

The Department of Education, Skills and Employment

Exposure Draft for the New Employment Services Model 2022  
Purchasing Arrangements

Response submitted by:

Aimbig

Good Afternoon,

Please see Aimbig Employment's feedback on the New Employment Services - Exposure Draft below:

Aimbig Employment would like to provide feedback to the proposed New Employment Services model as specified in the Exposure draft regarding the transition caseload for new providers.

We understand in the current Job Active contract incumbent providers were able to keep their existing caseload and the caseloads of the exited providers were distributed evenly amongst incumbent and new providers, resulting in an uneven distribution of caseload that jeopardised the viability of some new providers.

Aimbig Employment would like to propose the caseloads in NES are evenly distributed between all providers who hold a licence in that Region through transition period. Therefore, all providers will start NES with a very similar sized caseload.

While we understand the approach is always one of participant choice and control, we would also like to propose that the transition caseload numbers are confirmed and the cohort breakdown are provided when the outcome for the RFP including panel membership and licence offers are confirmed.

Certainty around the process on how caseloads will be distributed through a transition will enable all providers to determine their staffing and facilities needs to ensure the best outcome for participants from the start of the contract.

Aimbig Employment would also like to propose that access is given to the transition caseload at least 3 months prior to July 2022 so there is the ability to contact and familiarise ourselves with the transitional clients prior to the start of the New Employment Services contract.

Kind Regards

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