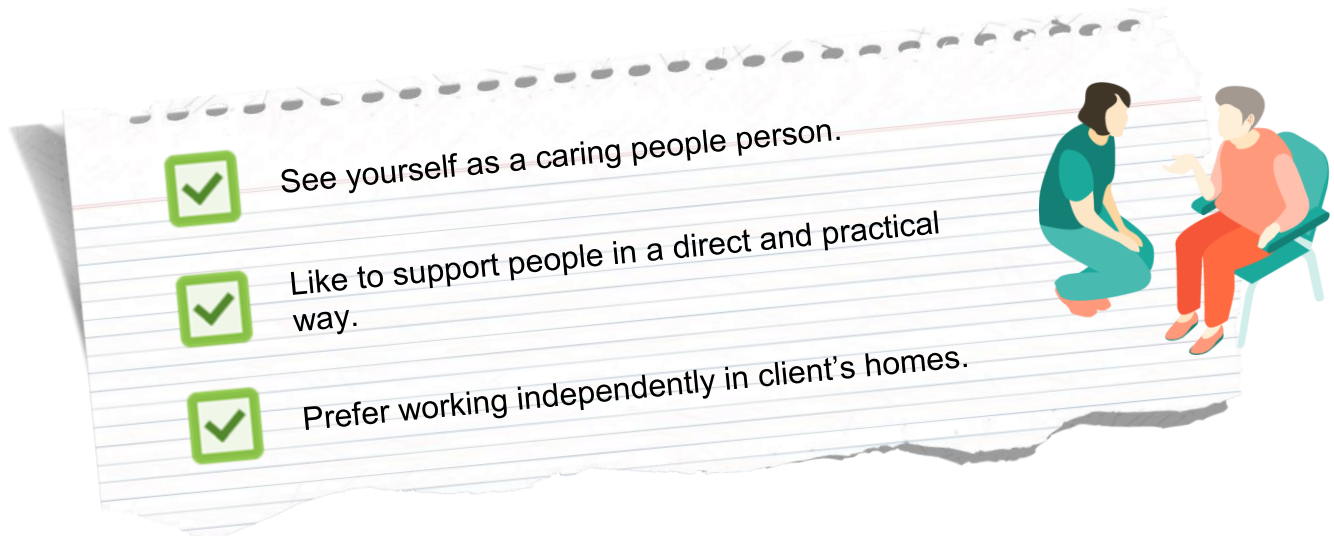


In-Home Support Worker Roles

Do you:



What do In-Home Support Workers do?

These frontline staff support clients of all ages with everyday life activities to gain and maintain their independence and wellbeing. Many of these roles are at entry to mid-skill level with a diverse range of career pathways. Some key work tasks may include supporting clients with:

- daily tasks like taking medication, preparing meals, laundry, basic cleaning, and personal care
- accessing and participating in hobbies, sports, arts and community programs
- transport to and from activities, appointments, shopping, outings, lunch, movies or holidays
- support to develop work skills and participate in employment

Employers may refer to these roles as:

- Home Care Worker, Domestic Assistant, Personal Carer (Assistant), Personal Support Worker
- Disability (Community) Support Worker, Learning Support Assistant
- Community Support Worker, Community Services Worker, Community House Worker

Sounds interesting?

Check out the key attributes and skills for the role below:

Key attributes - employers often look for someone who:

- communicates really well** with people – and can build rapport with clients
- has a genuine **interest in people** – along with empathy, care, respect and patience
- is **reliable**, dependable, trustworthy and **flexible** (with good availability to cover a variety of shifts)
- is **attentive and aware** – with good attention to detail and the needs of others
- has a variety of **interests and hobbies**

Skills and accreditations employers often require:

- good literacy and numeracy (for example to calculate medication dosages)
- good digital literacy (to complete client notes online)
- current First Aid Certificate (essential for some roles)
- current Police Check and Working with Vulnerable People Clearance (varies between states)
- current Australian driver's licence (and possibly, your own reliable registered vehicle with comprehensive insurance to transport clients)
- entry qualifications (while these are not mandatory, many employers will require you to hold, or be working towards, a Certificate III in Individual Support. Some employers offer traineeships.)