. | n.p. | 27.5 | 79.9 | 2 062 |
| University | 47.0 | 33.6 | 80.6 | n.p. | n.p. | n.p. | 92.8 | 467 |
| Vocational | 50.7 | 24.5 | 75.2 | n.p. | n.p. | 19.0 | 78.6 | 2 835 |
| ***Gender*** | | | | | | | | |
| Males | 52.4 | 17.2 | 69.6 | 27.2 | 3.2 | 20.6 | 73.9 | 9 581 |
| Females | 43.5 | 35.7 | 79.2 | 14.6 | 6.2 | 28.8 | 82.7 | 5 750 |
| ***Equity Groups*** | | | | | | | | |
| Disability | 35.5 | 30.8 | 66.4 | 20.4 | 13.2 | 16.4 | 70.6 | 1 427 |
| Sole Parents | 33.2 | 45.9 | 79.1 | n.p. | n.p. | 21.4 | 83.3 | 1 046 |
| ***Income Support Type1*** | | | | | | | | |
| Newstart Allowance | 32.2 | 21.2 | 53.4 | n.p. | n.p. | 15.7 | 59.9 | 3 016 |
| Youth Allowance (other) | n.p. | n.p. | 58.7 | n.p. | n.p. | n.p. | 62.9 | 881 |
| Parenting Payment Single | 28.9 | 48.5 | 77.4 | n.p. | n.p. | 21.1 | 81.9 | 968 |
| Not on income support | 57.5 | 24.0 | 81.5 | 15.5 | 2.9 | 26.5 | 84.0 | 9 524 |
| **TOTAL** | **48.4** | **25.1** | **73.5** | **22.2** | **4.3** | **24.0** | **77.4** | **15 331** |

**Not published (n.p.)** indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in IEP Employment Related Activities in the 12 months to September 2011, with outcomes measured around 3 months later.

1.Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

## Table 4.2 - IEP Non-Employment Related Activities Outcomes - December 2011

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Employed Full-time  (%) | Employed Part-time  (%) | Employed total  (%) | Unemployed  (%) | Not in the Labour Force  (%) | Education & training  (%) | Positive Outcome  (%) | In-scope population  (no.) |
| ***Age Group (Years)*** | | | | | | | | |
| 15 to 20 | 20.1 | 25.3 | 45.5 | 41.7 | 12.8 | 47.4 | 69.8 | 5 346 |
| 21 to 24 | 26.2 | 16.7 | 42.9 | n.p. | n.p. | 25.7 | 57.4 | 2 094 |
| 25 to 34 | 28.7 | 24.8 | 53.5 | n.p. | n.p. | 27.6 | 64.5 | 2 783 |
| 35 to 49 | 27.2 | 25.5 | 52.7 | n.p. | n.p. | 18.8 | 59.1 | 2 596 |
| 50 or more | n.p. | n.p. | 52.2 | n.p. | n.p. | n.p. | 61.3 | 540 |
| ***Duration of Unemployment (Months)*** | | | | | | | | |
| 0 to less than 6 | 30.7 | 22.2 | 52.9 | 39.3 | 7.9 | 29.6 | 68.3 | 3 127 |
| 6 to less than 12 | 26.9 | 20.9 | 47.8 | n.p. | n.p. | 28.8 | 59.5 | 1 568 |
| 12 to less than 24 | 27.5 | 15.5 | 43.1 | n.p. | n.p. | 22.2 | 54.9 | 2 202 |
| 24 to less than 36 | 26.9 | 17.5 | 44.4 | n.p. | n.p. | n.p. | 53.8 | 1 416 |
| 36 or more | 23.4 | 25.0 | 48.5 | n.p. | n.p. | 22.8 | 57.1 | 2 724 |
| ***Educational Attainment*** | | | | | | | | |
| Less than Year 10 | 22.4 | 17.9 | 40.2 | n.p. | n.p. | 23.4 | 53.6 | 1 952 |
| Year 10 or 11 | 25.6 | 20.4 | 45.9 | 47.7 | 6.3 | 21.1 | 55.9 | 4 709 |
| Year 12 | 34.8 | 20.1 | 54.9 | n.p. | n.p. | 27.6 | 65.3 | 1 546 |
| University | n.p. | n.p. | 52.1 | n.p. | n.p. | 35.4 | 77.7 | 314 |
| Vocational | 30.6 | 21.4 | 52.0 | n.p. | n.p. | 24.3 | 62.3 | 2 121 |
| ***Gender*** | | | | | | | | |
| Males | 26.8 | 20.3 | 47.0 | 42.9 | 10.0 | 30.6 | 62.6 | 8 212 |
| Females | 22.4 | 27.3 | 49.7 | 42.4 | 7.9 | 35.9 | 66.4 | 5 147 |
| ***Equity Groups*** | | | | | | | | |
| Disability | 22.4 | 21.3 | 43.6 | n.p. | n.p. | 17.1 | 54.1 | 1 355 |
| Sole Parents | 22.8 | 22.2 | 45.0 | n.p. | n.p. | 30.8 | 57.8 | 1 013 |
| ***Income Support Type1*** | | | | | | | | |
| Newstart Allowance | 19.4 | 19.6 | 39.0 | n.p. | n.p. | 15.0 | 48.5 | 4 414 |
| Youth Allowance (other) | 18.8 | 15.5 | 34.4 | n.p. | n.p. | 28.6 | 52.7 | 2 029 |
| Parenting Payment Single | 22.6 | 22.1 | 44.7 | n.p. | n.p. | 29.0 | 57.0 | 965 |
| Not on income support | 33.8 | 30.0 | 63.8 | 22.8 | 13.4 | 47.7 | 83.7 | 5 137 |
| **TOTAL** | **24.8** | **23.6** | **48.4** | **42.6** | **9.0** | **33.1** | **64.5** | **13 359** |

**Not published (n.p.)** indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who exited from IEP Non-Employment Related Activities in the 12 months to September 2011, with outcomes measured around 3 months later.

1.Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

# 5. Job seekers' Satisfaction

## Table 5.1 Job Seeker Satisfaction with JSA Assistance December 2011

|  |  |  |  |
| --- | --- | --- | --- |
|  | Satisfied or Very Satisfied (%) | Neither Satisfied nor Dissatisfied (%) | Dissatisfied or Very Dissatisfied (%) |
| ***Information provided about training and education options*** | | | |
| Streams 1-4 | 63.2 | 21.7 | 15.0 |
| Stream 1 | 50.7 | 27.7 | 21.7 |
| Stream 2 | 65.4 | 21.6 | 13.0 |
| Stream 3 | 71.9 | 17.8 | 10.4 |
| Stream 4 | 71.8 | 15.9 | 12.3 |
| ***Information provided about other support services*** | | | |
| Streams 1-4 | 59.8 | 23.6 | 16.7 |
| Stream 1 | 49.1 | 28.2 | 22.7 |
| Stream 2 | 60.5 | 25.2 | 14.4 |
| Stream 3 | 67.7 | 19.6 | 12.7 |
| Stream 4 | 68.2 | 17.3 | 14.5 |
| ***Help suited to circumstances*** | | | |
| Streams 1-4 | 62.7 | 19.5 | 17.7 |
| Stream 1 | 51.4 | 24.7 | 23.9 |
| Stream 2 | 64.3 | 19.3 | 16.3 |
| Stream 3 | 70.6 | 16.8 | 12.6 |
| Stream 4 | 71.0 | 13.7 | 15.2 |
| ***Staff treated job seeker as an individual*** | | | |
| Streams 1-4 | 79.1 | 12.7 | 8.3 |
| Stream 1 | 73.5 | 16.0 | 10.5 |
| Stream 2 | 81.2 | 11.5 | 7.4 |
| Stream 3 | 83.1 | 10.1 | 6.8 |
| Stream 4 | 80.8 | 11.9 | 7.3 |
| ***Staff treated job seeker with respect*** | | | |
| Streams 1-4 | 83.5 | 10.3 | 6.2 |
| Stream 1 | 79.9 | 13.0 | 7.1 |
| Stream 2 | 85.1 | 9.5 | 5.4 |
| Stream 3 | 86.0 | 8.5 | 5.6 |
| Stream 4 | 84.2 | 9.1 | 6.6 |
| ***Overall quality of service*** | | | |
| Streams 1-4 | 71.8 | 15.5 | 12.7 |
| Stream 1 | 62.4 | 20.4 | 17.2 |
| Stream 2 | 74.2 | 14.4 | 11.3 |
| Stream 3 | 78.0 | 12.6 | 9.4 |
| Stream 4 | 77.1 | 11.7 | 11.3 |

This table refers to job seekers who participated in JSA employment assistance in the 12 months to September 2011, with satisfaction levels measured around 3 months later.

# 6. Further Information

## Outcome Measures and Definitions

**Outcome Measures**

**Labour market outcomes**

* **Employment:** An employment outcome is achieved when a job seeker indicates they are employed. The employment outcome rate is the employed job seekers as a proportion of all job seekers.
* **Employed part-time:** The part-time employment rate is those working less than 35 hours per week as a proportion of all job seekers.
* **Employed full-time:** The full-time employment rate is those working 35 or more hours per week as a proportion of all job seekers.
* **Unemployed:** A job seeker is considered unemployed when they are not employed but are currently seeking employment. The unemployed outcome rate is the unemployed job seekers as a proportion of all job seekers.
* **Not in the Labour Force (NILF):** A job seeker is considered not in the labour force (NILF) when they are not working and are not currently looking for employment. The NILF outcome rate is NILF job seekers as a proportion of all job seekers.
* **Positive Outcome:** Recorded where a job seeker has achieved either an employment and/or education outcome. Positive outcomes are less than the sum of employment and education/training outcomes because some job seekers achieve both an employment and an education outcome. The positive outcome rate is the job seekers who are employed, working, and/or studying as a proportion of all job seekers.
* **Education/training:** An education/training outcome is achieved when a job seeker indicates they are training or studying. The education/training outcome rate is the job seekers who are studying as a proportion of all job seekers.

**Employment outcomes**

* **Permanent employees:** Proportion of employed job seekers working in permanent jobs where they receive paid sick and holiday leave.
* **Casual, temporary or seasonal employees:** Proportion of employed job seekers who identify their job as casual, seasonal or temporary.
* **Self employed:** Proportion of employed job seekers who are not employees but work for themselves.
* **Employed, seeking more work:** Proportion of employed job seekers who indicated that ‘considering their current situation, they would like to work more hours’ (includes both employees and self employed job seekers).
* **Full-time employed, seeking more work:** Proportion of employed job seekers who are working full-time and who indicated that ‘considering their current situation, they would like to work more hours’ (includes both employees and self employed job seekers).
* **Part-time employed, seeking more work:** Proportion of employed job seekers who are working part-time and who indicated that ‘considering their current situation, they would like to work more hours’ (includes both employees and self employed job seekers).
* **Employed and studying:** Proportion of employed job seekers who are both working and studying.

**Education outcomes**

* **Studying at a diploma level or higher:** Proportion of studying job seekers who are studying to gain a diploma, advanced diploma, associate degree or degree level.
* **Studying at a year 10, 11 or 12 level:** Proportion of studying job seekers who are studying year 10, 11 or 12.
* **Studying at a certificate level:** Proportion of studying job seekers who are studying to gain a   
  Certificate (I, II, III or IV).
* **Study at ‘other’ or unspecified level:** Proportion of studying job seekers either not in one of the above categories or did not provide the necessary detail.

**Definitions**

**Duration of unemployment**

The time (in months) that a job seeker was registered as unemployed when they commenced their period of employment assistance.

**Educational attainment**

The highest level of education attained. Post secondary education is further split into university and vocational education.

**Income support types**

The type of income support at the commencement of employment assistance. The main income support types are Newstart, Youth Allowance (other), Parenting Payment Single, Parenting Payment Partnered and Disability Support Pension.

**Equity groups**

These groups are not mutually exclusive and a job seeker could be part of more than one group:

* **Disability**: Job seekers who either through their Job Seeker Classification Instrument (JSCI) assessment assessed as having a disability or medical condition or in receipt of Disability Support Pension (DSP) when they commenced their period of assistance.
* **Indigenous**: Job seekers who identified themselves as Indigenous Australians in response to a voluntary Indigenous status question in their JSCI assessment.
* **CALD**: Job seekers from a culturally and linguistically diverse background, as identified by their country of birth.
* **Sole parents**: Job seekers who either through their JSCI assessment or initial interview indicated that they are a sole parent or a recipient of Parent Payment Single when they commenced their period of assistance.

**Not published (n.p.)**

Indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

**Reference period**

Outcomes in this publication relate to job seekers who participated in assistance between 1 October 2010 and   
30 September 2011.

## Survey and Technical Information

Data sources

The two main data sources used to determine the outcomes achieved by job seekers during and after a period of labour market assistance are:

* The Post-Program Monitoring (PPM) survey; and
* Administrative data sourced from DEEWR’s Employment Services System (ESS).

The PPM survey has been undertaken by the Department on an ongoing basis since 1987 and is used to determine the labour market and education status of job seekers who participated in employment services. The survey is conducted around three months after job seekers become in-scope for having their outcomes measured. The ESS records details of commencements, job placements and paid outcomes from labour market assistance.

Survey Instruments

The PPM survey applies a mixed methodology approach to the collection of survey responses. An initial mail-based survey is sent to job seekers around eight weeks after they become in-scope (the trigger rules are set out below). If the job seeker does not respond to the initial mail-based survey within three weeks they will be sent a reminder mail-based survey. If after three weeks following they still have not responded then a telephone follow-up contact is attempted (over a two week period). Through this mixed communication medium, multiple attempts are made to collect a response from each surveyed job seeker.

Programs surveyed

The Labour Market Assistance Outcomes publication reports the outcomes for Job Services Australia, Indigenous Employment Program and Disability Employment Services. A number of questionnaires tailored to the job seekers’ employment assistance are used in measuring these outcomes (see Table 6.1).

**Table 6.1: Post-Program Monitoring Surveys**

|  |  |  |
| --- | --- | --- |
| **Job Services Australia** | **Indigenous Employment Program** | **Disability Employment Services** |
| * Stream 1 * Stream 2 * Stream 3 * Stream 4 * Stream 1 (Limited) * Job Placements * Activity – Work for the Dole * Activity –Training in Job Search Techniques * Activity – Voluntary Work – Work Experience * Activity – Green Corps * Activity – Drought Force * Activity – Training * Activity – New Enterprise Incentive Scheme * Activity – Other | * Cadetships * Apprenticeships/Traineeships * Pre-reformed IEP surveys - Wage Assistance * General * Wage Subsidy & Job placement * Pre-reformed IEP surveys - Structured Training and Employment Projects | * Disability Employment Services – Employment Assistance/Post Placement Support * Disability Employment Services – Ongoing Support |

Surveying Points

**Job Services Australia**

The PPM survey is primarily a post-exit survey, and an exit from a period of employment services will trigger a survey. Given the nature and design of Job Services Australia, however, additional survey trigger points are included to ensure accurate outcomes.

Depending on which Stream of assistance a job seeker is in, there are a series of set PPM survey points for those who remain in assistance. These scenarios are based on the assumption that the job seeker does not get assessed as being eligible for a higher level of Stream Services (and will trigger an exit from that prior Stream of assistance).

A job seeker who remains in Stream 1, 2 or 3, and does not exit Job Services Australia, will be in-scope for a PPM survey at the following points:

* following the completion of their Intensive Activity placement (at around four-and-a-half months) with the initial survey to be sent out at around the six-and-a-half month mark;
* following the completion of their Initial Service Period (at around the 12 month point) with the initial survey to be sent out at around the 14 month mark;
* following the completion of their Work Experience Activity within their first Work Experience Phase (at around the 18 month point) with the initial survey to be sent out at around the 20 month mark;
* following the completion of their first Work Experience Phase (at around the 24 month point) with the initial survey to be sent out at around the 26 month mark;
* following the completion of their Work Experience Activity within their second Work Experience Phase (at around the 30 month point) with the initial survey to be sent out at around the 32 month mark; and
* following the completion of their second Work Experience Phase (at around the 36 month point) with the initial survey to be sent out at around the 38 month mark.

A job seeker who remains in Stream 4, and does not exit Job Services Australia, will be in-scope for a PPM survey at the following points:

* following the completion of their Initial Service Period (at around the 12 month point (or 18 if their Initial Service Period was extended) with the initial survey to be sent out at around the 14 (or 20) month mark; and
* assuming that the job seekers Initial Service Period was not extended by six months, surveys are conducted at the following points (if it was, then six months is added to each time point):
* following the completion of their Work Experience Activity within their first Work Experience Phase (at around the 18 month point) with the initial survey to be sent out at around the 20 month point;
* following the completion of their first Work Experience Phase (at around the 24 month point) with the initial survey to be sent out at around the 26 month mark;
* following the completion of their Work Experience Activity within their second Work Experience Phase (at around the 30 month point) with the initial survey to be sent out at around the 32 month point; and
* following the completion of their second Work Experience Phase (at around the 36 month point) with the initial survey to be sent out at around the 38 month mark.

A job seeker who is recorded within the Department’s administrative data system as being placed into a job will also be in-scope for a PPM survey. Further, a job seeker who has been recorded as having left an activity based placement (e.g. Work for the Dole, Green Corps) will also be in-scope for a PPM survey in relation to that activity, irrespective of whether that activity was part of a job seeker’s Stream 1 Intensive Activity that occurred during the Initial Service Period, Work Experience activity or undertaken at a different point in assistance.

**Disability Employment Services**

A job seeker will be recorded as being in-scope for a Disability Employment Services (DES) (Employment Assistance/Post Placement Support) PPM survey if they:

* exit from DES (without progressing to Ongoing Support), including achieving a 26 week outcome and exiting as a fully independent worker;
* achieve a 26 week outcome and progress into Ongoing Support; and
* reach 12 months in DES assistance without having progressed into Ongoing Support (unless the jobseeker has exited DES at the same time).

A job seeker will be recorded as being in-scope for a Disability Employment Services (DES) (Ongoing Support) PPM survey if they:

* exit from DES (and were participating in the Ongoing Support phase); and
* reach 12 months in Ongoing Support (unless the jobseeker has exited DES at the same time).

For both 12 month surveying points, if a job seeker transitioned from Disability Employment Network (DEN) or Vocational Rehabilitation Services (VRS) into DES and had spent less than six months in DEN or VRS before transitioning, then the time in DEN and VRS is counted towards the 12 month period, otherwise it is only the time spent in DES that is counted towards the 12 month period.

**Indigenous Employment Program**

A job seeker will be in-scope for Reformed Indigenous Employment Program (Cadetships) PPM survey if they:

* exit a period of Reformed Indigenous Employment Program (Cadetships) where they will receive a survey three and 12 months after exiting;
* reach 12 months in Reformed Indigenous Employment Program (Cadetships) without exiting; and
* reach 24 months in Reformed Indigenous Employment Program (Cadetships) without exiting.

A job seeker will be recorded as being in-scope for Reformed Indigenous Employment Program (Apprenticeships/Traineeships) PPM survey if they:

* exit a period of Reformed Indigenous Employment Program (Apprenticeships/Traineeships); and
* reach 12 months in Reformed Indigenous Employment Program (Apprenticeships/Traineeships) without exiting.

A job seeker will be recorded as being in-scope for Reformed Indigenous Employment Program (Wage Subsidy or Job Placement) PPM survey if they:

* exit a period of Reformed Indigenous Employment Program (Wage Subsidy). If a job seeker has reached a point where they have reached 26 weeks after their commencement date then that date will be used as a proxy exit date if there is no exit date populated.

A job seeker will be recorded as being in-scope for Reformed Indigenous Employment Program (General) PPM survey if they:

* exit a period of Reformed Indigenous Employment Program (General).

## Sampling, In-scope populations and Results

**Job Services Australia**

**Sampling**

The PPM survey applies a stratified sampling approach to determine which job seekers in scope are surveyed. For Stream Services, Job Placements, Work for the Dole, Training in Job Search Techniques and non-Productivity Places Program training placements, the following sampling approach is used:

* 10% Full-rate Newstart Allowance or Youth Allowance (other) and non-Allowance Youth (registered job seekers who are ineligible for Youth Allowance due to parental means test);
* 10% not on income support or Part-rate Newstart Allowance or Youth Allowance (other);
* 50% on Disability Support Pension;
* 25% on Parenting Payment; and
* 50% on other income support types.

For all other Work Experience activities a census approach is used.

**In-scope population**

Stream Services – job seekers are counted in the ‘in-scope population’ for Stream Services if, during the reference period, they exited from JSA assistance, or a phase of assistance (e.g. initial 12 month service period, Work Experience phase 1), or they received assistance in the reference period but had not exited by the end of it. Job seekers can potentially be counted in the ‘In-scope population’ more than once in the reference period (e.g. if they completed a phase and also exited Job Services Australia in the same reference period.) The in-scope population therefore differs to straight counts of participation or commencement in Stream Services that may be shown in other Departmental publications and reports.

Stream 1 Limited - job seekers are counted in the in-scope population for Stream 1 Limited if, during the reference period, they exited from a Stream 1 Limited placement. Job seekers can exit one or more times from Stream 1 Limited during the reference period.

Job Placement – job seekers are counted in the in-scope population for Job Placement if, during the reference period, they were placed in a job that was recorded in DEEWR administrative systems. Job seekers can have more than one job placement during the reference period.

Activities - job seekers are counted in the in-scope population for activities if, during the reference period, they exited from an activity placement. Job seekers can exit one or more times from the same or different activity type(s) during the reference period.

NEIS -job seekers are counted in the in-scope population for NEIS if, during the reference period, they exited from a NEIS placement.

**Results**

Stream Services - the results presented in this report for Streams 1 to 4 are a combination of the outcomes of job seekers who exited from Job Services Australia assistance, or a phase of assistance (e.g. initial 12 month service period, Work Experience phase 1), or who received assistance in the reference period but had not exited by the end of it. Given that job seekers can remain in assistance for different periods of time, this approach ensures that results are representative of all job seekers who received assistance, and not just those who exited or participated for a certain time without exiting.

As an example, for the reporting of the Stream 2 outcomes in the December 2011 report, the outcomes of the following three groups of job seekers are used:

* those who exited assistance between 1 October 2010 and 30 September 2011;
* those who reached 12 months of participation in the Initial Service Period or Work Experience Phase 1 between 1 October 2010 and 30 September 2011; and
* those who had not exited by 30 September 2011.

Activities, Stream 1 Limited, NEIS - results for activity based placements such as Work for the Dole and Green Corps, shorter term placements such as Stream 1 (Limited), and the NEIS program, are based on the outcomes of job seekers who exited in the reference period. This approach suits the nature of these types of assistance as they have discrete start and end points.

Job Placement results for Job Placement are based on the outcomes of job seekers who were placed in jobs in the reference period.

**Disability Employment Services**

**Sampling**

For both the Employment Assistance/Post Placement Support and Ongoing Support components of the Disability Employment Services, the population is split into the same strata as are used for Job Services Australia, with a one-in-three sample selection.

**In-scope population**

Job seekers are counted in the ‘in-scope population’ for DES if, during the reference period, they exited from a DES placement, or they reached 12 months participation in a DES placement. Job seekers can potentially be counted in the ‘In-scope population’ more than once in the reference period (e.g. if they reached 12 months participation in DES and also exited DES in the same reference period.) The in-scope population therefore differs to straight counts of participation or commencement in DES that may be shown in other Departmental publications and reports.

Note that for Employment Assistance/Post Placement Support, not all job seekers progress into the Post Placement Support phase of assistance.

**Results**

The results presented in this report for DES are a combination of the outcomes of job seekers who, in the reference period, exited from assistance or a phase of assistance and those job seekers who reached 12 months participation in the program.

**Indigenous Employment Program**

**Sampling**

For each of the different elements of the Indigenous Employment Program, the population is split into the same strata as are used for Job Services Australia, but a census is undertaken.

**In-scope population**

Employment Related activities - job seekers are counted in the ‘in-scope population’ for Reformed IEP employment related activities if, during the reference period, they exited from a Reformed IEP employment related activity, or they reached six months participation in a Reformed IEP employment related activity. Job seekers can potentially be counted in the ‘In-scope population’ more than once in the reference period (e.g. if they reached six months participation in IEP and also exited IEP in the same reference period.) The in-scope population therefore differs to straight counts of participation or commencement in IEP that may be shown in other Departmental publications and reports.

Non-employment Related activities - job seekers are counted in the ‘in-scope population’ for Reformed IEP non-employment related activities if, during the reference period, they exited from a Reformed IEP non-employment related activity.

**Results**

Employment Related activities - the results presented in this report for IEP employment related activities are based on the outcomes of job seekers who exited from an IEP employment related activity, or reached six months participation in an IEP employment related activity.

Non-employment Related activities - the results presented in this report for IEP non-employment related activities are based on the outcomes of job seekers who exited from IEP non-employment related activities during the reference period.

Comparing results

Users should not attempt to directly compare the results reported for Job Services Australia assistance with Job Network and other complementary programs under the previous employment services contract. Various factors such as different eligibility and access criteria and labour market conditions make such comparisons problematic.

## Program Descriptions

Job Services Australia

Job Services Australiais the Australian Government's national employment services system (commenced on 1 July 2009), providing opportunities for training, skills development, work experience and tailored assistance. The key elements of Job Services Australia are:

* Streams 1, 2, 3 and 4, including Work experience; and
* Harvest Labour Services.

It also includes other employment related services, NEIS Panel, Innovation Fund Panel, Employer Broker Panel and National Harvest Labour Information Service.

*Streams 1 – 4:* The different streams reflect a job seekers’ capacity for employment and work readiness. Stream 1 consists of job seekers who are work ready, Stream 2 consists of job seekers with moderate barriers to employment, Stream 3 consists of job seekers with significant barriers to employment and Stream 4 consists of job seekers with severe non-vocational barriers to employment.

*Stream 1 (Limited)* job seekers are those who are partially eligible job seekers who register with Centrelink or register directly with a Job Services Australia provider and who do not meet the Streams 1-4 eligibility requirements.

*New Enterprise Incentive Scheme (NEIS)*is an Australian Government program providing a range of services to assist eligible unemployed people in establishing and running a small business.

*Intensive activity*within Job Services Australia isan activity undertaken by Stream 1 job seekers to improve their ability to obtain and sustain employment. The activity must be of 60 hours over a fortnight for job seekers with   
full-time requirements at around the four month point in assistance.

*Work experience phase*within Job Services Australia is forjob seekers who have completed approximately 12 months of services in Streams 1 to 4 will typically commence in the Work Experience Phase of their Stream following a Stream Services Review. In this Phase, Providers facilitate Work Experience Activities for job seekers to enhance their chances of finding employment and provide ongoing assistance through regular contact with job seekers.

Table 2.7 of the report presents the labour market assistance outcomes results for job seekers who have undertaken various activities in the Intensive Activity or in the Work Experience Phase (or at some other time). These include:

* *Training -* Training provided through the Productivity Places Program (PPP Training) and other training activities administered by the Government, or state or territory government programs or services (Non PPP Training);
* *Work for the Dole* - A Job Services Australia activity that provides assistance for job seekers to develop work habits, generic work skills and work experience by participating in community projects and activities;
* Green Corps - A Job Services Australia activity designed to provide job seekers with opportunities to develop personal skills while working in a team and generating positive outcomes for the environment and Australia’s cultural heritage;
* *Drought Force* - A Job Services Australia activity designed to help job seekers gain skills and experience by providing assistance to individual farms and farming communities severely affected by drought;
* *Training in job search techniques* – A Job Services Australia activity that develops job search skills;
* *Voluntary work/Work Experience* – Voluntary work provides job seekers with the opportunity to support their community through volunteering. Voluntary work and work experience allow job seekers to engage in a workplace environment; and
* *Other Activity* – This includes activities that are not mentioned above but excludes part-time or casual employment (paid), non-vocational activities, Community Development Employment Projects and New Enterprise Incentive Scheme.

Further information on Job Services Australia is available at [*http://www.deewr.gov.au/Employment/JSA*](http://www.deewr.gov.au/Employment/JSA)*.*

**Disability Employment Services (DES)**

DES is the Australian Government's national employment services system catering specifically to job seekers with disability. It is divided into two programs:

* *Disability Management Service*, for job seekers with disability, injury or health condition that are not expected to need long-term support in the workplace; and
* *Employment Support Service,* for job seekers with permanent disability and an assessed need for more long-term workplace support.

*Employment assistance/Post Placement Support (DES)***:** Employment Assistance is the initial period of DES assistance designed to assess the impact of the job seeker's disability, injury or health condition on the job seeker's capacity to find and maintain employment. Providers then focus on assisting the job seeker find sustainable employment by addressing vocational and non-vocational barriers and building the job seeker's capacity to work. Post Placement Support occurs for up to 6 months following the placement of a job seeker in employment. During this time, providers ensure that job seekers settle in to their placements, and address any issues that arise for either the participant or the employer. Note that not all DES job seekers progress into Post Placement Support.

*Ongoing support (DES)***:** A phase of assistance in DES, where the DES provider has assessed that further support is required beyond the initial 26 weeks (since job placement) of support. If Ongoing Support is required for more than 26 weeks (from the 26 week outcome), then an independent Ongoing Support Assessment is required to determine what is the most appropriate support for the future. There are two types of Ongoing Support:

* Flexible Ongoing Support job seekers in Disability Management Service or Employment Support Service who require irregular or less predictable access to support to maintain employment; and
* Moderate and High Ongoing Support are only available to Employment Support Service job seekers and is determined by the job seeker's individual need and relative disadvantage.

Further information on Disability Employment Services is available at [*http://www.deewr.gov.au/Employment/Programs/DES*](http://www.deewr.gov.au/Employment/Programs/DES)*.*

**Indigenous Employment Program (IEP)**

IEPprovides a range of tools to achieve employment and economic development for Indigenous Australians. It includes a wide range of activities tailored towards job seekers, employers or communities. The Reformed Indigenous Employment Program was commenced on 1 July 2009, but some activities commenced before 1 July 2009 are still in operation.

**IEP - Employment related activities:** These activities have a strong job or employment focus, including cadetships, traineeships, apprenticeships and job placements.

**IEP –Non employment related activities:** These activities although part of employment assistance, do not necessarily have a strong job focus and often include training and development courses.

Further information on Indigenous Employment Program is available at [*http://www.deewr.gov.au/Indigenous/Employment/Programs/IEP*](http://www.deewr.gov.au/Indigenous/Employment/Programs/IEP)*.*