



Australian Government

Employment Services Outcomes Report

Jobs, Land and Economy Programme (JLEP)

October 2017 – September 2018

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For more information on Employment Service Outcomes please email ppmsurvey@jobs.gov.au

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1. Employment Service Outcomes – Jobs, Land and Economy Programme Overview

This publication presents the employment and education outcomes of job seekers participating in the Indigenous employment initiatives under the Jobs, Land and Economy Programme (JLEP) for the 12 months to 30 September 2018. Outcomes in this publication relate to job seekers who were assisted between 1 October 2017 and 30 September 2018 with outcomes measured three months after. The Indigenous Employment Programme (IEP) operated prior to the JLEP.

The key information on employment and education outcomes is based on survey responses collected through the Department of Jobs and Small Business Post-Programme Monitoring Survey, which is conducted around three months after job seekers have been assisted in employment services.

The outcomes refer to the labour market and education status of job seekers at the time they are surveyed.

- An employment outcome is achieved when a job seeker indicates they are doing paid work.
- An education/training outcome is achieved when a job seeker indicates they are studying or training.
- A positive outcome is achieved when a job seeker indicates they are doing paid work and/or studying/training.

Key Observations

- The outcomes for JLEP show that in the 12 months to 30 September 2018, 73.8 per cent of JLEP participants who undertook employment related activities were in employment three months after the activity; a fall of 0.3 percentage points from the previous year.
- Employment outcomes for JLEP Participants aged between 15 and 20 and who undertook employment related activities has risen 0.5 percentage points for the 12 months to September 2018, to finish at 74.9 per cent.
- Participant satisfaction with overall quality of service remains high. Satisfaction among participants undertaking employment related activities showed a 0.5 percentage point fall in those who were very satisfied or satisfied to 82.1 per cent in the 12 months to 30 September 2018.

Table 1.1 – JLEP labour market outcomes, 30 September 2018

| | Employed (%) | Unemployed (%) | Not in the labour force (%) | Education & training (%) | Positive outcomes (%) |
|-------------------------------|--------------|----------------|-----------------------------|--------------------------|-----------------------|
| Employment Related Activities | 73.8 | 19.4 | 6.8 | 27.5 | 81.8 |
| Other Activities | 51.4 | 41.5 | 7.1 | 45.4 | 75.3 |

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to 30 September 2018, with outcomes measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 13 for further details.

Table 1.2 – IEP labour market outcomes, 30 September 2017

| | Employed (%) | Unemployed (%) | Not in the labour force (%) | Education & training (%) | Positive outcomes (%) |
|-------------------------------|--------------|----------------|-----------------------------|--------------------------|-----------------------|
| Employment Related Activities | 74.1 | 19.8 | 6.1 | 30.5 | 82.3 |
| Other Activities | 62.9 | 29.6 | 7.5 | 34.4 | 73.4 |

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to 30 September 2016, with outcomes measured around three months later.

Table 1.3 – IEP and JLEP employment outcomes, 30 September 2016 to 30 September 2018

| Employment Assistance | Sep 2016 (%) | Dec 2016 (%) | Mar 2017 (%) | Jun 2017 (%) | Sep 2017 (%) | Dec 2017 (%) | Mar 2018 (%) | Jun 2018 (%) | Sep 2018 (%) |
|-------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Employment Related Activities | 65.8 | 69.9 | 71.7 | 74.8 | 74.1 | 74.4 | 73.7 | 72.7 | 73.8 |
| Other Activities | 59.2 | 61.2 | 60.5 | 60.0 | 62.9 | 58.7 | 57.2 | 54.3 | 51.4 |

Table 1.4 – IEP and JLEP education and training outcomes, 30 September 2016 to 30 September 2018

| Employment Assistance | Sep 2016 (%) | Dec 2016 (%) | Mar 2017 (%) | Jun 2017 (%) | Sep 2017 (%) | Dec 2017 (%) | Mar 2018 (%) | Jun 2018 (%) | Sep 2018 (%) |
|-------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Employment Related Activities | 40.6 | 32.7 | 29.4 | 33.2 | 30.5 | 28.6 | 29.0 | 25.6 | 27.5 |
| Other Activities | 40.5 | 41.5 | 41.3 | 42.6 | 34.4 | 35.6 | 37.3 | 38.2 | 45.4 |

Table 1.5 – IEP and JLEP positive outcomes, 30 September 2016 to 30 September 2018

| Employment Assistance | Sep 2016 (%) | Dec 2016 (%) | Mar 2017 (%) | Jun 2017 (%) | Sep 2017 (%) | Dec 2017 (%) | Mar 2018 (%) | Jun 2018 (%) | Sep 2018 (%) |
|-------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Employment Related Activities | 76.3 | 76.3 | 76.8 | 82.7 | 82.3 | 82.7 | 82.5 | 78.9 | 81.8 |
| Other Activities | 71.0 | 71.7 | 72.2 | 73.3 | 73.4 | 73.9 | 72.0 | 71.2 | 75.3 |

Table 1.6 – JLEP employment outcomes, 30 September 2018

| | Permanent employee (%) | Casual, temporary or seasonal employee (%) | Self-employed (%) | Employed, seeking more work (%) | Full-time employed, seeking more work (%) | Part-time employed, seeking more work (%) | Employed & studying (%) |
|-------------------------------|------------------------|--|-------------------|---------------------------------|---|---|-------------------------|
| Employment Related Activities | 69.7 | n.p. | n.p. | 43.5 | 8.9 | 34.6 | 26.5 |
| Other Activities | n.p. | 59.6 | n.p. | 42.9 | n.p. | n.p. | 41.8 |

Not published (n.p.) indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to employment outcomes for job seekers who participated in employment assistance in the 12 months to 30 September 2018, with outcomes measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 13 for further details.

Table 1.7 – IEP employment outcomes, 30 September 2017

| | Permanent employee (%) | Casual, temporary or seasonal employee (%) | Self-employed (%) | Employed, seeking more work (%) | Full-time employed, seeking more work (%) | Part-time employed, seeking more work (%) | Employed & studying (%) |
|-------------------------------|------------------------|--|-------------------|---------------------------------|---|---|-------------------------|
| Employment Related Activities | 59.4 | n.p. | n.p. | 43.2 | 13.0 | 30.1 | 30.0 |
| Other Activities | 49.7 | n.p. | n.p. | 47.4 | n.p. | n.p. | 38.0 |

Not published (n.p.) indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers. This table refers to employment outcomes for job seekers who participated in employment assistance in the 12 months to 30 September 2016, with outcomes measured around three months later.

Table 1.8 – JLEP education outcomes, 30 September 2018

| | Studying full-time (%) | Studying part-time (%) | Studying at Year 10, 11 or 12 level (%) | Studying at certificate level (%) | Studying at diploma level or higher (%) | Studying at 'other' or unspecified level (%) |
|-------------------------------|------------------------|------------------------|---|-----------------------------------|---|--|
| Employment Related Activities | 53.2 | 46.8 | 7.4 | 57.9 | 27.2 | 7.5 |
| Other Activities | 67.4 | 32.6 | n.p. | 31.0 | 38.8 | n.p. |

Not published (n.p.) indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to education outcomes for job seekers who participated in employment assistance in the 12 months to 30 September 2018, with outcomes measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 13 for further details.

Table 1.9 – IEP education outcomes, 30 September 2017

| | Studying full-time (%) | Studying part-time (%) | Studying at Year 10, 11 or 12 level (%) | Studying at certificate level (%) | Studying at diploma level or higher (%) | Studying at 'other' or unspecified level (%) |
|-------------------------------|------------------------|------------------------|---|-----------------------------------|---|--|
| Employment Related Activities | 59.3 | 40.7 | 9.8 | 44.5 | 39.1 | 6.7 |
| Other Activities | 49.0 | 51.0 | n.p. | 36.3 | n.p. | 25.3 |

Not published (n.p.) indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to education outcomes for job seekers who participated in employment assistance in the 12 months to 30 September 2016, with outcomes measured around three months later.

2. JLEP Detailed Outcomes

Table 2.1 – JLEP employment related activities outcomes, 30 September 2018

| | Employed full-time (%) | Employed part-time (%) | Employed total (%) | Unemployed (%) | Not in the labour force (%) | Education & training (%) | Positive outcomes (%) |
|--------------------------------------|------------------------|------------------------|--------------------|----------------|-----------------------------|--------------------------|-----------------------|
| Aged 15 to 20 years | 40.1 | 34.8 | 74.9 | n.p. | n.p. | 42.7 | 87.6 |
| Aged 21 to 24 years | 39.2 | 36.8 | 76.1 | n.p. | n.p. | 28.8 | 84.1 |
| Aged 25 to 34 years | 40.5 | 34.8 | 75.3 | n.p. | n.p. | 23.2 | 79.0 |
| Aged 35 to 49 years | 20.4 | 49.9 | 70.3 | n.p. | n.p. | n.p. | 73.9 |
| Aged 50 or more years | 23.2 | 44.6 | 67.8 | n.p. | n.p. | n.p. | 75.3 |
| Unemployed 0 to less than 6 months | 33.8 | 43.0 | 76.8 | n.p. | n.p. | 26.7 | 83.0 |
| Unemployed 6 to less than 12 months | 24.3 | 44.8 | 69.1 | n.p. | n.p. | 24.6 | 76.3 |
| Unemployed 12 to less than 24 months | 30.8 | 36.0 | 66.8 | n.p. | n.p. | 24.5 | 75.1 |
| Unemployed 24 to less than 36 months | 32.9 | 37.0 | 69.8 | n.p. | n.p. | n.p. | 76.3 |
| Unemployed 36 or more months | 32.8 | 38.6 | 71.4 | n.p. | n.p. | 18.8 | 78.2 |
| Less than Year 10 educated | n.p. | n.p. | 64.6 | n.p. | n.p. | n.p. | 71.0 |
| Year 10 or 11 educated | 26.4 | 41.9 | 68.3 | n.p. | n.p. | 19.1 | 74.3 |
| Year 12 educated | 33.1 | 38.9 | 72.1 | n.p. | n.p. | 20.2 | 77.0 |
| University educated | n.p. | n.p. | 76.8 | n.p. | n.p. | n.p. | 80.7 |
| Vocational educated | 31.9 | 38.0 | 69.9 | 19.6 | 10.5 | 19.5 | 77.4 |
| Males | 38.3 | 28.8 | 67.1 | 27.0 | 5.9 | 25.9 | 76.2 |
| Females | 30.7 | 48.2 | 78.9 | 13.6 | 7.4 | 28.6 | 85.9 |
| People with Disability | 25.2 | 48.3 | 73.4 | n.p. | n.p. | 18.9 | 82.6 |
| Sole Parents | 20.4 | 57.0 | 77.4 | n.p. | n.p. | n.p. | 83.2 |
| Newstart Allowance recipients | 11.2 | 56.0 | 67.2 | 23.5 | 9.4 | 9.3 | 71.4 |
| Youth Allowance (other) recipients | 20.6 | 51.3 | 72.0 | n.p. | n.p. | 27.0 | 82.1 |
| Parenting Payment recipients | n.p. | n.p. | 80.1 | n.p. | n.p. | n.p. | 89.8 |
| Not on income support | 51.8 | 25.7 | 77.5 | 16.8 | 5.7 | 38.2 | 86.6 |
| TOTAL | 34.2 | 39.6 | 73.8 | 19.4 | 6.8 | 27.5 | 81.8 |

Not published (n.p.) indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in JLEP Employment Related Activities in the 12 months to 30 September 2018, with outcomes measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 13 for further details.

The job seeker characteristics refer to the job seekers' circumstances at the commencement of assistance.

Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

Table 2.2 – JLEP other activities outcomes, 30 September 2018

| | Employed full-time (%) | Employed part-time (%) | Employed total (%) | Unemployed (%) | Not in the labour force (%) | Education & training (%) | Positive outcomes (%) |
|--------------------------------------|------------------------|------------------------|--------------------|----------------|-----------------------------|--------------------------|-----------------------|
| Aged 15 to 20 years | 19.9 | 31.1 | 51.0 | n.p. | n.p. | 59.9 | 83.1 |
| Aged 21 to 24 years | n.p. | n.p. | 45.7 | n.p. | n.p. | 53.9 | 78.6 |
| Aged 25 to 34 years | n.p. | n.p. | 46.1 | n.p. | n.p. | n.p. | 59.1 |
| Aged 35 to 49 years | n.p. | n.p. | 61.3 | n.p. | n.p. | n.p. | 72.5 |
| Aged 50 or more years | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | 76.6 |
| Unemployed 0 to less than 6 months | n.p. | n.p. | 64.3 | n.p. | n.p. | 71.1 | 85.4 |
| Unemployed 6 to less than 12 months | n.p. | n.p. | 55.8 | n.p. | n.p. | 39.9 | 76.8 |
| Unemployed 12 to less than 24 months | n.p. | n.p. | 40.2 | n.p. | n.p. | 41.5 | 64.9 |
| Unemployed 24 to less than 36 months | n.p. | n.p. | 49.5 | n.p. | n.p. | 54.3 | 92.0 |
| Unemployed 36 or more months | n.p. | n.p. | 60.3 | n.p. | n.p. | n.p. | 78.1 |
| Less than Year 10 educated | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | 56.5 |
| Year 10 or 11 educated | n.p. | n.p. | 52.4 | n.p. | n.p. | n.p. | 68.1 |
| Year 12 educated | n.p. | n.p. | 57.3 | n.p. | n.p. | n.p. | 70.7 |
| University educated | n.p. | n.p. | n.p. | n.p. | n.p. | 78.8 | 78.8 |
| Vocational educated | n.p. | n.p. | 61.4 | n.p. | n.p. | 34.1 | 73.1 |
| Males | 24.3 | 26.9 | 51.2 | n.p. | n.p. | 39.9 | 73.8 |
| Females | 22.6 | 27.9 | 50.5 | n.p. | n.p. | 52.0 | 78.1 |
| People with Disability | n.p. | n.p. | n.p. | 62.4 | n.p. | n.p. | 54.8 |
| Sole Parents | n.p. | n.p. | 52.6 | n.p. | n.p. | n.p. | 73.7 |
| Newstart Allowance recipients | n.p. | n.p. | 43.8 | n.p. | n.p. | n.p. | 56.8 |
| Youth Allowance (other) recipients | n.p. | n.p. | n.p. | 62.5 | n.p. | n.p. | 50.0 |
| Parenting Payment recipients | n.p. | n.p. | n.p. | n.p. | n.p. | n.p. | 63.6 |
| Not on income support | 29.3 | 31.9 | 61.3 | n.p. | n.p. | 58.6 | 89.2 |
| TOTAL | 23.1 | 28.3 | 51.4 | 41.5 | 7.1 | 45.4 | 75.3 |

Not published (n.p.) indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who exited from other JLEP activities in the 12 months to 30 September 2018, with outcomes measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 13 for further details.

The job seeker characteristics refer to the job seekers' circumstances at the commencement of assistance.

Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

Table 2.3 – JLEP employment outcomes by state/territory, 30 September 2018

| | Employment Related Activities (%) | Other Activities (%) |
|-------------------------|--------------------------------------|-------------------------|
| New South Wales and ACT | 75.0 | 50.1 |
| Victoria | 77.7 | n.p. |
| Queensland | 74.8 | 61.4 |
| Western Australia | 63.5 | 37.1 |
| South Australia | 77.6 | n.p. |
| Tasmania | 80.7 | 61.1 |
| Northern Territory | 59.0 | n.p. |
| Australia | 73.8 | 51.4 |

Not published (n.p.) indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in JLEP Employment Related Activities in the 12 months to 30 September 2018, with outcomes measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 13 for further details.

Table 2.4 – JLEP positive outcomes by state/territory, 30 September 2018

| | Employment Related Activities (%) | Other Activities (%) |
|-------------------------|--------------------------------------|-------------------------|
| New South Wales and ACT | 82.4 | 84.9 |
| Victoria | 84.8 | 57.3 |
| Queensland | 82.5 | 75.5 |
| Western Australia | 72.0 | 51.7 |
| South Australia | 82.1 | n.p. |
| Tasmania | 89.7 | 72.4 |
| Northern Territory | 75.2 | n.p. |
| Australia | 81.8 | 75.3 |

Not published (n.p.) indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in JLEP Employment Related Activities in the 12 months to 30 September 2018, with outcomes measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 13 for further details.

3. Job Seeker Satisfaction

These results refer to job seekers' level of satisfaction with their employment services provider and the various aspects of the assistance received.

Table 3.1 – JLEP job seeker satisfaction with the help suited to circumstances, 30 September 2018

| | Satisfied or Very Satisfied (%) | Neither Satisfied nor Dissatisfied (%) | Dissatisfied or Very Dissatisfied (%) |
|-------------------------------|---------------------------------|--|---------------------------------------|
| Employment Related Activities | 76.0 | 15.1 | 8.9 |
| Other Activities | 78.9 | 14.0 | 7.1 |

This table refers to job seekers who participated in JLEP in the 12 months to 30 September 2018, with satisfaction levels measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 13 for further details.

Table 3.2 – JLEP job seeker satisfaction with provider consideration of individual needs, 30 September 2018

| | Satisfied or Very Satisfied (%) | Neither Satisfied nor Dissatisfied (%) | Dissatisfied or Very Dissatisfied (%) |
|-------------------------------|---------------------------------|--|---------------------------------------|
| Employment Related Activities | 81.5 | 12.1 | 6.4 |
| Other Activities | 87.4 | n.p. | n.p. |

This table refers to job seekers who participated in JLEP in the 12 months to 30 September 2018, with satisfaction levels measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 13 for further details.

Table 3.3 – JLEP job seeker satisfaction with staff treatment of job seeker with respect, 30 September 2018

| | Satisfied or Very Satisfied (%) | Neither Satisfied nor Dissatisfied (%) | Dissatisfied or Very Dissatisfied (%) |
|-------------------------------|---------------------------------|--|---------------------------------------|
| Employment Related Activities | 82.9 | 10.3 | 6.8 |
| Other Activities | 90.9 | n.p. | n.p. |

This table refers to job seekers who participated in JLEP in the 12 months to 30 September 2018, with satisfaction levels measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 13 for further details.

Table 3.4 – JLEP job seeker satisfaction with overall quality of service, 30 September 2018

| | Satisfied or Very Satisfied (%) | Neither Satisfied nor Dissatisfied (%) | Dissatisfied or Very Dissatisfied (%) |
|-------------------------------|---------------------------------|--|---------------------------------------|
| Employment Related Activities | 79.3 | 13.5 | 7.3 |
| Other Activities | 84.1 | n.p. | n.p. |

This table refers to job seekers who participated in JLEP in the 12 months to 30 September 2018, with satisfaction levels measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 13 for further details.

4. Further Information

Outcome Measures and Definitions

Outcome Measures

Labour market outcomes

- **Employed full-time:** The full-time employment rate is those working 35 or more hours per week as a proportion of all job seekers.
- **Employed part-time:** The part-time employment rate is those working less than 35 hours per week as a proportion of all job seekers.
- **Employment:** An employment outcome is achieved when a job seeker indicates they are employed. The employment outcome rate is the employed job seekers as a proportion of all job seekers.
- **Unemployed:** Job seekers are considered unemployed when they respond that they are not employed but are seeking employment. The unemployed outcome rate is the unemployed job seekers as a proportion of all job seekers.
- **Not in the Labour Force (NILF):** Job seekers are considered not in the labour force when they respond that they are not working and are not looking for employment. The NILF outcome rate is NILF job seekers as a proportion of all job seekers.
- **Education/training:** An education/training outcome is achieved when a job seeker indicates they are training or studying. The education/training outcome rate is the job seekers who are studying as a proportion of all job seekers.
- **Positive outcome:** Recorded where a job seeker has achieved either an employment and/or education outcome. Positive outcomes are less than the sum of employment and education/training outcomes because some job seekers achieve both an employment and an education outcome. The positive outcome rate is the job seekers who are employed, working, and/or studying as a proportion of all job seekers.

Employment outcomes

- **Permanent employees:** Proportion of employed job seekers working in permanent jobs where they receive paid sick and holiday leave.
- **Casual, temporary or seasonal employees:** Proportion of employed job seekers who identify their job as casual, seasonal or temporary.
- **Self-employed:** Proportion of employed job seekers who are not employees but work for themselves.
- **Employed, seeking more work:** Proportion of employed job seekers who indicated that 'considering their current situation, they would like to work more hours' (includes both employees and self-employed job seekers).
- **Full-time employed, seeking more work:** Proportion of employed job seekers who are working full-time and who indicated that 'considering their current situation, they would like to work more hours' (includes both employees and self-employed job seekers).
- **Part-time employed, seeking more work:** Proportion of employed job seekers who are working part-time and who indicated that 'considering their current situation, they would like to work more hours' (includes both employees and self-employed job seekers).
- **Employed and studying:** Proportion of employed job seekers who are both working and studying.

Education outcomes

- **Studying at a diploma level or higher:** Proportion of studying job seekers who are studying to gain a diploma, advanced diploma, associate degree or degree level.
- **Studying at a year 10, 11 or 12 level:** Proportion of studying job seekers who are studying year 10, 11 or 12.
- **Studying at a certificate level:** Proportion of studying job seekers who are studying to gain a Certificate (I, II, III or IV).
- **Study at 'other' or unspecified level:** Proportion of studying job seekers either not in one of the above categories or did not provide the necessary detail.

Definitions

Duration of unemployment: The time (in months) that a job seeker was registered as unemployed when they commenced their phase of employment assistance.

Educational attainment: The highest level of education attained. Post-secondary education is further split into university and vocational educated.

Income support types: The type of income support at their commencement of their phase of employment assistance. The main income support types are Newstart, Youth Allowance (other), Parenting Payment Single, Parenting Payment Partnered and Disability Support Pension.

Equity groups: These groups are not mutually exclusive and a job seeker could be part of more than one group:

- **Disability:** Job seekers who either through their Job Seeker Classification Instrument (JSCI) assessment assessed as having a disability or medical condition or in receipt of Disability Support Pension (DSP) when they commenced their phase of assistance.
- **CALD:** Job seekers from a culturally and linguistically diverse background, as identified by their country of birth.
- **Sole parents:** Job seekers who either through their JSCI assessment or initial interview indicated that they are a sole parent or a recipient of Parent Payment Single when they commenced their phase of assistance.

Not published (n.p.): Indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers. Survey results are based on a stratified sample of the in-scope population and the derived estimates may differ from those that would have been produced if the entire population had been surveyed. Therefore, when publishing the survey results, only the estimates that are considered as representative and robust are reported. This involves calculating the Relative Standard Errors (RSEs) for each derived estimate¹ (i.e. proportions) and suppressing the reporting of those with RSEs greater than 25 per cent. This ensures the accurate interpretation of survey results, especially when making comparisons across time periods and demographic groups.

Response rate: The overall response rate for the surveys featured in this report is 16.5 per cent.

Reference period: Outcomes in this publication relate to job seekers who were assisted between 1 October 2017 and 31 September 2018 with outcomes measured between 1 January 2018 and 31 December 2018.

¹ Relative Standard Error (RSE) = Standard Error as a fraction of the value of the estimate. RSE is chosen over Standard Error to measure the robustness of estimates because while the latter expressed as a number indicates the extent to which the survey estimates are likely to deviate from the true population, RSE expressed as a percentage allows comparisons across populations.

Survey and Technical Information

Data Sources

The two main data sources used to determine the outcomes achieved by job seekers during and after a period of labour market assistance are:

- The Post-Programme Monitoring (PPM) survey; and
- Administrative data sourced from the Department of Jobs and Small Business Employment Services System (ESS).

The PPM survey has been undertaken by the Department on an ongoing basis since 1987 and is used to determine the labour market and education status of job seekers who participated in employment services. The ESS records details of commencements, job placements and paid outcomes from labour market assistance, while the PPM survey captures additional information from job seekers not already held in administrative systems.

Survey Instruments

The PPM survey applies a mixed methodology approach to the collection of survey responses. An initial mail-based or web-based survey is sent to job seekers around eight weeks after they reach a surveying point (the surveying points are set out below). If the job seeker does not respond to the initial invitation within three weeks they will be sent a reminder mail-based survey. If after three weeks following they still have not responded then a telephone follow-up contact is attempted (over a two week period). Through this mixed communication medium, multiple attempts are made to collect a response from each surveyed job seeker.

Programmes Surveyed

This Employment Service Outcomes publication reports the outcomes for the employment initiatives within the Jobs, Land and Economy Programme (JLEP) under the Indigenous Advancement Strategy. Other Employment Service Outcomes reports are also available for Job Services Australia and Disability Employment Services (see [Employment Services Outcomes Reports](#)²). A number of surveys tailored to the job seekers' employment assistance in JLEP are used in measuring these outcomes. These surveys include:

- Cadetships
- Apprenticeships/Traineeships
- General
- Wage Subsidy & Job placement

Survey Points

The PPM survey is conducted around three months after job seekers become in-scope for having their outcomes measured. Survey points will vary between and within employment programmes.

A job seeker will be in-scope for JLEP Cadetships PPM survey if they:

- exit a period of JLEP Cadetships where they will receive a survey three months after exiting.

A job seeker will be recorded as being in-scope for JLEP Apprenticeships/Traineeships PPM survey if they:

- exit a period of JLEP Apprenticeships/Traineeships where they will receive a survey three months after exiting.

A job seeker will be recorded as being in-scope for JLEP Wage Subsidy or Job Placement PPM survey if they:

- exit a period of JLEP Wage Subsidy. If a job seeker has reached a point where they have reached 26 weeks after their commencement date then that date will be used as a proxy exit date if there is no exit date populated.

A job seeker will be recorded as being in-scope for JLEP General PPM survey if they:

- exit a period of JLEP General.

² www.jobs.gov.au/employment-services-outcomes-reports

Sampling, In-scope populations and Results

Sampling

For each of the different elements of JLEP, the following strata are used with a census approach undertaken:

- Full-rate Newstart Allowance or Youth Allowance (other) and non-Allowance Youth
- Not on income support or part-rate Newstart Allowance or Youth Allowance (other)
- Disability Support Pension
- Parenting Payment
- Other income support types

In-scope population

Employment Related activities – job seekers are counted in the ‘in-scope population’ for JLEP employment related activities if, during the reference period, they exited from an JLEP employment related activity, or they reached six months participation in an JLEP employment related activity. Job seekers can potentially be counted in the ‘In-scope population’ more than once in the reference period (e.g. if they reached six months participation in JLEP and also exited JLEP in the same reference period). The in-scope population therefore differs to straight counts of participation or commencement in JLEP that may be shown in other Departmental publications and reports.

Other activities – job seekers are counted in the ‘in-scope population’ for other JLEP activities if, during the reference period, they exited from other JLEP activities.

For further information on results included in this report, please email ppmsurvey@jobs.gov.au.

Results

Employment Related activities – the results presented in this report for JLEP employment related activities are based on the outcomes of job seekers who exited from an JLEP employment related activity, or reached six months participation in an JLEP employment related activity.

Other activities – the results presented in this report for other JLEP activities are based on the outcomes of job seekers who exited from other JLEP activities during the reference period.

Comparing results

Caution is urged when comparing the results reported for JLEP with other complementary programmes under the previous employment services contract. Various factors such as different eligibility and access criteria and labour market conditions should be considered when making such comparisons.

Caution is also urged when comparing results reported for Job Services Australia, Disability Employment Services and JLEP. Different survey points, instruments and sampling methodologies should be considered when making comparisons between employment programmes.

Data reported in the Employment Service Outcomes report under the Jobs, Land and Economy Programme remains directly comparable to that reported for the Indigenous Employment Programme.

Jobs, Land and Economy Programme Description

The [Jobs, Land and Economy Programme \(JLEP\)](#) was introduced on 1 July 2014 as part of the Australian Government's [Indigenous Advancement Strategy](#). The JLEP supports adults into work, fosters Indigenous business and assists Indigenous people to generate economic and social benefits from the effective use of their land. The Indigenous Employment Programme (IEP) operated prior to the JLEP.

Indigenous employment initiatives included in the scope of this Employment Service Outcomes report include: Vocational Training & Employment Centres, the Employment Parity Initiative, cadetships, wage subsidies, apprenticeships and traineeships, as well as other funding that is tailored to the needs of employers and Indigenous businesses. The Community Development Programme is not included in the scope of this report.

Employment related activities: These activities have a strong job or employment focus, including cadetships, traineeships, apprenticeships and job placements.

Other activities: These activities do not involve a paid employment placement (for example training and development courses).