

Transition to Work Consultation Paper – Additional Feedback – Communicare

Question:

Are there any other meaningful measures that could be included in the Provider Performance Framework.

Response:

I think it would be good to see a mix of the type of industries by regions placed into the mix of performance. Especially as related to sustainable outcomes retaining jobs longer than 6 months.

For example,

- High retail and hospitality regions / areas attract more casual type work, often less career driven and 'stepping stone' roles.
- High industrial / manufacturing regions / areas more apprenticeship longer term career type roles.

Question:

What issues, if any, do you see with making attendance at the first appointment subject to the income support payment suspension mechanism?

Response:

We would prefer to see the TTW Group 01 (on income support payments) and TTW Group 03 (on other income support payments) have their suspension notification delivered from Services Australia, as the TTW mentors are building sustainable and effective personal, professional relationships and this could be affected.